# Digital transformation 2022

Response ID:55 Data

### 1. Identification page

Please enter the ST.3 code and name of the member state or international organization you represent.

HR - Croatia

Please enter the name of the office or organization you represent. For instance, Canadian Intellectual Property Office. If your organization name is the same as your ST.3 code name, you may put "n/a".

State Intelectual Property Office of the Republic of Croatia

Please enter your email address so we can contact you if we have questions about your response.

# 2. Questions page

1. In what formats does your Office/Organization ingest applications? Please select all that apply.

**PDF** 

Microsoft Word DOCX (free form, no template)

XML in WIPO ST.36 / 66 / 86

Paper

Comments:

2. How does your Office/Organization capture markups (insertions, deletions) in amendments, corrections, and rectifications? Please select all that apply.

Applicant submits clean copy of the amendments

Comments: We support formats: PDF, DOC, DOCX

3. Does your Office/Organization provide initial content-based validations to applicants prior to submission to reduce the number of formality non-compliances?

No

Comments:

4. What does your Office/Organization validate prior to submission? Please select all that apply.

Missing required application parts

Comments: Only via e-filing web application

5. Metadata Scrubbing

Does your Office/Organization provide a scrubbing tool to remove unwanted metadata from the documents prior to submission?

No

If yes, which types of metadata are removed?

6. Does your Office/Organization provide a feedback document, additional document or online messages during the filing process detailing potential problems within the submitted application documents based on the above validations?

Yes
res
Comments: Only via e-filing web application
7. What does your Office/Organization consider the authoritative copy of the submission?
Originally submitted application documents
Comments:
8. If your Office/Organization converts or plans to convert the submitted document to XML, in which format would you
preserve embedded images? Please select all that apply.
Original format if possible  TIFF
Comments:
9. When the submitted document is transformed to XML, in what format does your Office/Organization preserve mathematical equations?
Converted to an image format
10. When the submitted document is transformed to XML, in what format does your Office/Organization preserve chemical formulae?
Converted to an image format  Comments:
11. When the submitted document is transformed to XML, in what format does your Office/Organization preserve table or tabular data? Please select all that apply.
Converted to an image format
Comments:
12. Is your Office/Organization moving away from paper-based rules for applicant submissions, such as page count, margins line spacing and focus more on the amount of characters/words in a document or file size?  We are considering it
Comments:
13. If your Office/Organization is not considering moving away from paper-based rules, select the presentation elements your Office/Organization needs to preserve from the submitted application documents. Please select all that apply.  Comments:
14. Select the formats by which your Office/Organization displays or would display an application for examination or administration purposes. Select all that apply.
Converted format used by our Office/Organization  Comments:
Comments.
15. Select the formats which your Office/Organization uses or would use to publish documents submitted by applicants.
Converted format used by our Office/Organization
Other (specify): TXT format  Comments:

16. Specify the content management system your Office/Organization uses to store and manage documents. Please

#### provide either names of commercial products or brief description of custom-built systems.

We use in-house developed front-end and back-end apps. Intranet web based back-end applications are used for administrators/examiners. Back-end applications communicate with the front-end module using web services for data exchange, synchronization and archiving in the registers (databases). The back office system processes and archives received requests, unpacks digitally signed XML files, converts DOC(X) attachments to PDF. Data is entered into Registers (PostgreSQL database) for archiving purposes.

17. In what formats do you publish your Official Gazette? Select all that apply.

Electronic format with paper-based layout (e.g. PDF)

Comments:

18. If you still publish in a physical format, are you considering discontinuing physical publication within the next five years?

Comments:

19. If you still publish in an electronic format with paper-based layout (e.g. PDF), are you considering discontinuing this format in favor of a purely digital format within the next five years?

Yes

Comments:

### 4. Thank You!

#### Send confirmation email

Apr 26, 2022 08:29:51 Success: Email Sent to: ,cws.surveys@wipo.int Apr 26, 2022 09:29:34 Success: Email Sent to: ,cws.surveys@wipo.int