



**WIPO's Seminar in Manila 7-9 December 2010 on  
Digitization and Dissemination of Intellectual Property (IP)  
Information and Utilization of Effective Search Tools**

**PROGRESS OF IMPLEMENTING IP AUTOMATION SYSTEM IN  
DIRECTORATE GENERAL OF INTELLECTUAL PROPERTY RIGHTS  
MINISTRY OF LAW AND HUMAN RIGHTS  
REPUBLIC OF INDONESIA**

# AGENDA



**Background of e-Government in Indonesia**

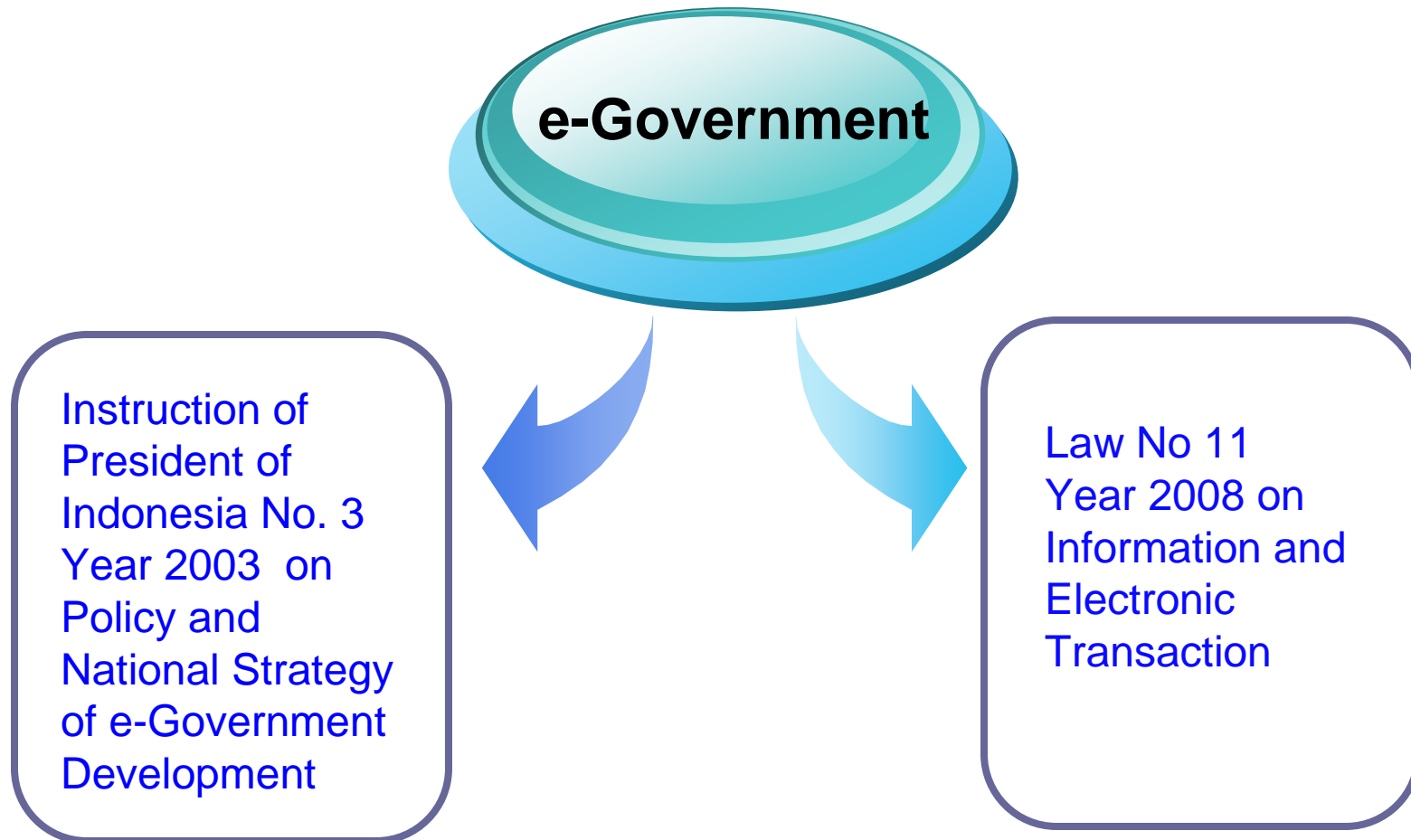
**Introduction on DGIPR**

**Previous DGIPR's Automation System**

**Existing DGIPR's Automation System**

**Further Development Programs**

# BACKGROUND OF e-GOVERNMENT IN INDONESIA (1)



# BACKGROUND OF e-GOVERNMENT IN INDONESIA (2)

Instruction of  
President  
No. 3  
Year 2003

## Background

- Increasing the utilization of information and communication technology (ICT).
- Optimizing the use of ICT in government so as to achieve an effective, transparency, and accountable products that society needs (*good governance*).
- Improving coordination among government institutions.

## Objective

- To improve good governance base upon information and communication technology that can increase effectiveness and efficiency of public services.
- To fulfill society needs on public services that are reliable, accountable, and user friendly.
