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Program and Budget Committee

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PROPOSED REVISIONS TO THE WIPO INTERNAL OVERSIGHT CHARTER

prepared by the Secretariat

1. As part of the regular review process, the Internal Oversight Division (IOD) reviewed and proposed a number of amendments to the Internal Oversight Charter, which were shared for consultation with the WIPO Independent Advisory Oversight Committee (IAOC) and the Secretariat.

2. The proposed changes are mainly to align the Internal Oversight Charter to the updated International Internal Auditing Standards issued on January 9, 2024. Additional changes are proposed to make the Charter more succinct and to provide further clarity where deemed necessary.

3. The Director, IOD, submits its proposals for consideration by the Program and Budget Committee (PBC) and approval by the WIPO General Assembly.

4. The proposed amended Internal Oversight Charter is attached to this document as Annex I. Annex II contains a table that shows the proposed amendments in track changes format.

5. The following decision paragraph is proposed.

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6. The Program and Budget Committee (PBC) recommended to the WIPO General Assembly to approve the proposed amendments to the Internal Oversight Charter contained in Annexes I and II of Document WO/PBC/37/5. [Annexes follow]

PROPOSED REVISED WIPO INTERNAL OVERSIGHT CHARTER¹

A. INTRODUCTION

1. This Charter constitutes the framework for the Internal Oversight Division (IOD) of the World Intellectual Property Organization (WIPO) and establishes its mission, mandate, authority, responsibility, scope of work, applicable standards, and procedures.

B. MISSION

2. The mission of IOD is to provide independent and objective oversight services that enhance WIPO's operations, governance, risk management, and internal controls and support the achievement of the Organization's mission, goals, and objectives.

C. MANDATE

3. The internal oversight function provides Management of WIPO with independent, objective assurance, analyses, appraisals, recommendations, lessons learned, advice, insights, and relevant information, through the undertaking of audits and advisory services, evaluations, and investigations. Its objectives include:

(a) Contributing to the Organization's successful achievement of its objectives, by enhancing its decision-making and oversight, its reputation and credibility with stakeholders, and its ability to serve the public interest;

(b) Assessing the effectiveness and efficiency of governance, risk management, and control processes;

(c) Identifying means for improving WIPO's relevance, effectiveness, efficiency, and economy of the internal procedures and use of resources;

(d) Assessing whether cost-effective controls are in place and operate effectively; and

(e) Assessing compliance with WIPO's Financial Regulations and Rules, Staff Regulations and Rules, relevant General Assembly decisions, the applicable accounting standards, the Standards of Conduct for the International Civil Service, and relevant policies and procedures.

D. AUTHORITY AND RESPONSIBILITY

4. The Director, IOD, reports administratively to the Director General but is not part of operational management. The Director, IOD, enjoys functional and operational independence from Management in the conduct of her/his duties. In the exercise of her/his functions, she/he takes advice from the WIPO Independent Advisory Oversight Committee (IAOC). The Director, IOD, has the authority to initiate, carry out, and report on any action that she/he considers necessary to fulfill her/his mandate.

5. The Director, IOD, and oversight staff shall be independent of all WIPO programs, operations, and activities to ensure the impartiality, integrity, and credibility of the work undertaken.

¹ Last amended on October 15, 2021.

6. The Director, IOD, and oversight staff shall conduct oversight work in a professional, impartial, and unbiased manner and in accordance with good practices, professional standards, and norms generally accepted and applied by the United Nations system organizations, as detailed in Section F below.

7. For the performance of her/his duties, the Director, IOD, shall have unrestricted, unlimited, direct, and prompt access to all WIPO records, officials, or personnel, holding any WIPO contractual status, and to all the premises of WIPO. WIPO staff members, contractors, and other personnel must cooperate with any duly authorized investigation.

8. The Director, IOD, shall have access to the Chairs of the General Assembly, the Coordination Committee, the Program and Budget Committee, and the IAOC.

9. WIPO staff members and other personnel have a duty to report suspected or potential wrongdoing in WIPO. The Director, IOD, shall maintain facilities for the submission of reports by WIPO staff members and other personnel concerning suspected wrongdoing, misconduct, or irregularities including but not limited to fraud and corruption, waste, abuse of privileges and immunities, abuse of authority, harassment, and other violations of WIPO Regulations and Rules. Such reports to the Director, IOD, shall be received on a confidential basis and may also be made anonymously.

10. Notwithstanding the foregoing, the mandate of the Director, IOD, normally does not extend to those areas for which separate provision has been made for review, such as grievances arising from administrative decisions affecting a staff member's terms of appointment, performance issues, and performance-related disagreements. It rests with the Director, IOD, to determine whether such matters may involve wrongdoing and should be handled by IOD or whether they should be referred to other internal bodies.

11. The right of WIPO personnel to communicate confidentially with, and provide information to the Director, IOD, without fear of reprisal, shall be guaranteed by the Director General under the Internal Oversight Charter, Staff Regulations and Rules,² and relevant Office Instructions.³ All WIPO personnel shall take appropriate steps to ensure that the confidentiality of such communications is maintained. This is without prejudice to measures that may be taken under WIPO Staff Regulations and Rules regarding allegations that are intentionally and knowingly false or misleading or made with reckless disregard for the accuracy of the information.

12. The Director, IOD, shall respect the confidential nature of, and protect from unauthorized disclosure, any information gathered or received during an internal audit, evaluation, or investigation, and shall use such information only in so far as it is necessary for the performance of her/his duties.

13. To optimize oversight coverage, promote efficiency, and avoid duplication of work, the Director, IOD, shall liaise regularly with internal and external providers of assurance services. These include the Office of the Controller, the External Auditor, and the Joint Inspection Unit of the United Nations System. The Director, IOD, shall also periodically liaise with the Chief Ethics Officer, the Ombudsperson, the Human Resources Management Department, and the Office of Legal Counsel.

² Staff Regulations and Rules, 2023, Regulation 1.7,

https://www.wipo.int/export/sites/www/erecruitment/en/pdf/staff-regulations-and-rules.pdf

³ Office Instruction No. 33/2017 Rev. 1 on "Policy to Protect Against Retaliation for Reporting Misconduct and for Cooperating with Duly Authorized Audits or Investigations".

E. SCOPE OF WORK

14. IOD performs its internal oversight function in WIPO through three sections: internal audit, evaluation, and investigation. The work of each section is guided by professional standards, WIPO's regulatory framework, and relevant policies and procedures.

15. All systems, processes, operations, functions, and activities of WIPO are subject to internal oversight.

F. INTERNAL OVERSIGHT PROFESSIONAL STANDARDS

16. In accordance with the definition of the Institute of Internal Auditors (IIA),⁴ internal auditing is an independent, objective assurance and advisory service designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of governance, risk management, and control processes.

17. The internal audit services in WIPO shall be carried out in conformance with the Global Internal Audit Standards[™] issued by the IIA.

18. In line with the definition by the United Nations Evaluation Group (UNEG), an evaluation is an assessment, conducted as systematically and impartially as possible, of an activity, project, program, policy, topic, theme, sector, operational area, or institutional performance. It analyses the level of achievement of both expected and unexpected results by examining the results chain, processes, contextual factors, and causality using appropriate criteria such as relevance, effectiveness, efficiency, impact, and sustainability. An evaluation contributes to accountability and learning by providing credible, useful evidence-based information, enabling the timely incorporation of findings, recommendations, and lessons into the decision-making processes of organizations and stakeholders.

19. Evaluations in WIPO shall be carried out in accordance with the standards developed and adopted by UNEG.

20. An investigation is a formal fact-finding inquiry to examine and determine the veracity of allegations of corrupt or fraudulent practices as defined under WIPO's regulatory framework and allegations of misconduct on the part of WIPO's staff members.⁵

21. Investigations in WIPO shall be carried out in accordance with the Uniform Principles and Guidelines for Investigations adopted by the Conference of International Investigators and with WIPO's investigative framework.

⁴ Global Internal Audit Standards^{TM,} https://www.theiia.org/globalassets/site/standards/editable-versions/globalinternalauditstandards_2024january9_editable.pdf

⁵ Conference of International Investigators (CII 2009), Uniform Principles and Guidelines for Investigations, 2nd Edition, https://www.ciinvestigators.org/wp-content/uploads/2021/11/CII-Uniform-Principles-and-Guidelines-for-Investigations_2ed.pdf

G. CONFLICT OF INTEREST

22. In the performance of their oversight work, the Director, IOD, and oversight staff shall avoid perceived or actual conflicts of interest. The Director, IOD, and oversight staff shall have no direct operational responsibility or authority over any of the activities audited or engage in any other activity that may impair their judgment. The Director, IOD, shall report any significant impairment to independence and objectivity, including conflicts of interest, for due consideration of the IAOC. The Director, IOD, shall confirm to the IAOC, at least annually, the organizational independence of IOD.

23. Notwithstanding the foregoing, where allegations of misconduct concern the staff or other personnel of IOD, the Director, IOD, shall seek the advice of the IAOC on how to proceed.

24. Allegations of misconduct against the Director, IOD, shall be reported to the Director General, who shall, at the earliest opportunity, but not later than one month, inform the Chair of the Coordination Committee and seek the advice of the IAOC on how to proceed. The IAOC shall conduct or arrange for a preliminary evaluation. Based on its results, the IAOC shall provide a recommendation to the Director General and the Chair of the Coordination Committee on whether to close the case or refer the matter for investigation to an independent external investigative entity. If a referral is recommended, such a recommendation shall include the proposed Terms of Reference of the investigation and a proposal for a suitable investigative entity. No investigative proceedings into allegations against the Director, IOD, or previous incumbents shall be initiated without the concurrence of the IAOC.

25. Allegations of misconduct against WIPO personnel at the Deputy Director General and Assistant Director General levels shall be reported to the Director, IOD, who shall, at the earliest opportunity, but not later than one month, inform the Director General and the Chair of the Coordination Committee.

26. Allegations of misconduct against the Director General shall be reported to the Director, IOD, who shall immediately inform the Chairs of the General Assembly and the Coordination Committee and seek the advice of the IAOC on how to proceed.

27. The IAOC shall advise the Director, IOD, on whether to conduct a preliminary evaluation or arrange for a preliminary evaluation by an independent external investigative entity. Based on the preliminary evaluation results, the IAOC shall provide a recommendation to the Chairs of the General Assembly and the Coordination Committee on whether to request the Director, IOD, to close the case or to refer the matter for investigation to an independent external investigative entity. If a referral is recommended, such recommendation shall include the proposed Terms of Reference of the investigation and a proposal for a suitable investigative entity. If the Chairs cannot reach an agreement or propose to deviate from the IAOC recommendation, the Vice-Chairs of the General Assembly and the Coordination Committee shall be involved in the decision.

28. Where the advice of the IAOC is required, such advice shall be provided within one month, unless the complexity of the matter requires more time.

H. DUTIES AND MODALITIES OF WORK

29. To carry out her/his mandate, the Director, IOD, shall conduct audits, evaluations, and investigations. The types of audits should include, but not be limited to, performance audits, financial audits, reviews of key controls and compliance audits.

30. To carry out her/his mandate, the Director, IOD, shall:

(a) Establish long and short-term internal oversight work plans in coordination with the External Auditor. The annual oversight work plan shall be based, where relevant, on a risk assessment to be carried out at least annually, on the basis of which work would be prioritized. In preparing the annual oversight work plan, the Director, IOD, shall consider any suggestions received from Management, the IAOC, and Member States. Prior to finalizing the annual plan, the Director, IOD, shall submit the draft plan to the IAOC for its review and advice;

(b) After review by the IAOC and consultation with Member States, establish policies for all oversight functions, i.e., internal audit, evaluation, and investigation. The policies shall provide rules and procedures on the access to reports while ensuring rights to due process and the preservation of confidentiality;

(c) After review by the IAOC, issue an internal audit manual, an evaluation manual, and an investigation manual. Such manuals shall include the terms of reference of the individual oversight functions and a compilation of applicable procedures. They shall be reviewed on a regular basis, as necessary;

(d) Establish and maintain follow-up systems to determine whether effective action has been taken in response to oversight recommendations,⁶ within a reasonable time;

(e) Develop and maintain a quality assurance and improvement program covering all aspects of internal audit, evaluation, and investigation, including periodic internal and external reviews and ongoing self-assessments in accordance with the applicable standards. Independent external assessments shall be conducted at least once every five years; and

(f) Liaise and cooperate with the internal oversight or similar services of other organizations of the United Nations system and Multilateral Financial Institutions, and represent WIPO in relevant inter-agency meetings.

