

Internal Audit and Oversight (IAOD) Evaluation Seminar

Demystifying Evaluation in the World Intellectual Property Organization (WIPO): Best Practices From Initial Evaluations

Geneva, November 8, 2012

AGENDA

prepared by the Secretariat

08:30-09:00 Registration: New Building (N.B.)

09:00- 09:30 **Opening (Conference 0.107 N.B.)**
Welcome addresses by: Mr. Francis GURRY, Director General, WIPO
Introduction: Mr. Thierry RAJAABELINA, Director, IAOD

Part One

09:30- 09:45 **IAOD Evaluation Overview:
Challenges and results from the perspective of IAOD Evaluation Team**
Presenters: Mr. Claude HILFIKER, Head Evaluation Section IAOD and Mrs. Julia ENGELHARDT, Senior Evaluation Officer Evaluation Section IAOD

09:45- 10:30 **Workshop in two groups: What are Evaluations, their main characteristics and how are they done?**
Facilitators: Mr. Claude HILFIKER, Head Evaluation Section IAOD and Mrs. Julia ENGELHARDT, Senior Evaluation Officer Evaluation Section IAOD

10:30- 11:00 Coffee Break

Part Two

11:00- 11:45 **WIPO Evaluations and Program Performance Report Validation Presentations:**
Kenya Country Portfolio and Project DA_10_01: Startup National Intellectual Property Academies
Presenter: Mr. Tom OGADA, T&P Innovation and Technology Management Services
Project DA_19_30_31_01: Developing Tools for Access to Patent Information
Presenter: Mr. Daniel KELLER, Swiss Consulting Co. Ltd.
Program Performance Report Validation
Presenter: Mr. