## Data Exchange with Offices

Hongbing CHEN
Director, Madrid Operations Division



#### Content

- Progress in 2018
- Importance of Machine-readable Data
- Recommendations
- IB's support

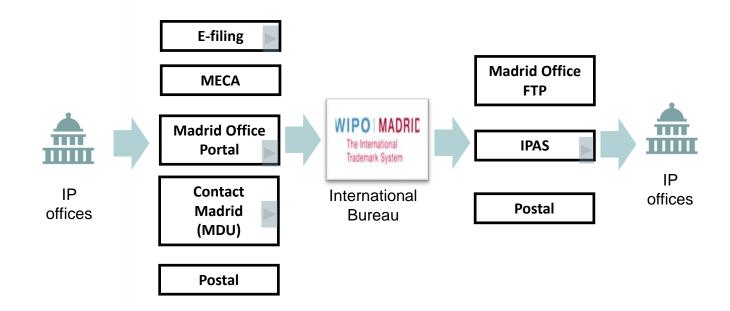


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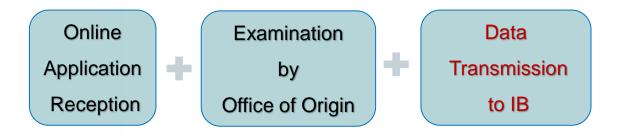
#### Means of document transmission





## Madrid e-Filing (MeF)

Developed internally with the needs of IP Offices in mind, Madrid eFiling is the Madrid System's electronic international application interface.





## Madrid Office Portal (MOP)

Use Madrid Office Portal to view and manage all the international applications and registrations concerning your IP Office when you are the Office of Origin and when you are a Designated Office.





#### **Contact Madrid**

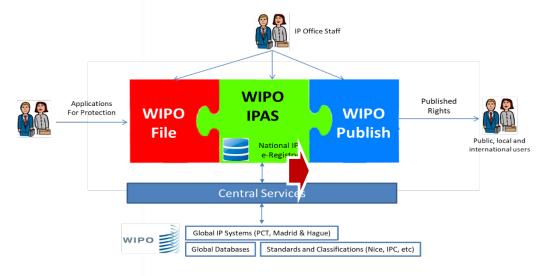
- Gateway of customer support with multiple functions including raising inquiries, upload documents and requesting for e-service support and certified records of the Registry.
- Open to both IP offices and end customers





# Industrial Property Automation Solution (IPAS)

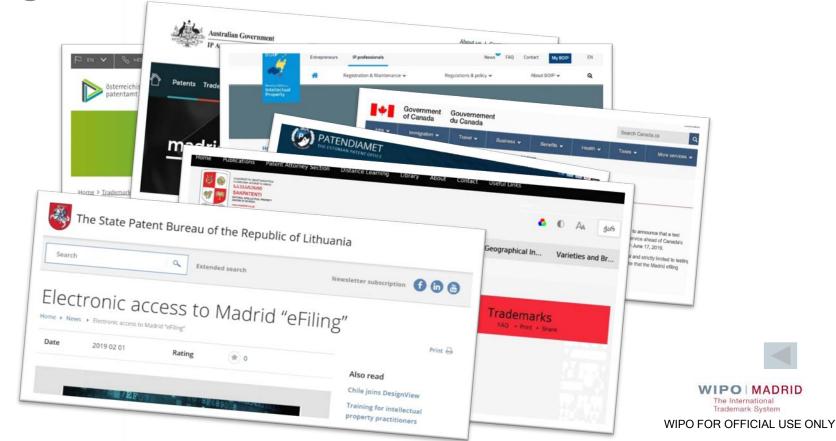
■ IPAS supports the processing of patents, trademarks and industrial designs from filing through to the grant of rights and post-grant processes.





- Madrid E-Filing:
  - **7** offices (2 in 2017)
- **MECA**:
  - 66 offices (55 in 2017)
- MOP + MDU in Contact Madrid:
  - **93** offices in 2018 (43 in 2017)
- IPAS
  - **21** offices
- Postal
  - 94 offices



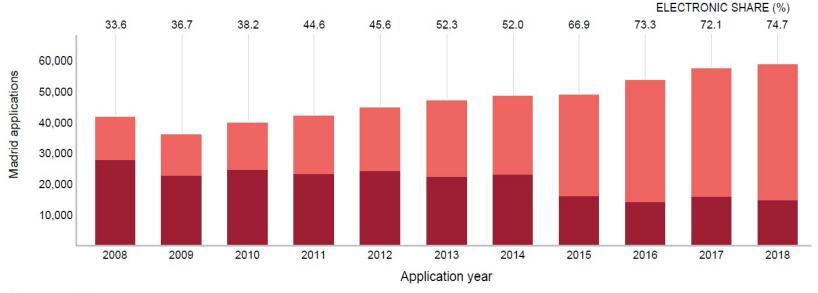


Discontinuation of fax service (April 2018)

