ARBITRATION AND MEDIATION CENTER



WIPO LIST OF NEUTRALS BIOGRAPHICAL DATA

Adam SAMUEL London United Kingdom



Nationality: British

EDUCATIONAL AND PROFESSIONAL QUALIFICATIONS

LL.M. in American Banking Law, Boston University, Boston, 1990; A.J. Serino Outstanding Graduate Prize 1990; B.A., (Jurisprudence), St. Anne's College, Oxford - 2:1 equivalent 1982.

Fellow, Chartered Institute of Arbitrators, 2006; Advanced Financial Planning Certificate, 2001; Mortgage Advisers Qualification, 1999; Financial Planning Certificate, 1996.

Admitted to: New York Bar, 1991; English Bar, 1983.

LANGUAGES

English, French, Hebrew, German

PRESENT POSITION

Attorney, Tribunal Member and dispute resolution and financial services compliance specialist: Advises and trains financial institutions and advisers, arbitrators and lawyers and writes on international and domestic dispute resolution and compliance issues including financial advertising, computer law, enforcement of foreign awards, conflict of laws and commercial law generally. Author of the only book on consumer financial services complaint handling in the UK.

December 7, 2023

PROFESSIONAL EXPERIENCE BEFORE PRESENT POSITION

Tribunal Member, UK Upper Tribunal, 2023-present;

Non-executive Director, Financial Planning Standards Board, 2020-2021;

Personal Authority Ombudsman, London, England 1995;

Deputy Chief Executive, issued binding quasi-arbitral adjudications on over 40 disputes Insurance Ombudsman's Assistant, London, England 1991-95; resolved 615 financial services disputes by mediation or by assisting the Ombudsman with quasi-arbitral adjudications;

Research Assistant to Professor William Park, Boston University School of Law, Boston, USA, 1989-90; teaching and research assistant in the field of international business law;

Swiss Institute of Comparative Law, Lausanne, Switzerland: 1985-89;

Staff Lawyer responsible for the English-speaking world;

Advised the Swiss Government, courts, arbitrators and private clients on a broad range of topics covering the English-speaking world and dispute resolution worldwide. Wrote a book on arbitration and published on that subject and business law worldwide;

Lectured to lawyers and business students on international dispute resolution.

Awarded van Calker Scholarship to do international arbitration research, 1985;

Pupil barrister, Chambers of D. Stanford, London, England, 1984-85;

Pupil barrister, Chambers of K. Rokison QC, 1983-84.

MEMBERSHIP IN PROFESSIONAL BODIES

Member:

Swiss Arbitration Association;

Personal Finance Society;

American Bar Association;

Chartered Institute of Arbitrators;

Chartered Institute for Securities and Investment.

MAJOR PUBLICATIONS

Books:

Jurisdictional Problems in International Commercial Arbitration - A Study of Belgian, Dutch, English, French, Swedish, Swiss, US and West German Law, Schulthess, Zurich 1989, 333 pages; Consumer Complaints and Compensation: A Guide to the Financial Services Market, City and Financial, London 2005, 638 pages;

Consumer Financial Services Complaints and Compensation, Thomson Reuters, London 2017, 909 pages.

Alternative Dispute Resolution CONTRIBUTIONS TO BOOKS

"Sporting Arbitration and the International Olympic Committee's Court of Arbitration for Sport" (with Richard Gearhart) in The Court of Arbitration for Sport 1984-2004 ed. I Blackshaw, R Siekmann & J Soek, TMC Asser Press, 2006, 313;

"Arbitragem Comercial Internacional" in O Novo Direito Internacional – Estudos em Homenagem a Erik Jayme, Renovar, Rio de Janeiro 2005, ed C Lima Marques 357;

"Imperialism and Chauvinism in International Arbitration: Lawyers, Statutes and Scoundrels" in Impérialisme et chauvinisme juridiques, Swiss Institute of Comparative Law, Schulthess, Lausanne, 2004, 193;

"Fomento - A tale of "litispendance", arbitration and private international law" in Liber Amicorum Claude Reymond: Autour de L'Arbitrage, ed. Bredin, Lalive, Poudret, Terré, Litec, Paris 2004, 255; "Jurisdiction, interim relief and awards under the LCIA Rules" in International Arbitration: Practical Perspectives, ed A Berkeley & J Mimms, London 2001, 35;

"Arbitration clauses incorporated by general reference and formal validity under article II(2) of the New York Convention" in Études de procédure et d'arbitrage en l'honneur de Jean-François Poudret, ed Ferrari, Lausanne 1999, 505;

"Alternative Dispute Resolution: Anglo-American Style" in The Responsiveness of Legal Systems to Foreign Influences ed. Swiss Institute of Comparative Law, Schulthess, Zurich 1992, 373;

"The Effect of the Place of Arbitration on the Enforcement of the Agreement to Arbitrate" in The Place of Arbitration, ed., M. Storme & P. De Ly, Mys & Breesch, Ghent 1992, 40.