31. In particular, the Director, IOD, shall assess:

(a) The reliability, effectiveness, and integrity of WIPO's key controls and other internal control mechanisms;

(b) The adequacy of organizational structures, systems, and processes to ensure that the results WIPO produces are consistent with the objectives established;

⁶ "Oversight recommendations" are recommendations made by IOD, IAOC, and the External Auditor.

(c) The effectiveness of WIPO in meeting its objectives and achieving results and as required, recommending better ways of achieving such results, taking into account good practices and lessons learned;

(d) Systems aimed at ensuring compliance with WIPO's regulations, rules, policies and procedures;

(e) The effective, efficient, and economical use, and the safeguarding of human, financial, and material resources of WIPO; and

(f) Significant exposure of WIPO to risk and contributing to the improvement of risk management.

32. The Director, IOD, shall investigate allegations of misconduct or other wrongdoing. The Director, IOD, may decide to proactively initiate reviews based on risk assessments, other oversight activities, or as a consequence of an ongoing investigation.

33. The Director, IOD, may provide advisory services, the nature and scope of which are agreed with relevant stakeholders, and which are intended to improve WIPO's governance, risk management, and control processes without IOD providing assurance or taking on management responsibility.

34. Based on the scope of work undertaken, the Director, IOD shall issue an annual overall opinion⁷ on the adequacy and effectiveness of the governance, risk management, and control processes that impact the achievement of WIPO's objectives and Expected Results.

I. REPORTING

35. At the completion of each audit, evaluation, or investigation, the Director, IOD, shall issue a report, which presents the objectives, scope, methodology, findings, conclusions, remedial action, or recommendations of the specific activity concerned and includes, if applicable, recommendations for improvements and lessons learned from the activity. The Director, IOD, shall ensure completeness, timeliness, fairness, objectivity, and accuracy in the reporting of internal audits, evaluations, and investigations.

36. Draft internal audit and evaluation reports shall be presented to the Sector Lead and/or other relevant officials directly responsible for the program or activity that has been the subject of the internal audit or evaluation, who shall be allowed to respond within a reasonable time to be specified in the draft report.

37. Final internal audit and evaluation reports shall reflect any relevant comments from the managers concerned and, if applicable, the related management action plans and timetables. Should the Director, IOD, and the Sector Lead or designated official be unable to agree on the findings of a draft audit and evaluation report, the final report shall contain the opinion of both the Director, IOD, and the managers concerned.

38. The Director, IOD, shall submit the final internal audit and evaluation reports to the Director General with a copy to the IAOC and the External Auditor. Upon request, the External Auditor shall be provided with any supporting documentation for internal audit and evaluation reports.

⁷ Effective from year ending December 31, 2025.

39. The Director, IOD, shall publish internal audit and evaluation reports, as well as Management Implication Reports resulting from investigations, on the WIPO website within one month of their issuance in line with the IOD Report Publication Policy.⁸

40. If required to protect security, safety, or privacy, the Director, IOD, may, at her/his discretion, withhold a report in its entirety or redact parts of it. However, Member States may request access to reports withheld or to the original version of the redacted reports; such access shall be granted under the condition of confidentiality at the offices of IOD.

41. Unless otherwise stipulated in this Charter, the Director, IOD, shall submit final investigation reports to the Director General. In addition:

(a) In cases involving WIPO personnel, a copy of the investigation report shall be provided to the Director of the Human Resources Management Department and the Legal Counsel;

(b) In cases implicating a vendor, a copy of the investigation report shall be provided to the Vendor Sanctions Committee through its Secretary;

(c) The External Auditor and the IAOC shall have access to investigation reports upon request; and

(d) In cases where the Director, IOD determines that the matter is a result of weaknesses in the internal control system, a copy of the Management Implication Report may be provided to the Director, Program Planning and Finance (Controller).

42. The Director, IOD, shall submit final investigation reports involving WIPO personnel at the Deputy Director General and Assistant Director General levels, to the Director General with copies to the Chairs of the General Assembly and the Coordination Committee, the IAOC, and the External Auditor. The Director General shall, at the earliest opportunity, inform the Chairs of the General Assembly and the Coordination Committee, as well as the IAOC and the External Auditor of the final disposition of the case and the reasons therefor. However, in case of termination of appointment, prior consultation of the Coordination Committee is required. In cases where allegations are substantiated, and upon request, Member States shall be provided confidential access to the reports.

43. Final investigation reports concerning the Director, IOD, shall be submitted to the Director General, with copies to the Chairs of the General Assembly and of the Coordination Committee, the IAOC, and the External Auditor. The Director General shall, at the earliest opportunity, inform the Chairs of the General Assembly and of the Coordination Committee as well as the IAOC and the External Auditor, of the final disposition of the case and the reasons therefor.

44. Final investigation reports concerning the Director General shall be submitted to the Chairs of the General Assembly and of the Coordination Committee, with copies to the IAOC, the External Auditor, and the Director, IOD.

⁸ IOD Report Publication Policy, 2021: https://www.wipo.int/export/sites/www/aboutwipo/en/oversight/docs/iaod/report publication policy.pdf.

45. If the investigation referred to in paragraph 44 does not substantiate the allegations made, the Chairs of the General Assembly and of the Coordination Committee shall, after consultation with the IAOC, request the Director, IOD, to close the case. If the Director General so requests, the Chair of the General Assembly shall inform Member States of the disposition of the case.

46. If the investigation referred to in paragraph 44 substantiates some or all the allegations of misconduct, the IAOC shall, at the earliest opportunity, inform Member States, through the Group Coordinators, that such findings, conclusions, and/or recommendations have been made. The Chairs of the General Assembly and the Coordination Committee shall:

(a) Provide Member States with a redacted summary of the report's findings, conclusions, and recommendations, prepared preferably by the investigative entity;

(b) Upon request by a Member State, provide that Member State with a full version of the final investigation report, redacted, preferably by the investigative entity;

(c) Authorize access for Member States under the condition of confidentiality to the unredacted final investigation report and the Terms of Reference;

(d) Submit to the Coordination Committee, taking account of written advice provided by the IAOC, a recommendation with detailed reasoning to close the case or to initiate a disciplinary procedure; and

(e) Convene the Coordination Committee within two months of the recommendation to decide whether to close the case or initiate and conduct a disciplinary procedure.

47. Final investigation reports, drafts, materials, findings, conclusions and recommendations are fully confidential, unless disclosure is authorized by the Director, IOD, or by the Director General.

48. For oversight matters of a minor or routine nature, which do not require formal reporting, the Director, IOD, may issue communications to any concerned WIPO manager.

49. The Director General is responsible for ensuring that all recommendations made by the Director, IOD, are responded to promptly, indicating actions taken by Management regarding specific report findings and recommendations.

50. The Director, IOD, shall submit, every quarter, a report to the Director General, with a copy to the IAOC, regarding the status of the implementation of recommendations including recommendations made by the External Auditor.

51. The Director, IOD, shall submit, annually, a summary report to the WIPO General Assembly, through the Program and Budget Committee (Annual Report by the Director, IOD). The Director General and the IAOC shall be provided with a draft version of the Report for their comments, if any. The Annual Report shall give an overview of the internal oversight activities conducted during the reporting period, including the scope and objectives of such activities, the work undertaken, and the progress on the implementation of internal oversight recommendations. The Director General may

submit comments on the final Annual Report in a separate report as deemed appropriate.

52. The Annual Report shall include the following *inter alia*:

(a) An indication of the opinion issued by the Director, IOD, in the annual Statement of Internal Control;⁹

(b) A description of significant issues and deficiencies relating to WIPO's activities in general, or a program or operation in particular, disclosed during the period;

(c) A description, including the financial impacts, if any, of those investigative cases found to be substantiated and their disposition, such as disciplinary measures, referral to national law enforcement authorities, and other sanctions taken;

(d) A description of all high-priority internal oversight findings and recommendations made by the Director, IOD, during the reporting period;

(e) A description of all recommendations that were not accepted by the Director General, together with her/his explanations for not doing so;

(f) A summary of the status of implementation of IOD and External Audit recommendations;

(g) Information concerning any significant management decision that, in the view of the Director, IOD, constitutes a serious risk for the Organization;

(h) A summary of any instance where IOD's access to records, personnel, and premises was restricted;

(i) A confirmation of the organizational independence of the internal oversight function and information on the scope of the internal oversight activities and the adequacy of resources for the purposes intended; and

(j) A summary of the results of the quality assurance/improvement program.

J. RESOURCES

53. In presenting the Program of Work and Budget proposals to Member States, the Director General shall consider the need to ensure the operational independence of the internal oversight function and shall provide the necessary resources to enable the Director, IOD, to achieve the objectives of her/his mandate. The allocation of financial and human resources, including in-sourcing, outsourcing, or co-sourcing of services, shall be identified in the Program of Work and Budget proposal, which will consider the advice of the IAOC.

54. The Director, IOD, shall ensure that IOD comprises staff appointed in accordance with WIPO Staff Regulations and Rules, which collectively possess the experience, knowledge, skills, and other competencies needed to perform the internal oversight services. The Director, IOD shall support the continuing professional development of

⁹ Effective from year ending December 31, 2025.

oversight staff to ensure that they continue to discharge their professional duties in line with the requirements of this Charter.

K. APPOINTMENT, PERFORMANCE APPRAISAL, AND DISMISSAL OF THE DIRECTOR, IOD

55. The Director, IOD, shall be a person with high qualifications and competence in oversight functions. The recruitment of the Director, IOD, shall be based on an open, transparent international selection process to be conducted by the Director General in consultation with the IAOC. The IAOC shall perform the responsibilities related to the appointment, performance appraisal, and dismissal, if any, of the Director, IOD, as stipulated in the FRRs, Annex III, Terms of Reference of the IAOC.¹⁰

56. The Director, IOD, shall be appointed by the Director General after endorsement by the IAOC and the Coordination Committee. The Director, IOD, shall have a nonrenewable fixed term of office of six years. On completion of the fixed term of office, she/he shall not be eligible for further employment in WIPO. Steps should be taken, where possible, to ensure that the start of the terms of the Director, IOD, should not be the same as that of a new External Auditor and that the transition period between the outgoing and incoming Director, IOD, is minimized.

57. The Director General may dismiss the Director, IOD, only on specific and documented grounds and after endorsement by the IAOC and the Coordination Committee.

58. The performance appraisal of the Director, IOD, shall be conducted by the Director General after receiving input from and consulting with the IAOC.

L. APPROVAL AND REVISION

59. The Director, IOD, is responsible for applying this Charter and reviewing it with the IAOC every three years or earlier, if necessary. The Director, IOD may issue additional directives, policies, or guidelines to implement and/or complement this Charter and accomplish its mission.

60. Any amendments to the Charter proposed by the Secretariat shall be reviewed by the Director, IOD, the Director General, and the IAOC, and shall be submitted to the Program and Budget Committee, which shall make a recommendation to the WIPO General Assembly whether to approve the proposed amendments.

