WIPO Knowledge Network

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WIPO's IT Systems
Four Main Types

- Service Systems

- Knowledge Systems

- Cooperation Platforms

- Support Systems

Source: DG Francis Gurry, Ambassador Briefing, July 2017

Service Systems

- 96% of the revenue of the Organization; 100% of service delivery

- ePCT
  - Comprehensive IT environment for processing and interacting with Offices and users

- eMadrid
  - Current IT environment covers processing and elements of interactions with Offices and users
  - Design and deployment of comprehensive IT environment covering processing and all interactions with Offices and users planned for 2017-2019
  -

- eHague
  - Design and deployment of comprehensive IT environment for processing and all interactions with Offices and users underway 2017-2018

- Global IP Platform
  - Enhancing standardization and synergies and ensuring consistent user experience

Source: DG Francis Gurry, Ambassador Briefing, July 2017

Knowledge Systems

- **Global Databases**
  - PatentScope
  - Global Brand Database
  - Global Designs Database
  - WIPO Lex
  - IP Statistics Data Center

- **Technology and Innovation Support Centers (TISCs)**
  - Global databases
  - Commercial databases through ASPI (Access to Specialized Patent Information)
  - Access to Research and Development for Innovation (ARDI)

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Source: DG Francis Gurry, Ambassador Briefing, July 2017

Cooperation Platforms

■ **IP Service Systems**
   ■ Digital Access Service (DAS)
   ■ WIPO CASE (Centralized Access to Search and Examination)

■ **Technical Capacity Building**
   ■ IPAS
   ■ WIPO Connect
   ■ Technology and Innovation Support Centers (TISCs)
   ■ Distance Learning Platform

■ **Multi-stakeholder and SDG Platforms**
   ■ WIPO Re:Search
   ■ Accessible Books Consortium (ABC)

Source: DG Francis Gurry, Ambassador Briefing, July 2017
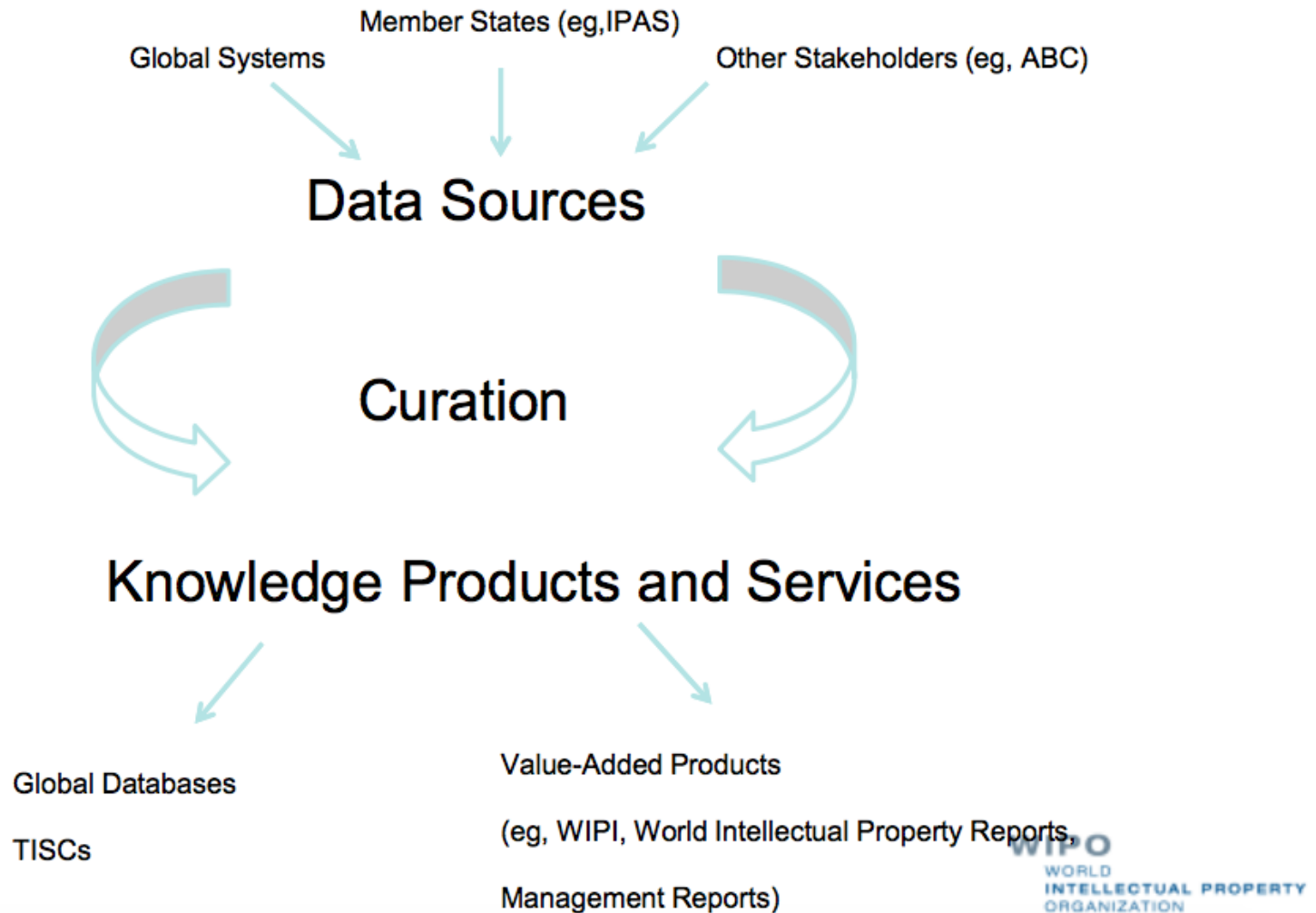
Support Systems

