Webinar: New WIPO eTISC Platform: Q&A

1) **How to login to WIPO eTISC platform?**
You may access the eTISC platform at https://etisc.wipo.int/ and click on the login button using your WIPO account.

2) **Can we create a WIPO account anytime?**
Yes, you can create a WIPO account anytime at the following link.
https://www3.wipo.int/wipoaccounts/en/generic/public/register.xhtml?returnURL=%2Fcurrentaccount%2Fprivate%2Findex.xhtml

3) **Is WIPO account different from WIPO Academy account?**
No, a single WIPO account enables you to access all platforms and services made available by WIPO.

4) **Is it possible to create TISC account and WIPO account with the same name? I have a personal WIPO account and at the same time, I am the IP staff who managed our TISC account.**
You can have multiple WIPO accounts if you use different email id for them.

5) **What is the advantage of having the eTISC account compare to those who don't have eTISC account?**
An account with eTISC enables the member to access all features and services of the platform.

6) **Is eTISC registration open anytime?**
Yes, registration is open all year long.

7) **What are the requirements to be approved by eTISC platform?**
eTISC is open to all TISC staff but also to anyone with an interest in patent information, technology transfer, and related fields.

8) **What is the difference between the old and new version of WIPO eTISC?**
The new platform includes WIPO Account login, new options for creating events, improved forums and groups and ability to review your activity effectively.

9) **Can all participants see the activities and discussion of the members of TISC?**
Group discussions are only visible to members of the group (depending on the group settings). All other information is visible to all eTISC members.

10) **How often is the eTISC platform updated because I saw a news dated from 2018?**
The eTISC platform has just been migrated from an older platform, so certain information is still a bit older, however we expect that the new eTISC platform will be updated more regularly.

11) **Can a member be removed from the platform?**
If members do not follow the terms of use of the platform then they will be blocked from the platform.

12) **How can someone join a private group?**
An eTISC member can request to join any group that is restricted by the group administrator. The request is subject to the approval of the group administrator.

13) **Is there a limit on number of members per eTISC group?**
No, groups may be opened to any number of members.

14) Can we interact with other eTISC members from other regions/countries even if one is not members of their group?
Certain groups are open to all eTISC members, while some groups are limited to those who have been accepted by the group administrators.

15) Regarding Ask the expert, how would one know if the expert is available for the chat especially if there is time difference form one region to another?
The questions and views posted in the Ask the Expert session are reviewed and answered by the expert on a regular basis. There may be some delay (generally not more than a day) in a reply from the Expert.

16) For the events listed in the calendar, will all these events be open for all in e-TISC to attend?
All members can view the details of every event, however the participation is subject to an invitation by the event organizer.

17) We requested for approval for the e-TISC last week. Would you when we should be receiving the notification of approval?
The eTISC team is constantly reviewing new registrations. Your registration should be accepted within a few days. You can contact us at tisc@wipo.int if your account has not been activated within a week.

18) Which part from the eTISC can we see and get the webinar material?
The webinar presentation, recording and questions and answers will be posted both on WIPO TISC webpage and on WIPO eTISC. Once you will be logged in, you will find the recording of the webinar when it has been posted and all other features mentioned during the webinar

19) How soon do you expect to resume all of your language options? How many languages will eTISC be available in?
Members can share information in any language, in particular in country groups. We are looking at adapting the interface into additional languages to make it easier for non-English speakers to use.

20) How is eTISC linked to WIPO Inspire?
WIPO eTISC and WIPO INSPIRE are two different platforms. WIPO INSPIRE is a collection of reports on patent databases and their features while WIPO eTISC is a social platform which provides a secure space for the Technology and Innovation Support Center (TISC) community and intellectual property users to interact with each other and share knowledge and ideas.

21) Could you highlight the process of registering your Patent, Trade Secrets etc. on the WIPO/eTISC Platform please?
WIPO eTISC is not a platform for filing patent applications. For issues related to patent filing, please consult with the national Patent or IP office: https://www.wipo.int/directory/en/urls.jsp

22) Does the country focal have direct and exclusive control over access to group?
Geographical groups for specific countries should be administered by the country focal point(s).

23) Can country focal points add events directly into the eTISC calendar of activities, if such activities are open to other TISC worldwide? or must it first be submitted to WIPO for clearance?
eTISC members should feel welcome to share information about any event that may be of their interest. All events are reviewed and approved by WIPO, to ensure that they are of interest in some manner to the eTISC community.

24) Is there a notification function that allows the country focal points to be notified when a group member has an activity within the platform like activities posting, etc?
Currently the notification is only restricted to when there is a request to join. We are working towards setting up other notification types.

25) Can IP Offices put a hyperlink to the eTISC platform on their official website?
Please feel free to promote and hyperlink the WIPO eTISC platform on your IP offices website.

26) For the Create News, can I add a link to a news that a TISC has written from another website?
Yes you can hyperlink the news items, however as a good practice you are expected to mention in the description what the news is about so that other users can read that before opening the link.

27) Can several members of a TISC join in the eTISC?
Yes, everyone can join eTISC. There is no restriction on number of members at present.

28) Who can login to e-TISC? Can any of our member staff of our IP Office of our institution join to the account?
The eTISC community aims to serve TISC staff as well as anyone with an interest in patent information, technology transfer, IP management, and similar fields (including IP office staff).

29) Can we add Apps to the platform using API.
No, this service is not available.

30) Is there certificate for this webinar?
Certificates are not foreseen for this webinar.

31) Is there any chance to give us a webinar related to IP and similar issues with respect to COVID-19? I mean what is the role of WIPO in this pandemic?
A webinar was held on May 7, 2020 on the new PATENTSCOPE COVID-19 Index, which provides dozens of search queries specially curated by patent information experts who have identified technological areas relevant to the detection, prevention and treatment of COVID-19. The presentation slides and a recording of the presentation can be accessed at: https://www.wipo.int/meetings/en/details.jsp?meeting_id=56631
The PATENTSCOPE COVID-19 Index can be accessed at: https://patentscope.wipo.int/search/en/covid19.jsf
More information about WIPO's COVID-19 response in general can be found at: https://www.wipo.int/covid-19/en/.