[Annex II follows]

¹⁰ WIPO Financial Regulations and Rules, Terms of Reference of the IAOC, para. 3d (vii), https://www.wipo.int/export/sites/www/about-wipo/en/pdf/wipo_financial_regulations.pdf

PROPOSED REVISIONS TO THE INTERNAL OVERSIGHT CHARTER (IOC)

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
A. INTRODUCTION			
1. This Charter constitutes the framework for the Internal Oversight Division (IOD) of the World Intellectual Property Organization (WIPO) and establishes its mission: to examine and evaluate, in an independent manner, WIPO's control and business systems and processes in order to identify good practices and to provide recommendations for improvement. IOD thus provides assurance as well as assistance to Management in the effective discharge of their responsibilities and the achievement of WIPO's mission, goals and objectives. The purpose of this Charter is also to help strengthen accountability, value for money, stewardship, internal control and corporate governance in WIPO.	1. This Charter constitutes the framework for the Internal Oversight Division (IOD) of the World Intellectual Property Organization (WIPO) and establishes its mission: to examine and evaluate, in an independent manner, WIPO's control and business systems and processes in order to identify good practices and to provide recommendations for improvement. IOD thus provides assurance as well as assistance to Management in the effective discharge of their responsibilities and the achievement of WIPO's mission, goals and objectives. The purpose of this Charter is also to help strengthen accountability, value for money, stewardship, internal control and corporate governance in WIPO. <u>mandate, authority, responsibility, scope of work, applicable standards, and procedures.</u>	1. This Charter constitutes the framework for the Internal Oversight Division (IOD) of the World Intellectual Property Organization (WIPO) and establishes its mission, mandate, authority, responsibility, scope of work, applicable standards, and procedures.	To succinctly introduce the charter and refer to its subsequent component sections below, where the content is covered in detail.
2. The internal oversight function in WIPO comprises internal audit,	The internal oversight function in WIPO comprises internal audit,		
evaluation and investigation.	evaluation and investigation.		
	Shifted to Section E :Scope of Work, below		

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
	B. MISSION (New Section)	B. MISSION	
A New Paragraph was added.	2. The mission of IOD is to provide independent and objective oversight services that enhance WIPO's operations, governance, risk management, and internal controls and support the achievement of the Organization's mission, goals, and objectives.	2. The mission of IOD is to provide independent and objective oversight services that enhance WIPO's operations, governance, risk management, and internal controls and support the achievement of the Organization's mission, goals, and objectives.	To succinctly summarize the role of IOD.
B. INTERNAL OVERSIGHT DEFINITIONS AND STANDARDS	INTERNAL OVERSIGHT DEFINITIONS AND STANDARDS Shifted to Section F:Internal Oversight Professional Standards (see below)		For better flow of the document content.
	C. MANDATE (New Section)	C. MANDATE	
9. The internal oversight function provides the Management of WIPO with independent, objective assurance, analyses, appraisals, recommendations, lessons learned, advice and information, through the undertaking of internal audits, evaluations and investigations. Its objectives include:	3. The internal oversight function provides the Management of WIPO with independent, objective assurance, analyses, appraisals, recommendations, lessons learned, advice, <u>insights</u> , and <u>relevant</u> information, through the undertaking of <u>internal</u> audits <u>and advisory services</u> , evaluations, and investigations.	3. The internal oversight function provides Management of WIPO with independent, objective assurance, analyses, appraisals, recommendations, lessons learned, advice, insights, and relevant information, through the undertaking of audits and advisory services, evaluations, and investigations. Its objectives include:	To align with the wording introduced in the new Global Internal Audit Standards issued on January 9, 2024.
A New Paragraph was added.	Its objectives include: (a) Contributing to the Organization's successful achievement of its objectives, by	(a)Contributing to the Organization's successful achievement of its objectives, by enhancing its decision-	To align with the wording introduced in the new Global Internal Audit

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
(a) Assessing effectiveness and efficiency of governance, risk management, and control processes;	enhancing its decision-making and oversight, its reputation and credibility with stakeholders, and its ability to serve the public interest;	making and oversight, its reputation and credibility with stakeholders, and its ability to serve the public interest;	Standards issued on January 9, 2024.
(b) Identifying means for improving WIPO's relevance, effectiveness, efficiency, and economy of the internal procedures and use of resources;	(a)(b)Assessing the effectiveness and efficiency of governance, risk management, and control processes;	(b)Assessing the effectiveness and efficiency of governance, risk management, and control processes;	Grammar correction.
 (c) Assessing whether cost-effective controls are in place; and (d) Assessing compliance with WIPO's Financial Regulations and Rules, Staff Regulations 	(b)(c)Identifying means for improving WIPO's relevance, effectiveness, efficiency, and economy of the internal procedures and use of resources;	(c) Identifying means for improving WIPO's relevance, effectiveness, efficiency, and economy of the internal procedures and use of resources;	To align with the practice of assessing the existence and operational effectiveness of controls.
and Rules, relevant General Assembly decisions, the applicable accounting standards, the Standards of Conduct for	(c)(d)Assessing whether cost-effective controls are in place <u>and operate</u> <u>effectively;</u> and	(d)Assessing whether cost-effective controls are in place and operate effectively; and	To complete the narrative and reflect the existing practice of checking compliance with
the International Civil Service, as well as good practice.	(d)(e)Assessing compliance with WIPO's Financial	(e)Assessing compliance with WIPO's Financial Regulations and Rules,	relevant policies and procedures.

Current Text	Proposed amendments	Final "clean" text	Reason for proposed
	("track changes")		change
	Regulations and Rules,	Staff Regulations and	
	Staff Regulations and	Rules, relevant General	
	Rules, relevant General	Assembly decisions, the	
	Assembly decisions,	applicable accounting	
	the applicable	standards, the Standards	
	accounting standards,	of Conduct for the	
	the Standards of	International Civil	
	Conduct for the	Service, and relevant	
	International Civil	policies and procedures.	
	Service, as well as		
	good practiceand		
	relevant policies and		
	procedures.		
D. AUTHORITY AND RESPONSIBILIT	Ϋ́		
10. The Director, IOD, reports	4. The Director, IOD, reports	4. The Director, IOD, reports	To align with WIPO's
administratively to the Director	administratively to the Director General	administratively to the Director	language policy.
General but is not part of	but is not part of operational	General but is not part of operational	
operational managementThe	managementThe Director, IOD,	management. The Director, IOD,	
Director, IOD, enjoys functional and	enjoys functional and operational	enjoys functional and operational	
operational independence from	independence from Management in	independence from Management in	
Management in the conduct of	the conduct of <u>her/</u> his /her dutiesIn	the conduct of her/his duties. In the	
his/her duties. In the exercise of	the exercise of <u>her/</u> his <mark>/her</mark> functions,	exercise of her/his functions, he/she	
his/her functions, he/she takes	he/she takes advice from the WIPO	takes advice from the WIPO	
advice from the WIPO Independent	Independent Advisory Oversight	Independent Advisory Oversight	
Advisory Oversight Committee	Committee (IAOC). He/she The	Committee (IAOC). The Director,	
(IAOC)He/she has the authority	Director, IOD has the authority to	IOD has the authority to initiate,	
to initiate, carry out and report on	initiate, carry out and report on any	carry out and report on any action	
any action, which he/she considers	action , which that he/she considers	that he/she considers necessary to	
necessary to fulfil his/her mandate.	necessary to fulfil <u>fulfill her/</u>his/her	fulfill her/his mandate.	
	mandate.		
11. The Director, IOD, and	5. The Director, IOD, and oversight	5. The Director, IOD, and oversight	Grammar update and
oversight staff, shall be	staff , shall be independent of all	staff shall be independent of all	the addition of the key
independent of all WIPO programs,	WIPO programs, operations, and	WIPO programs, operations, and	attribute of integrity.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
operations and activities, to ensure impartiality and credibility of the work undertaken.	activities, to ensure <u>the</u> impartiality integrity, and credibility of the work undertaken.	activities to ensure the impartiality, integrity, and credibility of the work undertaken.	
12. The Director, IOD, and oversight staff shall conduct oversight work in a professional, impartial and unbiased manner and in accordance with good practice, standards and norms generally accepted and applied by the United Nations system organizations, as detailed in Section B above.	6. The Director, IOD, and oversight staff shall conduct oversight work in a professional, impartial, and unbiased manner and in accordance with good <u>practice,practices, professional</u> standards, and norms generally accepted and applied by the United Nations system organizations, as detailed in Section <u>B-aboveF below</u> .	6. The Director, IOD, and oversight staff shall conduct oversight work in a professional, impartial, and unbiased manner and in accordance with good practices, professional standards, and norms generally accepted and applied by the United Nations system organizations, as detailed in Section F below.	Grammar update and clarity of type of standards to use.
13. For the performance of his/her duties, the Director, IOD, shall have unrestricted, unlimited, direct and prompt access to all WIPO records, officials or personnel, holding any WIPO contractual status, and to all the premises of WIPOWIPO staff members, contractors and other personnel have the duty to cooperate with any duly authorized investigation.	7. For the performance of her/his/her duties, the Director, IOD, shall have unrestricted, unlimited, direct, and prompt access to all WIPO records, officials, or personnel, holding any WIPO contractual status, and to all the premises of WIPOWIPO staff members, contractors, and other personnel have the duty tomust cooperate with any duly authorized investigation.	7. For the performance of her/his duties, the Director, IOD, shall have unrestricted, unlimited, direct, and prompt access to all WIPO records, officials, or personnel, holding any WIPO contractual status, and to all the premises of WIPO. WIPO staff members, contractors, and other personnel must cooperate with any duly authorized investigation.	Aligned with WIPO's language policy. Updated for grammar and conciseness.
14. The Director, IOD, shall have access to the Chairs of the General Assembly, the Coordination Committee, the Program and Budget Committee and the IAOC.		8. The Director, IOD, shall have access to the Chairs of the General Assembly, the Coordination Committee, the Program and Budget Committee, and the IAOC.	The only change is the paragraph number.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
15. WIPO staff members, contractors and other personnel have the duty to report suspected wrongdoing in WIPO. The Director, IOD, shall maintain facilities for the submission of reports by individual staff members as well as any other internal or external parties, concerning suspected wrongdoing, misconduct or irregularities including but not limited to: fraud and corruption, waste, abuse of privileges and immunities, abuse of authority, harassment, and other violations of WIPO regulations and rules. Such reports to the Director, IOD, shall be received on a confidential basis and may also be made anonymously.	9. WIPO staff members, contractors and other personnel have thea duty to report suspected <u>or potential</u> wrongdoing in WIPOThe Director, IOD, shall maintain facilities for the submission of reports by individual <u>WIPO</u> staff members as well as anyand other internal or external parties, personnel concerning suspected wrongdoing, misconduct, or irregularities including but not limited to: fraud and corruption, waste, abuse of privileges and immunities, abuse of authority, harassment, and other violations of WIPO regulations Regulations and rules.RulesSuch reports to the Director, IOD, shall be received on a confidential basis and may also be made anonymously.	9. WIPO staff members and other personnel have a duty to report suspected or potential wrongdoing in WIPO. The Director, IOD, shall maintain facilities for the submission of reports by WIPO staff members and other personnel concerning suspected wrongdoing, misconduct, or irregularities including but not limited to fraud and corruption, waste, abuse of privileges and immunities, abuse of authority, harassment, and other violations of WIPO Regulations and Rules. Such reports to the Director, IOD, shall be received on a confidential basis and may also be made anonymously.	Updated for grammar, clarity and conciseness.
16. Notwithstanding the foregoing, the mandate of the Director, IOD, normally does not extend to those areas for which separate provision has been made for review, such as grievances arising from administrative decisions affecting a staff member's terms of appointment, and performance issues and performance-related disagreements. It rests with the Director, IOD, to determine whether such matters may		10. Notwithstanding the foregoing, the mandate of the Director, IOD, normally does not extend to those areas for which separate provision has been made for review, such as grievances arising from administrative decisions affecting a staff member's terms of appointment, and performance issues and performance-related disagreements. It rests with the Director, IOD, to determine whether	The only change is the paragraph number.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
involve wrongdoing and should be		such matters may involve	
handled by IOD or whether they		wrongdoing and should be handled	
should be referred to other internal		by IOD or whether they should be	
bodies.		referred to other internal bodies.	
17. The right of all staff and	11. The right of all staff and WIPO	11. The right of WIPO personnel to	Updated for grammar,
personnel to communicate	personnel to communicate	communicate confidentially with,	clarity and
confidentially with, and provide	confidentially with, and provide	and provide information to the	conciseness.
information to the Director, IOD,	information to the Director, IOD,	Director, IOD, without fear of	
without fear of reprisal, shall be	without fear of reprisal, shall be	reprisal, shall be guaranteed by the	
guaranteed by the Director General.	guaranteed by the Director General-	Director General under the Internal	
All WIPO staff members shall take	All WIPO staff members under the	Oversight Charter, Staff Regulations	
appropriate steps to ensure that the	Internal Oversight Charter, Staff	and Rules, ¹ and relevant Office	
confidentiality of such	Regulations and Rules, ¹¹ and relevant	Instructions. ² All WIPO personnel	
communications is maintained. This	Office Instructions. ¹² All WIPO	shall take appropriate steps to	
is without prejudice to measures	personnel shall take appropriate steps	ensure that the confidentiality of	
that may be taken under WIPO Staff	to ensure that the confidentiality of	such communications is maintained.	
Regulations and Rules regarding	such communications is maintained.	This is without prejudice to	
allegations which are intentionally	This is without prejudice to measures	measures that may be taken under	
and knowingly false or misleading or	that may be taken under WIPO Staff	WIPO Staff Regulations and Rules	
made with reckless disregard for	Regulations and Rules regarding	regarding allegations that are	
accuracy of the information.	allegations whichthat are intentionally	intentionally and knowingly false or	
	and knowingly false or misleading or	misleading or made with reckless	
	made with reckless disregard for the	disregard for the accuracy of the	
	accuracy of the information.	information.	
18. The Director, IOD, shall	12. The Director, IOD, shall	12. The Director, IOD, shall respect	Updated for grammar
respect the confidential nature of,	respect the confidential nature of,	the confidential nature of, and	and conciseness.
and protect from unauthorized	and protect from unauthorized	protect from unauthorized	
disclosure, any information	disclosure, any information	disclosure, any information gathered	
gathered or received in the	gathered or received in the course	or received during an internal audit,	
course of an internal audit,	of <u>during</u> an internal audit,	evaluation, or investigation, and	
evaluation, or investigation, and	evaluation, or investigation, and	shall use such information only in	