■ Discontinuation of generic email (July 2018)

■ MDU in Contact Madrid by Offices mergered into MOP (February 2019)

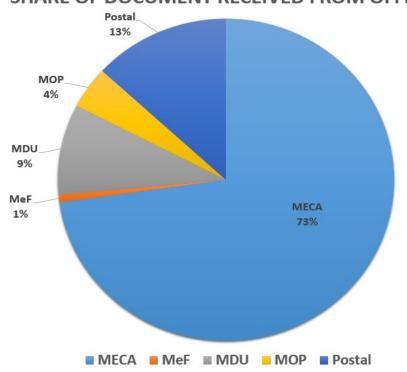








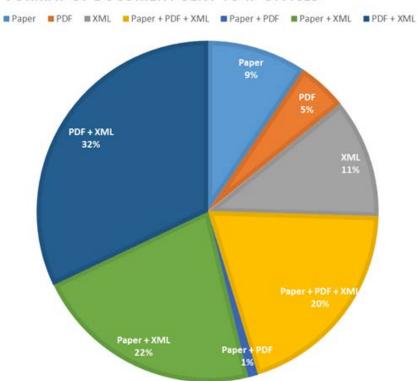
#### SHARE OF DOCUMENT RECEIVED FROM OFFICES



Channels	Number
MECA	533898
MeF	5704
MDU	66519
MOP	31030
Postal	96658



#### FORMAT OF DOCUMENT SENT TO IP OFFICES



File Format	No. of Offices
Paper	10
PDF	5
XML	12
Paper + PDF + XML	21
Paper + PDF	1
Paper + XML	23
PDF + XML	34



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## History of the Topic

- 2013: Communication in the Madrid System
- 2014: Communications sent by Designated Offices
- 2016: E-Madrid: Practical Presentation on the Future of Madrid E-Services
- 2018: Communication





## From Paper to Paperless

The continuing development of the IT environment for the Global IP Systems will remain a priority in order to improve productivity, to enhance the level of service provided to users, to contain costs and to maintain the competitiveness of the systems.

WIPO Medium-Term Strategic Plan for 2016-2021

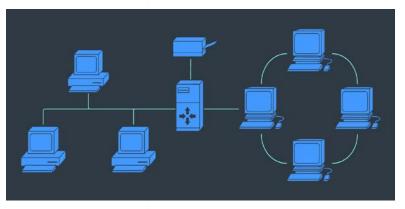


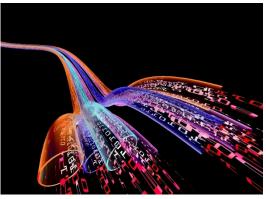
## From Paper to Paperless





## From Paper to Paperless







■ Machine-readable data is data (or metadata) in a format that can be easily processed by a computer, such as XML and etc.



```
<?xml version="1.0" encoding="UTF-8"?>
<Transaction xmlns:ns2="http://www.wipo.int/tm/irpi/air">
 - <ns2:TradeMarkTransactionBody>

    <ns2:TransactionContentDetails>

          <ns2:TransactionCode>Trade Mark E-Filing</ns2:TransactionCode>
          <ns2:TransactionSubCode>Normal</ns2:TransactionSubCode>
        - <ns2:TransactionData>
            - <ns2:TradeMarkApplication>
                        <ns2:ReceivingOfficeCode>WO</ns2:ReceivingOfficeCode>
                        <ns2:ApplicationIdentifier>33105</ns2:ApplicationIdentifier>
                        <ns2:ApplicationDateTime>2019-06-28T14:09:06.653+02:00</ns2:ApplicationDateTime>
                        <ns2:ReceivingOfficeDateTime>2019-06-28T14r09:06.653+02:00/ns2:ReceivingOfficeDateTime>
                        cns2 Application@eference > WO TRPI-000033105 c/os2 Application@eference >
                        <ns2:ApplicationLanguageCode>EN</ns2:ApplicationLanguageCode>

    <ns2:SecondLanguageDetails>

                         - <ns2:SecondLanguage>
                               <ns2:SecondLanguageCode>EN</ns2:SecondLanguageCode>
                               <ns2:SecondLanguageCodeOffice>WO</ns2:SecondLanguageCodeOffice>
                           </ns2:SecondLanguage>
                        </ns2:SecondLanguageDetails>
                        <ns2:CorrespondenceLanguageCode>EN</ns2:CorrespondenceLanguageCode>
                        <ns2:MarkCurrentStatusCode>Application Filed</ns2:MarkCurrentStatusCode>
                        <ns2:MarkCurrentStatusDate>2019-03-04</ns2:MarkCurrentStatusDate>
                       <ns2:DesignatedCountryDetails>
                         - <ns2:DesignatedCountry>
                              <ns2:DesignatedCountryCode>AF</ns2:DesignatedCountryCode>
                               <ns2:DesignatedUnderCode>Protocol</ns2:DesignatedUnderCode>
                           </ns2:DesignatedCountry>
                          <ns2:DesignatedCountry>
                              <ns2:DesignatedCountryCode>GM</ns2:DesignatedCountryCode>
                               <ns2:DesignatedUnderCode>Protocol</ns2:DesignatedUnderCode>
                           </ns2:DesignatedCountry>
                          - <ns2:DesignatedCountry>
                               <ns2:DesignatedCountryCode>NO</ns2:DesignatedCountryCode>
```