- To improve interactive communication among government institutions and industries thus supporting national economy.

# BACKGROUND OF e-GOVERNMENT IN INDONESIA (3)

Instruction of  
President  
No. 3  
Year 2003

## Strategy

- To develop service system that are reliable, accountabl, and easily accessed by society.
- To develop management system and government business process.
- To develop capacity building on ICT in government institutions.
- To increase the role of industries in government business process as well as to utilize and develop further information and communication technology (ICT).

# BACKGROUND OF e-GOVERNMENT IN INDONESIA (4)

Law No 11  
Year 2008  
on  
Information  
and  
Electronic  
Transaction

## Overview

- a positive move in regulating electronic transactions
- guarantees for citizens to access public information
- regulates, among other things:
  - (i) the use of electronic documents and/or information as evidence before Indonesian Courts;
  - (ii) electronic signatures;
  - (iii) electronic transactions;
  - (iv) domain name, intellectual properties, and protection of personal rights; and
  - (v) the illegal actions and criminal penalties may be imposed by GOI.



**INTRODUCTION ON  
DIRECTORATE GENERAL OF  
INTELLECTUAL PROPERTY RIGHTS  
(DGIPR)**

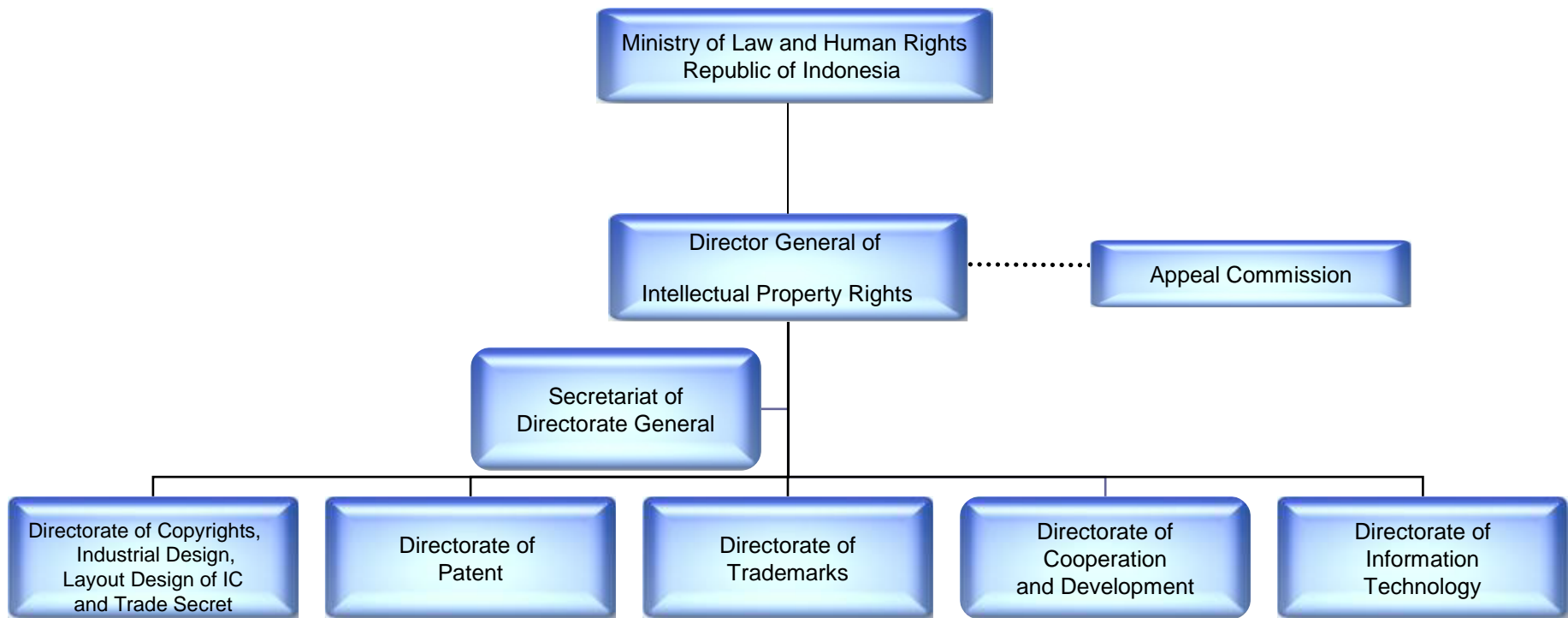
# WHO IS DGIPR ACTUALLY?