<u>Staff Regulations and Rules, 2023, Regulation 1.7, https://www.wipo.int/export/sites/www/erecruitment/en/pdf/staff-regulations-and-rules.pdf</u>
 <u>Office Instruction No. 33/2017 Rev. 1 on "Policy to Protect Against Retaliation for Reporting Misconduct and for Cooperating with Duly Authorized Audits or Investigations".</u>

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
shall use such information only in so far as it is necessary for the performance of his/her duties.	shall use such information only in so far as it is necessary for the performance of her/his/her duties.	so far as it is necessary for the performance of her/his duties.	-
19. The Director, IOD, shall liaise regularly with all other internal and external providers of assurance services to ensure the proper coordination of activities (External Auditor, Risk Officer, Compliance Officer). The Director, IOD, shall also periodically liaise with the Chief Ethics Officer and with the Ombudsperson.	13. To optimize oversight coverage, promote efficiency, and avoid duplication of work, the Director, IOD, shall liaise regularly with all other internal and external providers of assurance services to ensure. These include the proper coordinationOffice of activities (the Controller, the External Auditor, Risk Officer, Compliance Officer).and the Joint Inspection Unit of the United Nations System. The Director, IOD, shall also periodically liaise with the Chief Ethics Officer and with, the Ombudsperson, the Human Resources Management Department and the Office of Legal Counsel.	13. To optimize oversight coverage, promote efficiency, and avoid duplication of work, the Director, IOD, shall liaise regularly with internal and external providers of assurance services. These include the Office of the Controller, the External Auditor, and the Joint Inspection Unit of the United Nations System. The Director, IOD, shall also periodically liaise with the Chief Ethics Officer, the Ombudsperson, the Human Resources Management Department and the Office of Legal Counsel.	Updated for clarity and to capture the key internal and external parties that IOD works with during audits, investigations, and evaluations.
	E. <u>SCOPE OF WORK</u>	E. SCOPE OF WORK	
2. The internal oversight function in WIPO comprises internal audit, evaluation and investigation.	14. <u>IOD performs its</u> internal oversight function in WIPO <u>comprises</u> <u>through three</u> <u>sections</u> : internal audit, evaluation, and investigation. <u>The work of each section is</u> <u>guided by professional standards,</u> <u>WIPO's regulatory framework,</u> <u>and relevant policies and</u> <u>procedures.</u>	14. IOD performs its internal oversight function in WIPO through three sections: internal audit, evaluation, and investigation. The work of each section is guided by professional standards, WIPO's regulatory framework, and relevant policies and procedures.	To provide clarity on the scope of work undertaken and what guides its execution.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
A new paragraph was added.	15. <u>All systems, processes,</u> operations, functions, and activities of WIPO are subject to internal oversight.	15. All systems, processes, operations, functions, and activities of WIPO are subject to internal oversight.	To confirm the coverage of IOD.
INTERNAL OVERSIGHT DEFINITIONS AND STANDARDS	F. INTERNAL OVERSIGHT DEFINITIONS AND PROFESSIONAL STANDARDS	F. INTERNAL OVERSIGHT PROFESSIONAL STANDARDS	
3. In accordance with the definition adopted by the Institute of Internal Auditors (IIA), internal auditing is an independent, objective assurance and consulting activity designed to add value and improve an organization's operations. It helps an organization to accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes. The mission of internal audit is to enhance and protect organizational value by providing risk-based and objective assurance, advice and insight.	16. In accordance with the definition adopted byof the Institute of Internal Auditors (IIA), ¹³ internal auditing is an independent, objective assurance and consulting activityadvisory service designed to add value and improve an organization's operations. It helps an organization to accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of governance, risk management, and control, and governance processes. The mission of internal audit is to enhance and protect organizational value by providing risk-based and objective assurance, advice and insight.	16. In accordance with the definition of the Institute of Internal Auditors (IIA), ³ internal auditing is an independent, objective assurance and advisory service designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of governance, risk management, and control processes.	To align with the definition in the Global Internal Audit Standards issued on January 9, 2024.
4. The internal audit function in WIPO shall be carried out in	17. The internal audit functionservices in WIPO shall be	17. The internal audit services in WIPO shall be carried out in	To clarify the globally recognized
adherence to the mandatory	carried out in adherence to the	conformance with the Global	standards that guide

¹³ Global Internal Audit Standards^{TM,} https://www.theiia.org/globalassets/site/standards/editable-versions/globalinternalauditstandards 2024january9 editable.pdf

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
elements of the IIA's International	mandatory elements of conformance	Internal Audit Standards [™] issued	IOD's Audit Section
Professional Practices Framework	with the Global Internal Audit	by the IIA.	work.
(IPPF), including its Standards, Core	Standards [™] issued by the IIA. IIA's		
Principles for the Professional	International Professional Practices		
Practice of Internal Auditing,	Framework (IPPF), including its		
Definition of Internal Auditing, and	Standards, Core Principles for IIA.		
Code of Ethics; and adopted by the	and the Professional Practice of		
Representatives of Internal Audit	Internal Auditing, Definition of Internal		
Services of the United Nations	Auditing, and Code of Ethics; and		
Organizations, Multilateral Financial	adopted byframework of the		
Institutions and Associated	Representatives of Internal Audit		
Intergovernmental Organizations	Services of the United Nations		
(RIAS).	Organizations, and Multilateral		
	Financial Institutions and other		
	Associated Intergovernmental		
	Organizations (RIAS).		
5. An evaluation is a systematic,	18. In line with the definition by the	18. In line with the definition by	To align with the
objective and impartial assessment	United Nations Evaluation Group	the United Nations Evaluation	definition of an
of an on-going or completed project,	(UNEG), an evaluation is a	Group (UNEG), an evaluation is an	Evaluation as provided
program or policy, its design,	systematic, objective and impartialan	assessment, conducted as	by UNEG's Norms and
implementation and results. The aim	assessment of an on-going or	systematically and impartially as	Standards.
is to determine the relevance and	completed, conducted as	possible, of an activity, project,	
fulfilment of objectives, its efficiency,	systematically and impartially as	program, policy, topic, theme,	
effectiveness, impact and	possible, of an activity, project,	sector, operational area, or	
sustainability. An evaluation should	program -or , policy, its design,	institutional performance. It	
contribute to learning and	implementation and topic, theme,	analyses the level of achievement	
accountability and provide credible,	sector, operational area, or	of both expected and unexpected	
evidence-based information,	institutional performance. It analyses	results by examining the results	
enabling the incorporation of findings	the level of achievement of both	chain, processes, contextual	
and recommendations into the	expected and unexpected results.	factors, and causality using	
decision-making processes of WIPO.	The aim is to determine the by	appropriate criteria such as	
	examining the results chain,	relevance, effectiveness, efficiency,	

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
	processes, contextual factors, and causality using appropriate criteria such as relevance and fulfilment of objectives, its efficiency, impact, and sustainabilityAn evaluation should contribute to learning and contributes to accountability and providelearning by providing credible, useful evidence-based information, enabling the timely incorporation of findings and, recommendations, and lessons into the decision-making processes of WIPOorganizations and stakeholders.	impact, and sustainability. An evaluation contributes to accountability and learning by providing credible, useful evidence- based information, enabling the timely incorporation of findings, recommendations, and lessons into the decision-making processes of organizations and stakeholders.	
6. Evaluations in WIPO shall be carried out in accordance with the standards developed and adopted by the United Nations Evaluation Group (UNEG).	19. Evaluations in WIPO shall be carried out in accordance with the standards developed and adopted by the United Nations Evaluation Group (UNEG).UNEG.	19. Evaluations in WIPO shall be carried out in accordance with the standards developed and adopted by UNEG.	Editorial change after having defined UNEG earlier in the text.
7. An investigation is a formal fact-finding inquiry to examine allegations of or information concerning misconduct or other wrongdoing involving WIPO personnel in order to determine whether they have occurred and if so, the person or persons responsible. Investigations may	20. An investigation is a formal fact-finding inquiry to examine and determine the veracity of allegations of corrupt or fraudulent practices as defined under WIPO's regulatory framework and allegations of or information concerning misconduct or other wrongdoing	20. An investigation is a formal fact-finding inquiry to examine and determine the veracity of allegations of corrupt or fraudulent practices as defined under WIPO's regulatory framework and allegations of misconduct on the part of WIPO's staff members. ⁴	To align with the definition of investigations as provided by the Conference of International Investigators, Uniform Principles

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also examine alleged wrongdoing by other persons, parties or entities, deemed to be detrimental to WIPO.	involving WIPO personnel in order to determine whether they have occurred and if so, the person or persons responsible. Investigations may also examine alleged wrongdoing by other persons, parties or entities, deemed to be detrimental to WIPO.on the part of WIPO's staff members. ¹⁴		and Guidance for Investigations.
8. Investigations in WIPO shall be carried out in accordance with the Uniform Principles and Guidelines for Investigations adopted by the Conference of International Investigators and with WIPO's regulations and rules.	21. Investigations in WIPO shall be carried out in accordance with the Uniform Principles and Guidelines for Investigations adopted by the Conference of International Investigators and with WIPO's regulations and rules investigative framework.	21. Investigations in WIPO shall be carried out in accordance with the Uniform Principles and Guidelines for Investigations adopted by the Conference of International Investigators and with WIPO's investigative framework.	To provide clarity on the framework in use.
E. CONFLICT OF INTEREST	G. CONFLICT OF INTEREST	G. CONFLICT OF INTEREST	
20. In the performance of their oversight work, the Director, IOD, and oversight staff shall avoid perceived or actual conflicts of interest. The Director, IOD, and oversight staff shall have no direct operational responsibility or authority over any of the activities	22. In the performance of their oversight work, the Director, IOD, and oversight staff shall avoid perceived or actual conflicts of interestThe Director, IOD, and oversight staff shall have no direct operational responsibility or authority over any of the activities audited, or	22. In the performance of their oversight work, the Director, IOD, and oversight staff shall avoid perceived or actual conflicts of interest. The Director, IOD, and oversight staff shall have no direct operational responsibility or authority over any of the activities	Editorial change, to denote an obligation of the Director, IOD.