■ Electronic documents are just digitally accessible documents via computers, but its content is much harder to extract, transform and process via computer programming logic such as PDF, word files, or document as image.



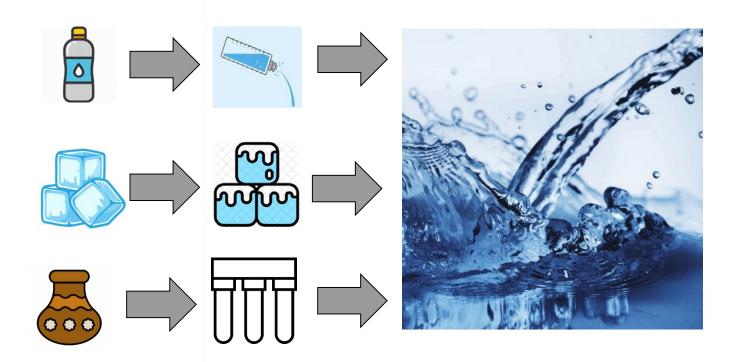




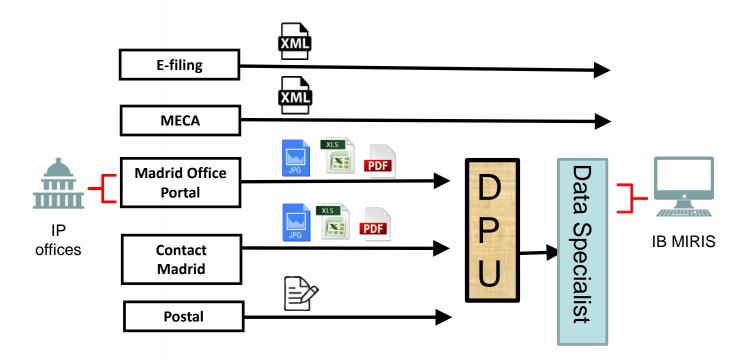




Plumbs and Water









- Timeliness/reduced pendency
- High quality and less irregularity
- Less human resources cost
- Less infrastructure cost



#### XML is the best for the Madrid System





ST. 96



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#### Prioritize XML

#### More

- XML
- ST 96 XML

#### Less

- PDF
- Docs as image
- XLS GP List

#### No

Paper

#### Prioritize XML transmission means

#### More

- E-filing
- MECA
- IPAS

#### Less

- MOP
- Contact

Madrid

#### No

- Postal
- Fax
- Email



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## Required efforts on the Office's part

- Research and feasibility study
- Budget/procurement
- Capacity building
- Workflow re-engineering
- Re-organization of workforce
- Regulations adjustment

#### ■ Madrid E-filing System

- Dedicated test environment for offices
- Translation of user interface screens
- Development and integration with a national/regional Office's own registry
- Dedicated support during the integration phase
- On-demand WebEx demonstrations

**Contact Person:** Peter Baker

peter.baker@wipo.int



#### MECA

- Evaluation and feasibility proposal
- Integration with national IT platform
- Provision of XML file templates
- Data test
- On-demand WebEx demonstrations

Contact Person: Roger Holberton

roger.holberton@wipo.int



#### IPAS

- A key capacity building project of WIPO
- Covers 85 offices
- Madrid Module helps 21 offices in receiving XML data from IB
- Two-way communication test soon

Contact Person: Hongbing Chen

hongbing.chen@wipo.int



#### Best Practice Sharing

- Topic shall remain on the Roundtable's agenda.
- Thematic activities may be organized in future.

**Contact Person:** Hongbing Chen

hongbing.chen@wipo.int





# We appreciate your active and constructive role in shaping the future of the Madrid System!