- **Security and Resilience**

- **Enterprise Resource Planning**
  - Finance, human resources, travel, all administrative processes

- **Translation**
  - WIPO Translate
  - Pearl

Source: DG Francis Gurry, Ambassador Briefing, July 2017

WIPO Knowledge Network

Transforming data into knowledge services and products:

1. Harvesting and collecting data
   o WIPO Systems
   o External Sources (Member States and other stakeholders)

2. Curating data

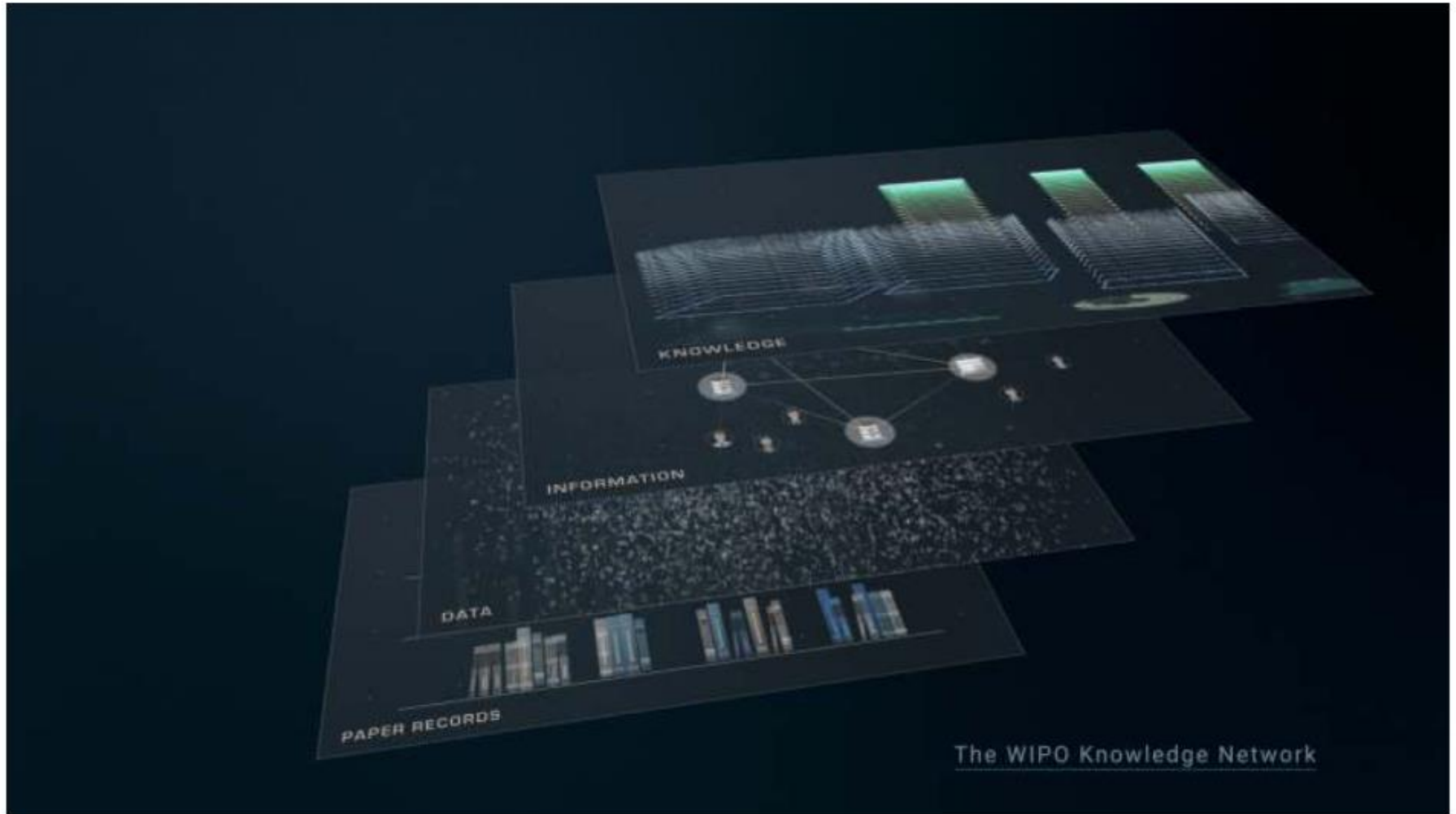3. Publishing or making available knowledge services and products

Source: DG Francis Gurry, Ambassador Briefing, July 2017

WIPO Knowledge Network

Global Systems

Member States (eg, IPAS)

Other Stakeholders (eg, ABC)

Data Sources

Curation

Knowledge Products and Services

Global Databases

TISCs

Value-Added Products

(eg, WIPI, World Intellectual Property Reports, Management Reports)

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Source: DG Francis Gurry, Ambassador Briefing, July 2017

KNOWLEDGE NETWORK

Source: DG Francis Gurry, Ambassador Briefing, July 2017

Program Orientation

- Improve Organizational Performance using Digital Technology

  - Overview, Challenges, Priorities

  - Design and Development of Performance Management System and Integration with IT Administration System

  - Development Strategies for Management Dashboard – Monitoring, Reporting and Data Visualization

  - Recommendations and Further Actions

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Thank you