¹⁴ Conference of International Investigators (CII 2009), Uniform Principles and Guidelines for Investigations, 2nd Edition, https://www.ciinvestigators.org/wpcontent/uploads/2021/11/CII-Uniform-Principles-and-Guidelines-for-Investigations_2ed.pdf

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audited, or engage in any other activity that may impair their judgment. The Director, IOD, shall report any significant impairment to independence and objectivity, including conflicts of interest, for due consideration of the IAOC. The Director, IOD, will confirm to the IAOC, at least annually, the organizational independence of IOD.	engage in any other activity that may impair their judgment The Director, IOD, shall report any significant impairment to independence and objectivity, including conflicts of interest, for due consideration of the IAOCThe Director, IOD, willshall confirm to the IAOC, at least annually, the organizational independence of IOD.	audited or engage in any other activity that may impair their judgment. The Director, IOD, shall report any significant impairment to independence and objectivity, including conflicts of interest, for due consideration of the IAOC. The Director, IOD, shall confirm to the IAOC, at least annually, the organizational independence of IOD.	
21. Notwithstanding the foregoing, where allegations of misconduct concern the staff of IOD, the Director, IOD, shall seek the advice of the IAOC on how to proceed.	23. Notwithstanding the foregoing, where allegations of misconduct concern the staff <u>or</u> <u>other personnel</u> of IOD, the Director, IOD, shall seek the advice of the IAOC on how to proceed.	23. Notwithstanding the foregoing, where allegations of misconduct concern the staff or other personnel of IOD, the Director, IOD, shall seek the advice of the IAOC on how to proceed.	IOD may use non- staff to perform some activities.
22. Allegations of misconduct against the Director, IOD, shall be reported to the Director General, who shall, at the earliest opportunity, but not later than one month, inform the Chair of the Coordination Committee and seek the advice of the IAOC on how to proceed. The IAOC shall conduct or arrange for a preliminary evaluation. Based on its results, the IAOC shall provide a recommendation to the Director General and the Chair of the Coordination Committee on whether	24. Allegations of misconduct against the Director, IOD, shall be reported to the_Director General, who shall, at the earliest opportunity, but not later than one month, inform the Chair of the Coordination Committee and seek the advice of the IAOC on how to proceed. The IAOC shall conduct or arrange for a preliminary evaluation Based on its results, the IAOC shall provide a recommendation to the Director General and the Chair of the Coordination Committee on whether to	24. Allegations of misconduct against the Director, IOD, shall be reported to the Director General, who shall, at the earliest opportunity, but not later than one month, inform the Chair of the Coordination Committee and seek the advice of the IAOC on how to proceed. The IAOC shall conduct or arrange for a preliminary evaluation. Based on its results, the IAOC shall provide a recommendation to the Director	Grammar update.

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to close the case or refer the matter for investigation to an independent external investigative entity. In case referral is recommended, such recommendation shall include the proposed Terms of Reference of the investigation and a proposal for a suitable investigative entity. No investigative proceedings into allegations against the Director, IOD, or previous incumbents shall be initiated without the concurrence of the IAOC.	close the case or refer the matter for investigation to an independent external investigative entity. In case_If <u>a</u> referral is recommended, such <u>a</u> recommendation shall include the proposed Terms of Reference of the investigation and a proposal for a suitable investigative entity. No investigative proceedings into allegations against the Director, IOD, or previous incumbents shall be initiated without the concurrence of the IAOC.	General and the Chair of the Coordination Committee on whether to close the case or refer the matter for investigation to an independent external investigative entity. If a referral is recommended, such a recommendation shall include the proposed Terms of Reference of the investigation and a proposal for a suitable investigative entity. No investigative proceedings into allegations against the Director, IOD, or previous incumbents shall be initiated without the concurrence of the IAOC.	
23. Allegations of misconduct against WIPO personnel at the Deputy Director General and Assistant Director General levels shall be reported to the Director, IOD, who shall, at the earliest opportunity, but not later than one month, inform the Director General and the Chair of the Coordination Committee.		25. Allegations of misconduct against WIPO personnel at the Deputy Director General and Assistant Director General levels shall be reported to the Director, IOD, who shall, at the earliest opportunity, but not later than one month, inform the Director General and the Chair of the Coordination Committee.	The only change is the paragraph number.
24. Allegations of misconduct against the Director General shall be reported to the Director, IOD, who shall immediately inform the Chairs of the General Assembly and of the	26. Allegations of misconduct against the Director General shall be reported to the Director, IOD, who shall immediately inform the Chairs of the General Assembly and of the	26. Allegations of misconduct against the Director General shall be reported to the Director, IOD, who shall immediately inform the Chairs of the General Assembly	Grammar update.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
Coordination Committee and seek the advice of the IAOC on how to proceed. The IAOC shall advise the Director, IOD, on whether to conduct a preliminary evaluation or arrange for a preliminary evaluation or arrange for a preliminary evaluation by an independent external investigative entity. Based on the results of the preliminary evaluation, the IAOC shall provide a recommendation to the Chairs of the General Assembly and of the Coordination Committee on whether to request the Director, IOD, to close the case or to refer the matter for investigation to an independent external investigative entity. In case referral is recommended, such recommendation shall include the proposed Terms of Reference of the investigation and a proposal for a suitable investigative entity. In the event the Chairs cannot reach an agreement or propose to deviate from the IAOC recommendation, the Vice-Chairs of the General Assembly and of the Coordination Committee shall be involved in the decision.	Coordination Committee and seek the advice of the IAOC on how to proceed. 27. The IAOC shall advise the Director, IOD, on whether to conduct a preliminary evaluation or arrange for a preliminary evaluation or arrange for a preliminary evaluation by an independent external investigative entity. Based on the results of the preliminary evaluation results, the IAOC shall provide a recommendation to the Chairs of the General Assembly and of the Coordination Committee on whether to request the Director, IOD, to close the case or to refer the matter for investigation to an independent external investigative entity. In case If a referral is recommended, such recommendation shall include the proposed Terms of Reference of the investigation and a proposal for a suitable investigative entity. In the event_If the Chairs cannot reach an agreement or propose to deviate from the IAOC recommendation, the Vice-Chairs of the General Assembly and of the Coordination Committee shall be involved in the decision.	and the Coordination Committee and seek the advice of the IAOC on how to proceed. 27. The IAOC shall advise the Director, IOD, on whether to conduct a preliminary evaluation or arrange for a preliminary evaluation by an independent external investigative entity. Based on the preliminary evaluation results, the IAOC shall provide a recommendation to the Chairs of the General Assembly and of the Coordination Committee on whether to request the Director, IOD, to close the case or to refer the matter for investigation to an independent external investigative entity. If a referral is recommended, such recommendation shall include the proposed Terms of Reference of the investigation and a proposal for a suitable investigative entity. If the Chairs cannot reach an agreement or propose to deviate from the IAOC recommendation, the Vice-Chairs of the General Assembly and of the Coordination Committee shall be involved in the decision.	Grammar update.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
25. Where the advice of the IAOC is required, such advice shall be provided within one month, unless the complexity of the matter requires more time.		28. Where the advice of the IAOC is required, such advice shall be provided within one month, unless the complexity of the matter requires more time.	The only change is the paragraph number.
F. DUTIES AND MODALITIES OF WORK	H. DUTIES AND MODALITIES OF WORK	H. DUTIES AND MODALITIES OF WORK	
26. The internal oversight function contributes to the efficient management of the Organization and the accountability of the Director General to the Member States.	The internal oversight function contributes to the efficient management of the Organization and the accountability of the Director General to the Member States.		Covered in the Mission, Mandate and Scope of Work Sections above.
27. To carry out his/her mandate, the Director, IOD, shall conduct audits, evaluations, and investigations. The types of audits should include, but not be limited to, performance audits, financial audits, and compliance audits.	29. To carry out <u>her/his/her</u> mandate, the Director, IOD, shall conduct audits, evaluations, and investigationsThe types of audits should include, but not be limited to, performance audits, financial audits, <u>reviews of key controls</u> and compliance audits.	29. To carry out her/his mandate, the Director, IOD, shall conduct audits, evaluations, and investigations. The types of audits should include, but not be limited to, performance audits, financial audits, reviews of key controls and compliance audits.	To provide further clarity on the scope of work covered by IOD and to align with WIPO's language policy.
28. To carry out his/her mandate, the Director, IOD, shall:	30. To carry out <u>her/</u> his/ her mandate, the Director, IOD, shall:	30. To carry out her/his mandate, the Director, IOD, shall:	To align with WIPO's language policy.
(a) Establish long and short term internal oversight work plans in coordination with the External Auditor.	(a) Establish long and short- <u></u> term internal oversight work plans in coordination with the External AuditorThe annual	(a) Establish long and short-term internal oversight work plans in coordination with the External Auditor.	To provide clarity and grammar update.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
The annual work plan shall be based, where relevant, on a risk assessment to be carried out at least annually, on which basis work would be prioritized. In preparing the annual work plan, the Director, IOD, shall take into account any suggestions received from Management, the IAOC or from Member States. Prior to finalizing the internal oversight plan, the Director, IOD, shall submit the draft plan to the IAOC for its review and advice;	oversight work plan shall be based, where relevant, on a risk assessment to be carried out at least annually, on <u>the basis of</u> which basis -work would be prioritizedIn preparing the annual <u>oversight</u> work plan, the Director, IOD, shall <u>take into</u> <u>accountconsider</u> any suggestions received from Management, the IAOC- <u>or, and</u> from_Member StatesPrior to finalizing the <u>internal</u> <u>oversightannual</u> plan, the Director, IOD, shall submit the draft plan to the IAOC for its review and advice;	The annual oversight work plan shall be based, where relevant, on a risk assessment to be carried out at least annually, on the basis of which work would be prioritized. In preparing the annual oversight work plan, the Director, IOD, shall consider any suggestions received from Management, the IAOC, and Member States. Prior to finalizing the annual plan, the Director, IOD, shall submit the draft plan to the IAOC for its review and advice;	
(b) After review by the IAOC and consultation with Member States, establish policies for all oversight functions, i.e., internal audit, evaluation, and investigation. The policies shall provide rules and procedures on the access to reports while ensuring rights to due process and the preservation of confidentiality;	(b) []	(b) After review by the IAOC and consultation with the Member States, establish policies for all oversight functions, i.e., internal audit, evaluation, and investigation. The policies shall provide rules and procedures on the access to reports while ensuring rights to due process and the preservation of confidentiality;	
(c) After review by the IAOC, issue an internal audit	(c) After review by the IAOC,	(c) After review by the	