More than 500 staff,  
approx: 140 IP examiners  
(75 patent examiners, 52  
trademark examiners, 8  
industrial design examiners)





# ORGANIZATIONAL STRUCTURE OF DGIPR



# VISION, MISSION, AND STRATEGIC

## Vision

**To foster an effective and internationally competitive IPR system that supports the national development and helps improve the prosperity of the country**

## Mission

- **To administer the intellectual property rights system by granting protection, rewards and recognition to creativities**
- **To promote technology and knowledge-based investment and economic growth; and**
- **To encourage an innovative and inventive culture.**

## Strategy

- 1 **To provide a proper IT services on Intellectual Property Rights (IPR) system that are reliable, effective and efficient for society.**
- 2 **To improve IPR administration system including: the management of finance, and human resources, as well as structure/ organization.**
- 3 **To improve public awareness on IP system and intensify cooperation on the field of IP**
- 4 **To analyze and improve legislation on IP**
- 5 **To support and take part in ensuring a proper law enforcement on IPR system**

# FURTHER STRATEGIES ON IP AUTOMATION

1. ***Automation Services Administration***, a supporting facility services through the automation of intellectual property rights procedures and workflow management of intellectual property rights,
2. ***Digital Repository Management System*** (DRMS), a model of good document management of digital data, image, sound (voice), as well as other multimedia integrated.
3. **DGIP-Net** expected to be the backbone of the technology infrastructure that can provide services needed in the exchange of data and resources of national intellectual property rights,
4. ***Integrated Management System*** (IMS), a system that automates and integrates the data and some secretariat and administrative applications.
5. ***Enterprise Information System*** (EIS), a system which contains strategic information in a comprehensive organization for both internal purposes (executives, managers, and functional) and public
6. **DGIP Portal**, an integrated portal that ensures easy management of and access of IP data for the relevant parties,
7. **Data Integration**, a prerequisite in the development of the activities above, where data and information can be easily shared.

# NEEDS OF DGIPR's STAKEHOLDERS

Government Agencies

Universities

Private Industries

Non Government Office

Society

Others

## Needs to be provided by DGIPR

- IP information access and services
- Effective and efficient
- Accountable
- Accurate
- Timeliness
- Inexpensive



## **PREVIOUS DGIPR's AUTOMATION SYSTEM**

# PREVIOUS AUTOMATION SYSTEM

1990

1991

1995

2000

- Feasible Study on administration of Intellectual Property (IP) system
- Master plan on Management Information System (MIS) of Intellectual Property Administration generated

Developed an MIS with server base approach with DG-UNIX Operating System and Personal Computer as client