ARTICLES

- "'This Train Still Runs': The Railway Case that Defines Arbitration Legislation and Practice", 41 Alternatives 133 (2023):
- "Boundless arbitration—a sentimental voyage through the delocalization debate", 39 Arbitration International 268 (2023) (with Karyl Nairn);
- "Artificial intelligence and learning about international arbitration", 41 Alternatives 108 (2023);
- "Arbitration's Century Milestone shows a Path from skepticism to ubiquity" (a celebration of the Geneva Protocol's centenary), 41 Alternatives 59 (2023);
- "The Ghost of Separability Continues to Haunt the English Courts", 41 Alternatives, 17 (2023);
- "More on University Dispute Resolution: A Need for Innovative Design", 40 Alternatives 139 (2022);
- "Locating History and Finding Materials For Better Arbitration Instruction" (an account of academic teaching and assessment of students of international arbitration), 40 Alternatives 109 (2022);
- "Government Agencies, In Search of Disputes", 40 Alternatives 74 (2022);
- "The Pandemic's Nasty Effects on Consumer Complaints Schemes", 40 Alternatives 51 (2022);
- "Make the Choice: Why the Seat Should Govern An Arbitration Award's Enforceability", 40 Alternatives 5 (2022);
- "Battle of the Centuries: The Roots of Arbitration Law Come from the 'Who Decides?' Controversy" 39 Alternatives 160 (2021);
- "A Look Back at Where English and U.S. Arbitration Law Comes From: The Long 18th Century", 39 Alternatives 125 (2021);
- "Business Interruption Insurance, Pandemics and a very UK Story of Dispute Resolution", 39 Alternatives 101 (2021);
- "Multiple Appointments, Multiple Biases: the UK Supreme Court does Arbitrator Disclosure", 39 Alternatives 22 (2021);
- "Looking Back, and Looking Forward on Appointments and Tribunal Composition", 38 Alternatives 177 (2020);
- "In the Neighbourhood': Broader Schemes Start Locally", 38 Alternatives 146 (2020);
- "Complaint Handling: The Technique that (Almost) Nobody in the Conflict Resolution World Talks About", 38 Alternatives 109 (2020);
- "Now Plaguing Dispute Resolution Processes: Proceeding in ADR without the Handshakes", 38 Alternatives 71 (2020);
- "On Court Review of the Arbitrator's Decision: A Look at the United States from Europe", Alternatives, 38 Alternatives 37 (2020);
- "Be like Europe: Let's Redux the Federal Arbitration Act!", 38 Alternatives 3 (2020):
- "U.S. Class Actions v. U.K. Mass Claims, 37 Alternatives 153 (2019);
- "Kompetenz-Compétence: What the World Thinks about Arbitrability", 37 Alternatives, 115 (2019);
- "The US Supreme Court does Kompetenz", 35 Arbitration International 120 (2019);
- "Wrestling with Precedent. Or Ignoring It", 37 Alternatives 72 (2019);
- "Wisdom: A Key Option on the ADR Menu?" 36 Alternatives 171 (2018);
- "Competence-Competence, Kompetenz-Kompetenz now just an excuse for confused thinking about arbitrator jurisdiction", 80 Arbitration 1, 67 (2014);
- "Should the debate end despite the decision on *Jivraj v Hashwani*?", The Resolver, November 2011, 8;
- "The U.S. Supreme Court's Undistinguished 2010 Trilogy: An English View", 66(1) Dispute Resolution Journal 32 (Feb.-April 2011);
- "Analysis: Jivraj v. Hashwani" The Resolver, November 2010, 8;
- "With Arbitration Facing Restrictions, It's Time to Look at a U.K. Solution for Consumer Disputes", 28 Alternatives 111 (2010);
- "The US Supreme Court on Federal Pre-Emption and Appeals on Questions of Law by Consent A Case Note", 25 Arbitration International 455 (2009);
- "Separability and Construing Arbitration Clauses: the House of Lords'; decision in Premium Nafta and the Fiona Trust", 24 Arbitration International 489 (2008);
- "Getting it done fast, and keeping the fees up: a domain name case study on writing a reasoned award quickly, getting reappointed and preserving your neutrality", 25 Alternatives 147 (2007);
- "Separability and the US Supreme Court Decision in *Buckeye v. Cardegna*", 22 Arbitration International 477 (2006);