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
manual, an evaluation manual, and an investigation manual. Such manuals shall include the terms of reference of the individual oversight functions and a compilation of applicable procedures. They shall be reviewed every three years or earlier;	issue an internal audit manual, an evaluation manual, and an investigation manualSuch manuals shall include the terms of reference of the individual oversight functions and a compilation of applicable proceduresThey shall be reviewed every three years or earlieron a regular basis, as necessary;	IAOC, issue an internal audit manual, an evaluation manual, and an investigation manual. Such manuals shall include the terms of reference of the individual oversight functions and a compilation of applicable procedures. They shall be reviewed on a regular basis, as necessary;	Updates are not time-bound and are updated as required.
(d) Establish and maintain follow-up systems to determine whether effective action has been taken in response to oversight recommendations, within a reasonable time. The Director, IOD, shall periodically report in writing to Member States, the IAOC and the Director General on situations where adequate, timely corrective action has not been implemented;	(d) Establish and maintain follow-up systems to determine whether effective action has been taken in response to oversight recommendations, ¹⁵ within a reasonable time. The Director, IOD, shall periodically report in writing to Member States, the IAOC and; the Director General on situations where adequate, timely corrective action has not been implemented;	(d) Establish and maintain follow-up systems to determine whether effective action has been taken in response to oversight recommendations, ⁵ within a reasonable time;	To be more succinct. The footnote indicates the oversight recommendations coverage.
(e) Liaise and coordinate with the External Auditor and monitor the follow-up of their recommendations;	Liaise and coordinate with the External Auditor and monitor the follow-up of their recommendations;	Paragraph removed	Covered in the proposed para. 13

¹⁵ "Oversight recommendations" are recommendations made by IOD, IAOC, and the External Auditor.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
(f) Develop and maintain a quality assurance/improvement program covering all aspects of internal audit, evaluation and investigation, including periodic internal and external reviews and ongoing self-assessments in accordance with the applicable standards. Independent external assessments shall be conducted at least once every five years; and	(e) Develop and maintain a quality assurance <u>4 and</u> improvement program covering all aspects of internal audit, evaluation, and investigation, including periodic internal and external reviews and ongoing self-assessments in accordance with the applicable standardsIndependent external assessments shall be conducted at least once every five years; and	(e) Develop and maintain a quality assurance and improvement program covering all aspects of internal audit, evaluation, and investigation, including periodic internal and external reviews and ongoing self- assessments in accordance with the applicable standards. Independent external assessments shall be conducted at least once every five years; and	Grammar update.
(g) Liaise and cooperate with the internal oversight or similar services of other organizations of the United Nations system and of Multilateral Financial Institutions, and represent WIPO in relevant inter-agency meetings.	(f) Liaise and cooperate with the internal oversight or similar services of other organizations of the United Nations system and of Multilateral Financial Institutions, and represent WIPO in relevant inter-agency meetings.	(f) Liaise and cooperate with the internal oversight or similar services of other organizations of the United Nations system and Multilateral Financial Institutions, and represent WIPO in relevant inter- agency meetings.	Grammar update.
29. In particular, the Director, IOD, shall assess: (a) The reliability, effectiveness	 31. In particular, the Director, IOD, shall assess: (a) The reliability, effectiveness. 	31. In particular, the Director, IOD, shall assess: (a)The reliability,	To give emphasis to
and integrity of WIPO's internal control mechanisms;	and integrity of WIPO's <u>key</u> <u>controls and other</u> internal control mechanisms;	effectiveness, and integrity of WIPO's key controls and other internal control mechanisms;	the need to check the Organization's key controls.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
 (b) The adequacy of organizational structures, systems and processes to ensure that the results WIPO produces are consistent with the objectives established; 	(b) []	(b)The adequacy of organizational structures, systems, and processes to ensure that the results WIPO produces are consistent with the objectives established;	
(c) The effectiveness of WIPO in meeting its objectives and achieving results and, as required, recommending better ways of achieving such results, taking into account good practices and lessons learned;	(c) []	(c) The effectiveness of WIPO in meeting its objectives and achieving results and as required, recommending better ways of achieving such results, taking into account good practices and lessons learned;	
(d) Systems aimed at ensuring compliance with WIPO's regulations, rules, policies and procedures;	(d) []	(d) Systems aimed at ensuring compliance with WIPO's regulations, rules, policies and procedures;	
(e) The effective, efficient and economical use, and the safeguarding of human, financial and material resources of WIPO; and	(e) []	(e) The effective, efficient, and economical use, and the safeguarding of human, financial, and material resources of WIPO; and	

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
(f) Significant exposure of WIPO to risk and contributing to the improvement of risk management.		(f) Significant exposure of WIPO to risk and contributing to the improvement of risk management.	
31. The Director, IOD, shall also undertake investigations into allegations of misconduct or other wrongdoing. The Director, IOD, may decide to proactively initiate investigations based on risks identified.	32. The Director, IOD, shall also undertake investigations intoinvestigate allegations of misconduct or other wrongdoing. The Director, IOD, may decide to proactively initiate investigationsreviews based on risks identified. risk assessments, other oversight activities, or as a consequence of an ongoing investigation.	32. The Director, IOD, shall investigate allegations of misconduct or other wrongdoing. The Director, IOD, may decide to proactively initiate reviews based on risk assessments, other oversight activities, or as a consequence of an ongoing investigation.	Grammar update and clarity on other sources of the scope of work undertaken by IOD.
30. The Director, IOD, may provide consulting and advisory services, the nature and scope of which are agreed with Management and which are intended to improve WIPO's governance, risk management and control processes without IOD assuming management responsibility.	33. <u>The Director</u> , IOD, may provide <u>consulting and</u> advisory services, the nature and scope of which are agreed with <u>Managementrelevant</u> <u>stakeholders</u> , and which are intended to improve WIPO's governance, risk management, and control processes without IOD <u>assumingproviding</u> <u>assurance or taking on</u> management responsibility.	33. The Director, IOD, may provide advisory services, the nature and scope of which are agreed with relevant stakeholders, and which are intended to improve WIPO's governance, risk management, and control processes without IOD providing assurance or taking on management responsibility.	To align with the update in the Global Internal Audit Standards issued on January 9, 2024 and broaden the sources of advisory requests which may be beyond Management.
31. The Director, IOD, shall also undertake investigations into allegations of misconduct or other wrongdoing. The Director, IOD, may	Shifted to paragraph 32.		For better flow of the document.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
decide to proactively initiate investigations based on risks identified.			
A New Paragraph was added.	34. <u>Based on the scope of work</u> undertaken, the Director, IOD shall issue an annual overall opinion ¹⁶ on the adequacy and effectiveness of the governance, risk management, and control processes that impact the achievement of WIPO's objectives and Expected Results.	34. Based on the scope of work undertaken, the Director, IOD shall issue an annual overall opinion ⁶ on the adequacy and effectiveness of the governance, risk management, and control processes that impact the achievement of WIPO's objectives and Expected Results.	The Director, IOD, from the year ending December 31, 2025, will issue an annual opinion on the Statement of Internal Control in WIPO. This is in line with the long outstanding recommendation by the External Auditors.
G. REPORTING	I. REPORTING	I. REPORTING	
32. At the completion of each audit, evaluation or investigation, the Director, IOD, shall issue a report, which shall present the objectives, scope, methodology, findings, conclusions, remedial action or recommendations of the specific activity concerned and include, if applicable, recommendations for improvements and lessons learned from the activity. The Director, IOD, shall ensure completeness, timeliness, fairness, objectivity and	35. At the completion of each audit, evaluation or investigation, the Director, IOD, shall issue a report, which shall present presents the objectives, scope, methodology, findings, conclusions, remedial action or recommendations of the specific activity concerned and includes, if applicable, recommendations for improvements and lessons learned from the activityThe Director, IOD, shall ensure completeness, timeliness, fairness, objectivity, and	35. At the completion of each audit, evaluation, or investigation, the Director, IOD, shall issue a report, which presents the objectives, scope, methodology, findings, conclusions, remedial action, or recommendations of the specific activity concerned and include, if applicable, recommendations for improvements and lessons learned from the activity. The Director, IOD, shall ensure completeness, timeliness, fairness, objectivity, and accuracy in the reporting of internal	Grammar update.

¹⁶ Effective from year ending December 31, 2025.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
accuracy in the reporting of internal audits, evaluations and investigations.	accuracy in the reporting of internal audits, evaluations, and investigations.	audits, evaluations, and investigations.	
33. Draft internal audit and evaluation reports shall be presented to the program manager and other relevant officials directly responsible for the program or activity that has been the object of the internal audit or evaluation, who shall be given the opportunity to respond within a reasonable time to be specified in the draft report.	36. Draft internal audit and evaluation reports shall be presented to the program managerSector Lead and/or other relevant officials directly responsible for the program or activity that has been the <u>object subject</u> of the internal audit or evaluation, who shall be <u>given the</u> <u>opportunityallowed</u> to respond within a reasonable time to be specified in the draft report.	36. Draft internal audit and evaluation reports shall be presented to the Sector Lead and/or other relevant officials directly responsible for the program or activity that has been the subject of the internal audit or evaluation, who shall be allowed to respond within a reasonable time to be specified in the draft report.	To provide clarity on the role of Sector Leads and to make the text more concise.
34. Final internal audit and evaluation reports shall reflect any relevant comments from the managers concerned and, if applicable, the related management action plans and timetables. Should the Director, IOD, and the program manager be unable to agree on the findings of a draft audit and evaluation report, the final report shall contain the opinion of both the Director, IOD, and of the managers concerned.	37. Final internal audit and evaluation reports shall reflect any relevant comments from the managers concerned and, if applicable, the related management action plans and timetables. Should the Director, IOD, and the program managerSector Lead or designated official be unable to agree on the findings of a draft audit and evaluation report, the final report shall contain the opinion of both the Director, IOD, and ef-the managers concerned.	37. Final internal audit and evaluation reports shall reflect any relevant comments from the managers concerned and, if applicable, the related management action plans and timetables. Should the Director, IOD, and the Sector Lead or designated official be unable to agree on the findings of a draft audit and evaluation report, the final report shall contain the opinion of both the Director, IOD, and the managers concerned.	To provide clarity on the role of Sector Leads.
35. The Director, IOD, shall	38. The Director, IOD, shall submit	38. The Director, IOD, shall	Grammar update.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
submit final internal audit and evaluation reports to the Director General with a copy to the IAOC and the External Auditor. Upon request, the External Auditor shall be provided with any supporting documentation of internal audit and evaluation reports.	the final internal audit and evaluation reports to the Director General with a copy to the IAOC and the External AuditorUpon request, the External Auditor shall be provided with any supporting documentation of for internal audit and evaluation reports.	submit the final internal audit and evaluation reports to the Director General with a copy to the IAOC and the External Auditor. Upon request, the External Auditor shall be provided with any supporting documentation for internal audit and evaluation reports.	
36. The Director, IOD, shall publish internal audit and evaluation reports, as well as Management Implication Reports resulting from investigations, on the WIPO website within one month of their issuance. If required to protect security, safety or privacy, the Director, IOD, may, at his/her discretion, withhold a report in its entirety or redact parts of it.	39. The Director, IOD, shall publish internal audit and evaluation reports, as well as Management Implication Reports resulting from investigations, on the WIPO website within one month of their issuance , in line with the IOD Report Publication Policy. ¹⁷	39. The Director, IOD, shall publish internal audit and evaluation reports, as well as Management Implication Reports resulting from investigations, on the WIPO website within one month of their issuance in line with the IOD Report Publication Policy. ⁷	To provide clarity on the source of the provision.
However, Member States may request access to reports withheld or to the original version of the redacted reports; such access shall be granted under condition of confidentiality at the offices of IOD.	40. If required to protect security, safety, or privacy, the Director, IOD, may, at <u>her/his/her</u> discretion, withhold a report in its entirety or redact parts of it However, Member States may request access to reports withheld or to the original version of the redacted reports; such access shall be granted under <u>the</u> condition of confidentiality at the offices of IOD.	40. If required to protect security, safety, or privacy, the Director, IOD, may, at her/his discretion, withhold a report in its entirety or redact parts of it. However, Member States may request access to reports withheld or to the original version of the redacted reports; such access shall be granted under the condition of confidentiality at the offices of IOD.	Alignment with WIPO's language policy and grammar update.

¹⁷ IOD Report Publication Policy, 2021: https://www.wipo.int/export/sites/www/about-wipo/en/oversight/docs/iaod/report_publication_policy.pdf.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
37. Unless otherwise stipulated in this Charter, the Director, IOD, shall submit final investigation reports to the Director General. In addition:	41. Unless otherwise stipulated in this Charter, the Director, IOD, shall submit final investigation reports to the Director General In addition:	41. Unless otherwise stipulated in this Charter, the Director, IOD, shall submit final investigation reports to the Director General. In addition:	
(a) In cases involving WIPO personnel, a copy of the investigation report shall be provided to the Director of the Human Resources Management Department;	(a) In cases involving WIPO personnel, a copy of the investigation report shall be provided to the Director of the Human Resources Management Department and the Legal <u>Counsel</u> ;	(a) In cases involving WIPO personnel, a copy of the investigation report shall be provided to the Director of the Human Resources Management Department and the Legal Counsel;	To align with actual practice.
(b) In cases implicating a vendor, a copy of the investigation report shall be provided to the Vendor Sanctions Committee through its Secretary; and	(b)In cases implicating a vendor, a copy of the investigation report shall be provided to the Vendor Sanctions Committee through its Secretary; and	(b) In cases implicating a vendor, a copy of the investigation report shall be provided to the Vendor Sanctions Committee through its Secretary;	Grammar update.
(c) The External Auditor and the IAOC shall have access to investigation reports upon request.	(c) The External Auditor and the IAOC shall have access to investigation reports upon request .; and	(c) The External Auditor and the IAOC shall have access to investigation reports upon request; and	Grammar update.
A New Paragraph was added.	(d)In cases where the Director, IOD determines that the matter is a result of weaknesses in the internal control system, a copy of the Management Implication Report may be provided to the	(d) In cases where the Director, IOD determines that the matter is a result of weaknesses in the internal control system, a copy of the Management Implication	The Office of the Controller manages the implementation of recommendations that address gaps in

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
	Director, Program Planning and Finance (Controller).	Report may be provided to the Director, Program Planning and Finance (Controller).	the internal control system.
38. The Director, IOD, shall submit final investigation reports involving WIPO personnel at the Deputy Director General and Assistant Director General levels, to the Director General levels, to the Chairs of the General Assembly and of the Coordination Committee, the IAOC and the External Auditor. The Director General shall, at the earliest opportunity, inform the Chairs of the General Assembly and of the Coordination Committee as well as the IAOC and the External Auditor of the final disposition of the case and the reasons thereof. However, in case of termination of appointment, prior consultation of the Coordination Committee is required. In cases where allegations are substantiated, and upon request, Member States shall be provided confidential access to the reports.	42. The Director, IOD, shall submit final investigation reports involving WIPO personnel at the Deputy Director General and Assistant Director General levels, to the Director General with copies to the Chairs of the General Assembly and of the Coordination Committee, the IAOC ₁ and the External Auditor. The Director General shall, at the earliest opportunity, inform the Chairs of the General Assembly and of the Coordination Committee, as well as the IAOC and the External Auditor of the final disposition of the case and the reasons thereof.therefor. However, in case of termination of appointment, prior consultation of the Coordination Committee is required. In cases where allegations are substantiated, and upon request, Member States shall be provided confidential access to the reports.	42. The Director, IOD, shall submit final investigation reports involving WIPO personnel at the Deputy Director General and Assistant Director General levels, to the Director General with copies to the Chairs of the General Assembly and of the Coordination Committee, the IAOC, and the External Auditor. The Director General shall, at the earliest opportunity, inform the Chairs of the General Assembly and of the Coordination Committee, as well as the IAOC and the External Auditor of the final disposition of the case and the reasons therefor. However, in case of termination of appointment, prior consultation of the Coordination Committee is required. In cases where allegations are substantiated, and upon request, Member States shall be provided confidential access to the reports.	Grammar update.
39. Final investigation reports concerning the Director, IOD, shall be submitted to the Director General, with copies to the Chairs of	43. Final investigation reports concerning the Director, IOD, shall be submitted to the Director General, with copies to the Chairs of	43. Final investigation reports concerning the Director, IOD, shall be submitted to the Director General, with copies to the Chairs	Grammar update.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
the General Assembly and of the Coordination Committee, the IAOC, and the External Auditor. The Director General shall, at the earliest opportunity, inform the Chairs of the General Assembly and of the Coordination Committee as well as the IAOC and the External Auditor, of the final disposition of the case and the reasons thereof.	the General Assembly and of the Coordination Committee, the IAOC, and the External AuditorThe Director General shall, at the earliest opportunity, inform the Chairs of the General Assembly and of the Coordination Committee as well as the IAOC and the External Auditor, of the final disposition of the case and the reasons thereof therefor.	of the General Assembly and of the Coordination Committee, the IAOC, and the External Auditor. The Director General shall, at the earliest opportunity, inform the Chairs of the General Assembly and of the Coordination Committee as well as the IAOC and the External Auditor, of the final disposition of the case and the reasons therefor.	
40. Final investigation reports concerning the Director General shall be submitted to the Chairs of the General Assembly and of the Coordination Committee, with copies to the IAOC, the External Auditor and the Director, IOD.		44. Final investigation reports concerning the Director General shall be submitted to the Chairs of the General Assembly and of the Coordination Committee, with copies to the IAOC, the External Auditor, and the Director, IOD.	The only change is the paragraph number.
41. If the investigation referred to in paragraph 40 does not substantiate the allegations made, the Chairs of the General Assembly and of the Coordination Committee shall, after consultation with the IAOC, request the Director, IOD, to close the case. If the Director General so requests, the Chair of the General Assembly shall	45. If the investigation referred to in paragraph 4044 does not substantiate the allegations made, the Chairs of the General Assembly and of the Coordination Committee shall, after consultation with the IAOC, request the Director, IOD, to close the case If the Director General so requests, the Chair of the General Assembly shall inform Member States of the disposition of the case.	45. If the investigation referred to in paragraph 44 does not substantiate the allegations made, the Chairs of the General Assembly and the Coordination Committee shall, after consultation with the IAOC, request the Director, IOD, to close the case. If the Director General so requests, the Chair of the General Assembly shall inform Member States of the disposition of the case.	Reference update as a result of updates in the document.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
inform Member States of the disposition of the case.			
42. If the investigation referred to in paragraph 40 substantiates some or all of the allegations of misconduct, the IAOC shall, at the earliest opportunity, inform Member States, through the Regional Group Coordinators, that such findings, conclusions and/or recommendations have been made. The Chairs of the General Assembly and of the Coordination Committee shall:	46. If the investigation referred to in paragraph 40 <u>44</u> substantiates some or all-of the allegations of misconduct, the IAOC shall, at the earliest opportunity, inform Member States, through the Regional Group Coordinators, that such findings, conclusions, and/or recommendations have been made. The Chairs of the General Assembly and-of the Coordination Committee shall:	46. If the investigation referred to in paragraph 44 substantiates some or all the allegations of misconduct, the IAOC shall, at the earliest opportunity, inform Member States, through the Group Coordinators, that such findings, conclusions, and/or recommendations have been made. The Chairs of the General Assembly and the Coordination Committee shall:	Not all Groups are a region. Reference and Grammar update.
(a) Provide Member States with a redacted summary of the report's findings, conclusions, and recommendations, prepared preferably by the investigative entity;	(a) []	(a) Provide Member States with a redacted summary of the report's findings, conclusions, and recommendations, prepared preferably by the investigative entity;	
(b) Upon request by a Member State, provide that Member State with a full version of the final investigation report, redacted, preferably by the investigative entity;	(b) []	(b) Upon request by a Member State, provide that Member State with a full version of the final investigation report, redacted, preferably by the investigative entity;	

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
(c) Authorize access for Member States under condition of confidentiality to the unredacted final investigation report and the Terms of Reference;	(c) Authorize access for Member States under <u>the</u> condition of confidentiality to the unredacted final investigation report and the Terms of Reference;	(c) Authorize access for Member States under the condition of confidentiality to the unredacted final investigation report and the Terms of Reference;	Grammar update.
(d) Submit to the Coordination Committee, taking account of written advice provided by the IAOC, a recommendation with detailed reasoning to close the case or to initiate a disciplinary procedure; and	(d) []	(d) Submit to the Coordination Committee, taking account of written advice provided by the IAOC, a recommendation with detailed reasoning to close the case or to initiate a disciplinary procedure; and	
(e) Convene the Coordination Committee within two months of the recommendation to decide whether to close the case or initiate and conduct a disciplinary procedure.	(e) []	(e) Convene the Coordination Committee within two months of the recommendation to decide whether to close the case or initiate and conduct a disciplinary procedure.	
43. Final investigation reports, drafts, materials, findings, conclusions and recommendations are fully confidential, unless disclosure is authorized by the Director, IOD, or by the Director General.		47. Final investigation reports, drafts, materials, findings, conclusions and recommendations are fully confidential, unless disclosure is authorized by the Director, IOD, or by the Director General.	The only change is the paragraph number.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
44. For oversight matters of a		48. For oversight matters of a	The only change is
minor or routine nature, which do		minor or routine nature, which do	the paragraph
not require formal reporting, the		not require formal reporting, the	number.
Director, IOD, may issue		Director, IOD, may issue	
communications to any concerned		communications to any concerned	
WIPO manager.		WIPO manager.	
45. The Director General is		49. The Director General is	The only change is
responsible for ensuring that all		responsible for ensuring that all	the paragraph
recommendations made by the		recommendations made by the	number.
Director, IOD, are responded to		Director, IOD, are responded to	
promptly, indicating actions taken		promptly, indicating actions taken	
by Management regarding		by Management regarding specific	
specific report findings and		report findings and	
recommendations.		recommendations.	
46. The Director, IOD, shall submit,	50. The Director, IOD, shall submit,	50. The Director, IOD, shall	Grammar update, to
on a quarterly basis, a report to the	on a quarterly basisevery quarter, a	submit, every quarter, a report to	make the text more
Director General, with a copy to the	report to the Director General, with a	the Director General, with a copy	concise.
IAOC, regarding the status of	copy to the IAOC, regarding the	to the IAOC, regarding the status	
implementation of	status of the implementation of	of the implementation of	
recommendations including	recommendations including	recommendations including	
recommendations made by the	recommendations made by the	recommendations made by the	
External Auditor.	External Auditor.	External Auditor.	
47. The Director, IOD, shall submit,	51. The Director, IOD, shall submit,	51. The Director, IOD, shall	Update on grammar,
on an annual basis, a summary	on an annual basis<u>annually</u>, a	submit, annually, a summary	conciseness, and
report to the WIPO General	summary report to the WIPO	report to the WIPO General	further clarity on the
Assembly, through the Program and	General Assembly, through the	Assembly, through the Program	specific report being
Budget Committee (Annual Report).	Program and Budget Committee	and Budget Committee (Annual	referred to.
The Director General and the IAOC	(Annual Report). by the Director,	Report by the Director, IOD). The	
shall be provided with a draft version	<u>IOD).</u> The Director General and the	Director General and the IAOC	
of the Annual Report for their	IAOC shall be provided with a draft	shall be provided with a draft	
comments, if any. The Annual	version of the Annual Report for their	version of the Report for their	

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
Report shall give an overview on the internal oversight activities conducted during the reporting period, including the scope and objectives of such activities, the schedule of work undertaken and progress on the implementation of internal oversight recommendations. The Director General may submit comments on the final Annual Report in a separate report as deemed appropriate.	comments, if anyThe Annual Report shall give an overview <u>enof</u> the internal oversight activities conducted during the reporting period, including the scope and objectives of such activities, the <u>schedule of</u> work undertaken, and <u>the</u> progress on the implementation of internal oversight recommendations The Director General may submit comments on the final Annual Report in a separate report as deemed appropriate.	comments, if any. The Annual Report shall give an overview of the internal oversight activities conducted during the reporting period, including the scope and objectives of such activities, the work undertaken, and the progress on the implementation of internal oversight recommendations. The Director General may submit comments on the final Annual Report in a separate report as deemed appropriate.	
48. The Annual Report shall include the following, <i>inter alia</i> :	52. The Annual Report shall include the following _τ <i>inter alia</i> :	52. The Annual Report shall include the following <i>inter alia</i> :	
A New Paragraph was added.	<u>(a)An indication of the opinion</u> issued by the Director, IOD, in the annual Statement of Internal Control; ¹⁸	(a) An indication of the opinion issued by the Director, IOD, in the annual Statement of Internal Control; ⁸	From the year ending December 31, 2025, the Director, IOD will issue an opinion in the Statement of Internal Control. This is in line with the long outstanding recommendation from the External Auditors.
(a) A description of significant issues and deficiencies	(<mark>a)(b)</mark> […]	(b) A description of significant issues and deficiencies	The only change is the paragraph

¹⁸ Effective from year ending December 31, 2025.

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relating to WIPO's activities in general, or a program or operation in particular, disclosed during the period;		relating to WIPO's activities in general, or a program or operation in particular, disclosed during the period;	number.
(b) A description, including the financial impacts, if any, of those investigative cases found to be substantiated and their disposition, such as disciplinary measures, referral to national law enforcement authorities, and other sanctions taken;	(b)(c) []	(c) A description, including the financial impacts, if any, of those investigative cases found to be substantiated and their disposition, such as disciplinary measures, referral to national law enforcement authorities, and other sanctions taken;	The only change is the paragraph number.
(c) A description of all high priority internal oversight recommendations made by the Director, IOD, during the reporting period;	(c)(d)A description of all high- priority internal oversight findings and recommendations made by the Director, IOD, during the reporting period;	(d) A description of all high- priority internal oversight findings and recommendations made by the Director, IOD, during the reporting period;	To enhance the content of the annual report.
(d) A description of all recommendations which were not accepted by the Director General, together with his/her explanations for not doing so;	(d)(e)A description of all recommendations whichthat were not accepted by the Director General, together with her/his/her explanations for not doing so;	(e) A description of all recommendations that were not accepted by the Director General, together with her/his explanations for not doing so;	Alignment with WIPO's language policy and grammar update.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
(e) An identification of high priority recommendations in previous reports on which corrective action has not been completed;	(e)(f) An identificationA summary of high prioritythe status of implementation of IOD and External Audit recommendations in previous reports on which corrective action has not been completed;	(f) A summary of the status of implementation of IOD and External Audit recommendations;	Recommendations are already covered in(d) and (e) above.
(f) Information concerning any significant management decision which in the view of the Director, IOD, constitutes a serious risk for the Organization;	(f)(g) Information concerning any significant management decision which <u>that</u> , in the view of the Director, IOD, constitutes a serious risk for the Organization;	(g) Information concerning any significant management decision that, in the view of the Director, IOD, constitutes a serious risk for the Organization;	Grammar update
(g) A summary of any instance where IOD's access to records, personnel and premises was restricted;	(g)(h)A summary of any instance where IOD'sIOD's access to records, personnel, and premises was restricted;	 (h) A summary of any instance where IOD's access to records, personnel, and premises was restricted; 	Grammar update
(h) A summary of the status of implementation of external audit recommendations;	(a)A summary of the status of implementation of external audit recommendations;	Paragraph removed.	Already covered in (f) above.
(i) A confirmation of the organizational independence of the internal oversight function and information on the scope of the internal oversight	(h)<u>(i)</u> []	 (i) A confirmation of the organizational independence of the internal oversight function and information on the scope of the internal oversight activities and the 	The only change is the paragraph number.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
activities and the adequacy of resources for the purposes intended; and		adequacy of resources for the purposes intended; and	
(j) A summary of the results of the quality assurance/improvement program.	<mark>(i)_[</mark>]	 (j) A summary of the results of the quality assurance/improvement program. 	The only change is the paragraph number.
H. RESOURCES	J. RESOURCES	J. RESOURCES	
49. In presenting Program and Budget proposals to the Member States, the Director General shall take into account the need to ensure the operational independence of the internal oversight function and shall provide the necessary resources to enable the Director, IOD, to achieve the objectives of his/her mandate. The allocation of financial and human resources including in-sourcing, outsourcing or co-sourcing of services shall be clearly identified in the Program and Budget proposal, which will take into account the advice of the IAOC.	53. In presenting Program <u>of Work</u> and Budget proposals to the Member States, the Director General shall take into account <u>consider</u> the need to ensure the operational independence of the internal oversight function and shall provide the necessary resources to enable the Director, IOD, to achieve the objectives of <u>her/his/her</u> mandate. The allocation of financial and human resources _⊥ including in-sourcing, outsourcing _⊥ or co-sourcing of services _⊥ shall be clearly identified in the Program <u>of Work</u> and Budget proposal, which will take into account <u>consider</u> the advice of the IAOC.	53. In presenting Program of Work and Budget proposals to Member States, the Director General shall consider the need to ensure the operational independence of the internal oversight function and shall provide the necessary resources to enable the Director, IOD, to achieve the objectives of her/his mandate. The allocation of financial and human resources, including in-sourcing, outsourcing, or co-sourcing of services, shall be identified in the Program of Work and Budget proposal, which will consider the advice of the IAOC.	To make the correct reference to the Program of Work and Budget and other grammar updates and to align with WIPO's language policy.
50. The Director, IOD, shall ensure that IOD comprises staff appointed	54. The Director, IOD, shall ensure that IOD comprises staff appointed	54. The Director, IOD, shall ensure that IOD comprises staff	To make reference to the need for

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
in accordance with WIPO Staff Regulations and Rules, which collectively possess the knowledge, skills and other competencies needed to perform the internal oversight functions. He/she shall promote continuing professional development to meet the requirements of this Charter.	in accordance with WIPO Staff Regulations and Rules, which collectively possess the <u>experience</u> , knowledge, skills, and other competencies needed to perform the internal oversight functions. <u>He/sheservices</u> . The Director, IOD shall <u>promotesupport the</u> continuing professional development <u>of</u> <u>oversight staff</u> to <u>meetensure that</u> <u>they continue to discharge their</u> <u>professional duties in line with</u> the requirements of this Charter.	appointed in accordance with WIPO Staff Regulations and Rules, which collectively possess the experience, knowledge, skills, and other competencies needed to perform the internal oversight services. The Director, IOD shall support the continuing professional development of oversight staff to ensure that they continue to discharge their professional duties in line with the requirements of this Charter.	experience and align with the updated wording in the Global Internal Audit Standards issued on January 9, 2024, on the role of the Director, IOD, being the Chief Audit Executive of the organization.
H. APPOINTMENT, PERFORMANCE APPRAISAL, AND DISMISSAL OF THE DIRECTOR, IOD	K. APPOINTMENT, PERFORMANCE APPRAISAL, AND DISMISSAL OF THE DIRECTOR, IOD	K. APPOINTMENT, PERFORMANCE APPRAISAL, AND DISMISSAL OF THE DIRECTOR, IOD	
51. The Director, IOD, shall be a person with high qualifications and competence in oversight functions. The recruitment of the Director, IOD, shall be based on an open, transparent international selection process to be conducted by the Director General in consultation with the IAOC.	55. The Director, IOD, shall be a person with high qualifications and competence in oversight functions. The recruitment of the Director, IOD, shall be based on an open, transparent international selection process to be conducted by the Director General in consultation with the IAOC. The IAOC shall perform the responsibilities related to the appointment,	55. The Director, IOD, shall be a person with high qualifications and competence in oversight functions. The recruitment of the Director, IOD, shall be based on an open, transparent international selection process to be conducted by the Director General in consultation with the IAOC. The IAOC shall perform the responsibilities related to the appointment, performance appraisal, and dismissal, if any, of the Director, IOD, as stipulated in	To align with the sub- heading and the provisions of the terms of reference of the IAOC.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
	performance appraisal, and dismissal, if any, of the Director, IOD, as stipulated in the FRRs, Annex III, Terms of Reference of the IAOC. ¹⁹	the FRRs, Annex III, Terms of Reference of the IAOC. ⁹	
52. The Director, IOD, shall be appointed by the Director General after endorsement by the IAOC and the Coordination Committee. The Director, IOD, shall have a non- renewable fixed term of office of six years. On completion of the fixed term of office he/she shall not be eligible for any further employment in WIPO. Steps should be taken, where possible, to ensure that the start of the terms of the Director, IOD, should not be the same as that of a new External Auditor.	56. The Director, IOD, shall be appointed by the Director General after endorsement by the IAOC and the Coordination CommitteeThe Director, IOD, shall have a non- renewable fixed term of office of six yearsOn completion of the fixed term of office he/she shall not be eligible for any-further employment in WIPO Steps should be taken, where possible, to ensure that the start of the terms of the Director, IOD, should not be the same as that of a new External Auditor and that the transition period between the outgoing and incoming Director, IOD, is minimized.	56. The Director, IOD, shall be appointed by the Director General after endorsement by the IAOC and the Coordination Committee. The Director, IOD, shall have a non-renewable fixed term of office of six years. On completion of the fixed term of office, he/she shall not be eligible for further employment in WIPO. Steps should be taken, where possible, to ensure that the start of the terms of the Director, IOD, should not be the same as that of a new External Auditor and that the transition period between the outgoing and incoming Director, IOD, is minimized.	To address the need to minimize the transition period of a new Director, IOD.
53. The Director General may dismiss the Director, IOD, only on specific and documented grounds and after endorsement by the IAOC and the Coordination Committee.		57. The Director General may dismiss the Director, IOD, only on specific and documented grounds and after endorsement by the IAOC and the Coordination Committee.	The only change is the paragraph number.

¹⁹ WIPO Financial Regulations and Rules, Terms of Reference of the IAOC, para. 3d (vii), https://www.wipo.int/export/sites/www/aboutwipo/en/pdf/wipo_financial_regulations.pdf

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
54. The performance appraisal of the Director, IOD, shall be made by the Director General after receiving input from and in consultation with the IAOC.	58. The performance appraisal of the Director, IOD, shall be madeconducted by the Director General after receiving input from and in consultationconsulting with the IAOC.	58. The performance appraisal of the Director, IOD, shall be conducted by the Director General after receiving input from and consulting with the IAOC.	Grammar update.
I. REVISION CLAUSE	L. APPROVAL AND REVISION	L. APPROVAL AND REVISION	
55. This Charter shall be reviewed by the Director, IOD, and the IAOC, every three years or earlier, if necessary. Any amendments to the Charter proposed by the Secretariat shall	59. This Charter shall be reviewed by the The Director, IOD, and is responsible for applying this Charter, and reviewing it with the IAOC _τ every three years or earlier, if necessary. The Director, IOD may issue additional directives, policies, or guidelines to implement and/or complement this Charter and accomplish its mission.	59. The Director, IOD, is responsible for applying this Charter, and reviewing it with the IAOC every three years or earlier, if necessary. The Director, IOD may issue additional directives, policies, or guidelines to implement and/or complement this Charter and accomplish its mission.	To align with the provisions of the Global Internal Audit Standards issued on January 9, 2024.
be reviewed by the Secretariat shall be reviewed by the IAOC and the Director General and shall be submitted to the Program and Budget Committee for approval.	60. Any amendments to the Charter proposed by the Secretariat shall be reviewed by the IAOC andDirector, IOD, the Director General, and the IAOC, and shall be submitted to the Program and Budget Committee for approval, which shall make a recommendation to the WIPO General Assembly whether to	60. Any amendments to the Charter proposed by the Secretariat shall be reviewed by the Director, IOD, the Director General, and the IAOC, and shall be submitted to the Program and Budget Committee, which shall make a recommendation to the WIPO General Assembly whether to approve the proposed amendments.	To expressly include the Director, IOD in the discussion of any proposed changes to the Charter and to reflect the governance process up_to the General Assembly before changes to the charter are adopted.

Current Text	Proposed amendments ("track changes")	Final "clean" text	Reason for proposed change
	approve the proposed amendments.		

[End of annexes and of document]