Developed a new system COPATRIS (Copyrights, Patent, Trademark Information System)

- Limited IP Automation System Developed through WB's assistance
- IP Administration software was developed under a single database in 4 IP fields (Patent, Trademark, Industrial Design and Copyright)



# **EXISTING DGIPR's AUTOMATION SYSTEM YEAR 2001 - NOW**

# OVERVIEW

## Information Technology Strategy

- To provide stakeholders with a high-level IP information services
- To maximize the use of reliable information technology foundation and advanced means to effectively provide/communicate Indonesian IP information worldwide

## Objectives

- To achieve less paper, electronic & network IP examinations and registrations
- To build an integrated documentation search database
- To establish an electronic application network system & IP information service system for applicants and publics based on network establishment
- To establish an intelligent information system and to centralize the information resources development and utilization

## 3 Main IT Development Activities

- Digital Intellectual Property Administration
- Administration Intellectual Property digital Library (IPDL)
- DGIPR - Net



# DIGITAL INTELLECTUAL PROPERTY ADMINISTRATION(1)

## Patent

- Web base application
- Take care the increasing rate of patent application
- More user friendly

## Trademark

- Migration from client-server to web base server
- Support Madrid Protocol System
- More user friendly

## Industrial Design

- Web base application with Java language
- Cover a more complete information on Industrial Design Registration
- More user friendly

# DIGITAL INTELLECTUAL PROPERTY ADMINISTRATION(2)

## EPO Scan Application

- Realization of ECAP
- Used to scan and digitalise patent documents
- Integrated with Patent Publication Server
- Indexing - creates control files and these are checked during scanning to ensure that no pages are missed or miscounted

## Secretariat Application

- Financial Module
- Human Resources Module
- General Administration Module
- Programmed Planning and Reporting Module
- Logistic Module

## DGIPR Portal

- Interactive Presentations/Services  
DGIPR's interactions with (and services for) a large number of government agencies are ensured. E-mail, message posting, data downloading and document submission are taken care of.
- Customization Dimension of Web Portal  
User can uniquely tailor views of the portal content

# INTELLECTUAL PROPERTY DIGITAL LIBRARY (IPDL)

IPDL

- Can be accessed at <http://ipdl.dgip.go.id>
- Realization of cooperation between Min of Law & HR cq. DGIPR and JICA cq. JPO
- Current information on IPDL covers: patents, trademarks, industrial designs, and copyrights; include:
  - Patent Documents ± 40.000
  - Trademark Documents ± 200.000
  - Copyrights Documents ± 30.000
  - Industrial Design Documents ± 17.000



## **FURTHER DGIPR'S DEVELOPMENT PROGRAMS**

# FURTHER DEVELOPMENT (1)

## Copyrights

- Web base application with Java language
- Take care the increasing rate of copyright inventory
- More user friendly

## e - Filing

- An electronic filing system for patent, trademark, industrial design and copyrights.
- Adapting to new IP Law & Implementing. Regulations

# FURTHER DEVELOPMENT (2)

## Helpdesk Service Desk

- Application to solve user complains when using IT Infrastructure
- Real time complain respond
- ITIL-Ready service desk solution with integrated asset management
- An integrated package with request management, asset tracking, purchasing, contract management, self-service portal, and knowledge base