- "Lesotho Highlands: "Denaturing" an Arbitration Statute and an Express Choice of Law does not involve the Arbitrator exceeding his powers", 23 Journal of International Arbitration 259 (2006);
- "Arbitration, Alternative Dispute Resolution Generally and the European Convention on Human Rights: An Anglo-Centric View", 21 Journal of International Arbitration 413 (2004);
- "Chartered Institute of Arbitrators Guideline on Jurisdictional Issues in International Arbitration", 70 Arbitration 308 (2004);
- "Separability of arbitration clauses some awkward questions about the law on contracts, conflict of laws and the administration of justice", [2000] ADRLJ 36;
- "Arbitration Statutes in England and the USA", [1999] ADRLJ 2;
- "Místo arbitráje a rozhodné právo", "The Place of Arbitration and the Applicable Law" [1998] 2 EMP 76;
- "The Effect of the Place of Arbitration on the Enforcement of the Agreement to Arbitrate", 8 Arbitration International 257 (1992);
- "Arbitration in Western Europe A Generation of Reform", 7 Arbitration International 319 (1991); Review of A. El-Ahdab, "Arbitration with the Arab Countries", [1991] Lloyd's Maritime and Commercial Law Quarterly 419;
- "A Critical Look at the Reform of Swiss Arbitration Law in the Private International Law Act", 7 Arbitration International 27 (1991);

Review of "International Arbitration in Switzerland" by A. Bucher & P.-Y. Tschanz, 1 Swiss Review of Business Law 33 (1990);

Review of "Euro-Arab Arbitration" ed. F. Kemicha & "Lloyd's Arbitration Reports", [1989] Lloyd's Maritime and Commercial Law Quarterly 231;

- "Pre-Award Interest: England and Scotland", 5 Arbitration International 310 (1989);
- "Sporting Arbitration and the International Olympic Committee's Court of Arbitration for Sport" (with Richard Gearhart), 6 Journal of International Arbitration, 4, 39 (1989);
- "The Unauthorized Publication of Arbitration Awards", [1989] L.M.C.L.Q. 158;
- "Developments in English Arbitration Law since the 1984 Antaios decision", 5 Journal of International Arbitration 3, 9 (1988);

Review of "International Arbitration: Three Salient Problems" by S. Schwebel, 5 Journal of International Arbitration 1, 119 (1988);

"Separability in English law - Is an Arbitration Clause an Agreement Separate and Collateral to the Contract in which it is Contained?", 3 Journal of International Arbitration 2, 95 (1986);

"The 1979 Arbitration Act - Judicial Review of Arbitration Awards on the Merits in England", 2 Journal of International Arbitration 4, 53 (1985).

FINANCIAL SERVICES & REGULATION MINI-BOOKS

A Guide to the SFC Code of Conduct for Intermediaries and the Sale of Investment Products, Hong Kong Securities Institute 2010, 37 pages;

- "The FSA Complaint Rules after the 2007-2008 changes: a critical view", Compliance Officer Bulletin, September 2008;
- "Principles-based Regulation, MiFID and the New Financial Promotion Rules", Compliance Officer Bulletin, September 2007;
- "Non-real time financial promotions Part 2, Specific and Direct Offer Promotions, Past Performance and Trading Rules", Compliance Officer Bulletin, May 2006;
- "Non-real time financial promotions Part 1", Compliance Officer Bulletin, April 2006;
- "Reforming the FSA Complaint Rules a return to the battlefield@, Compliance Officer Bulletin, March 2005;
- "Treating Customers Fairly", Compliance Officer Bulletin, August 2004;
- "Reforming the Complaint Rules", Compliance Officer Bulletin, September 2003;
- Standards & Guidelines for Successful Complaint Handling in Financial Services, Infoline 2000.

CONTRIBUTIONS TO BOOKS

Annotated FSMA 2000 Commentary, Lexis-Nexis Online, Parts 4, 6, 9, 14, 16 and 28 Chapters on "Complaints", "Code of Conduct", "Statements of Principle and Code of Practice for Approved Persons, "ESG" and "FINMAR" in Butterworths Financial Regulation Service (looseleaf) Chapters on "Insurance Mediation", "Preparing Product Information", Providing Product Information to Clients", "Cancellation", "Reporting Information to Clients", "Claims Handling for Long-Term Care Insurance", "Specialist Regimes", "Pension Supplementary Provisions", "With-profits" and "Permitted

Links" of "New Conduct of Business Commentary" in Butterworths Financial Regulation Service (looseleaf):

Commercial Insurance Contract Wording (with B Rendall, C Parsons, H Gullick, L Lucas, T Gregory), CII. 2006:

"The Complaint Management Rules" and "Handling a Complaint at the Financial Ombudsman Service" in A Practitioner's Guide to Mortgage Regulation, ed C Cummings, City & Financial 2007, 139 & 153. "Complaint Handling" in The IFA's Guide to the FSA Handbook, ed L Chandler, City & Financial 2003, 209:

"Consumer Financial Services Law" in International Tracing of Assets, Vol 1, ed. Andrew Kielty, FT Law & Tax 2003, B2.

