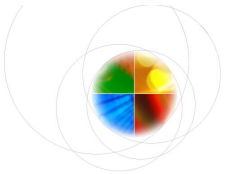# WIPOnet Statistics

SCIT PLENARY

Eighth Session

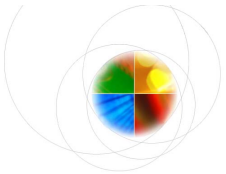# WIPOnet Usage – Traffic

Period December 2003 to mid February 2004

- Total bytes from WIPOnet towards the Internet: 4.3 GB

- Total bytes from the Internet towards WIPOnet : 2.4 GB
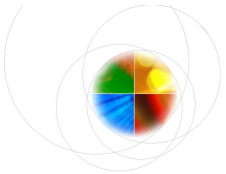
- Web sites visits: 850

WIPOnet Services

- **Total Registered User accounts: 950**

- **E-mail service (approx): 1,000 messages per month**

- **FTP: 235 accounts, traffic negligible**

- **Web Hosting: 34 sites created, 10 in use/developed**

- **Discussion Groups: 24 created, 1 in use**

- **Lists: 24 created, 4 in use**
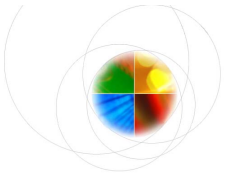
- **Online Collaboration: nil**

WIPOnet Usage – Helpdesk

- **Number of different IPOs that have contacted the Helpdesk since mid 2002: 123**
    - **12** IPOs generated between 8 to 20 tickets
    - **18** IPOs generated between 3 to 7 tickets
    - **93** IPOs generated between 1 to 2 tickets

- **Total Helpdesk tickets opened in 2003: 293**

- **Top 5 problems for which help was requested**
    - WIPOnet Kit hardware problems
    - Host-to-site and site-to-site connections
    - SITA Dialer passwords and connectivity
    - Digital certificates and user registration
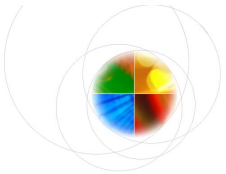   - E-mail – MS Outlook and Web-based

SITA Dial-up Connectivity

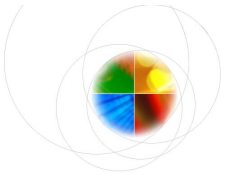| Region	No IPOs	Regional Hours Used	Annual Hours per IPO	Monthly Hours per IPO
Africa	46	1,475.13	49.17	4.10
Asia	16	413.29	13.78	1.15
Arab	5	27.02	0.90	0.08
LAC	16	334.85	11.16	0.93
CIS	10	1,337.83	44.59	3.72
CES	3	203.86	6.80	0.57
Europe	1	0.00	0.00	0.00
Totals	97	3791.98	126.40	10.53

Training

Figures representing 157 Member States

- **260** FPs and AFPs trained

- **24** Workshops conducted

- **136** Already Connected IPOs trained

- **86** Kit Receiving IPOs trained
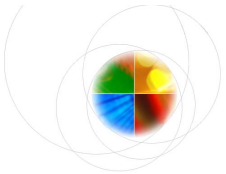
- **37** IPOs awaiting training.

Deployment

115 IPOs were to be deployed, of which:

- **103** are installed and accepted

- **12** are left to be installed

- Delays are mainly due to local conditions, i.e. waiting for equipment to arrive, no electricity etc.

Expected Future Usage

Fair amount of increase due to:

- Simplified security requirements beyond 31 March 2004

- Completion of WIPOnet Kit deployment by 31 March 2004

- IPOs moving to local ISPs – greater bandwidth and (for some countries) access to the Internet

- TRInet, PATnet and WIPOnet inter-connection.