## IPR e - Gazette

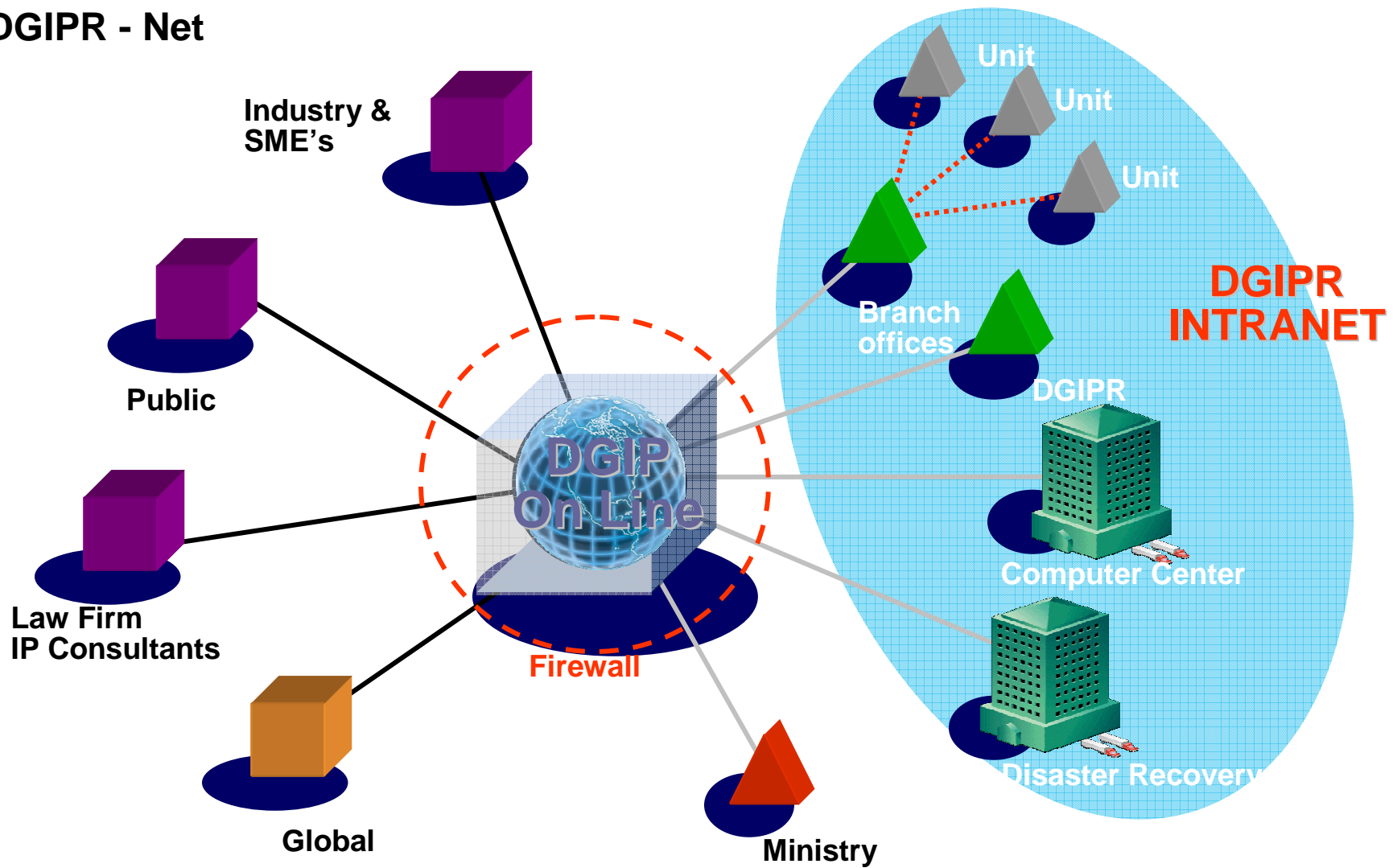
- Digital IPR Publication Information
- Covering: Patent, Trademark, Copyright, Industrial Design
- Using media Compact Disk

## Other Programs

- Developing Business Process and automation
- Developing DGIPR Corporate Portal and Knowledge Center development
- Developing WAN and DGIP net, Data Warehouse and Disaster Recovery Center
- Standardizing the electronic IP Documentation Code Standard and IP Documentation Type
- Realizing the remote connection of mobile offices

# FURTHER DEVELOPMENT (3)

## DGIPR - Net





# CONCLUSION

- ❖ In order to realize a good governance - ***simple, accurate, effective, accountable, as well as inexpensive*** - on IP system, as a government institution, DGIPR has been undertaking its best effort to implement e-Government program.
- ❖ Several matters still need to be fixed and improved by the DGIPR so as to ensure the fulfillment of such a target. In this regards, support and assistance/cooperation from all parties are appreciated.





# Thank You !



Visit us at <http://www.dgip.go.id>

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