ARTICLES

- "Government Agencies, In Search of Disputes", 40 Alternatives 74 (2022);
- "The Pandemic's Nasty Effects on Consumer Complaints Schemes", 40 Alternatives 51 (2022);
- "Business Interruptions Insurance, Pandemics and a very UK Story of Dispute Resolution", 39 Alternatives 101 (2021);
- "Consumer Financial Services in Britain: New Approaches to Dispute Resolution", 3 European Business Organization Law Review 649 (2002);
- "An outline of recent banking law developments", Television Education Network 1992;
- "Repeal of the 30% Withholding Tax on Interest Payments to Foreign Eurobond Holders" (with Arlene Mainster & Brenda Winterholder), 9 Boston University International Law Journal 59 (1991).

PRIVATE INTERNATIONAL LAW CONTRIBUTIONS TO BOOKS

"The Recognition and Enforcement of Foreign Judgments and Arbitral Awards in England with a Comparative Look at the United States" in Le juriste suisse face au droit et aux jugements étrangers, ed. F. Knoepfler, Editions universitaires, Fribourg 1988, 105.

ARTICLES

- "The New Swiss Private International Law Act", 37 International and Comparative Law Quarterly 681 (1988);
- "Injonctions anglaises empêchants l'introduction d'actions antitrusts à l'étranger", 81 Schweizerische Juristen-Zeitung 398 (1985).

COMMERCIAL LAW ARTICLES

"Three Conventions, cross-border contracts and English law", Television Education Network 1992;

"The Chinese Foreign Economic Contract Law" (with Xu Guojian), [1989] Lloyd's Maritime and Commercial Law Quarterly 476.

FAMILY LAW BOOKLET

Home and Away - Child Abduction in the Nineties, The All-Party Committee Report on International Child Abduction, Reunite, London 1993, 97 pages.

ARTICLES

"The Reform of English Illegitimacy Law and Switzerland", 130 Zeitschrift für Schweizerisches Recht 237 (1989).

EXPERIENCE IN COURT LITIGATION

Appeared as an advocate in English court proceedings and as an expert witness in the Gibraltar Supreme Court.

EXPERIENCE IN MEDIATION

Over 300 cases resolved by mediation working for Insurance and Pension Ombudsman Bureaux. Involved in over 600 such cases.

PROFESSIONAL TRAINING IN ARBITRATION

Taught on three seminars of the Chartered Institute of Arbitrators Diploma on International Arbitration. Delivered the Institute ACIArb International Arbitration Programme

EXPERIENCE IN ARBITRATION

Co-counsel in international trade arbitrations;

Counsel to arbitration tribunals;

Independent investigator and member of the Institute of Financial Planning's Disciplinary;

tribunal. Drafted the current rules;

Decided over 40 cases as a PIA Ombudsman, a quasi-arbitral form of adjudication;

Part-time Visiting Lecturer, University of WestminsterLecturer on the Asser Institute's Post-Graduate Arbitration Course 2002-3;

Visiting Professor, University of San Diego (Summer arbitration law programme) 1998.

ARBITRATION EXPERIENCE

SUMMARY TABLE

	Administering Institution		Role			
Туре	Name	Number of Arbitrations	Presiding Arbitrator	Sole Arbitrator	Co- arbitrator	Counsel
	AAA					
	ICC					
Internation al Arbitrations	LCIA					
	Ad Hoc					
Number of cases: sub-total						
	AAA					
Domestic Arbitrations	Ad Hoc	1		1		
Number of cases: sub-total						
TOTAL		1		1		

MEDIATION EXPERIENCE

SUMMARY TABLE

Туре	Administering Institution		Role		
	Name	Number of Mediations	Mediator	Counsel	
Internation al Mediations					
	Ad hoc				
Number of cases: sub-total					
	AAA				
Domestic Mediations (Estimates)	Insurance Ombudsman Bureau Personal Investment Authority Ombudsman Bureau	c650	625	25	
	Court-annexed				
	Ad Hoc				
Number of cases: sub-total		C650	625	25	
TOTAL		C650	625	25	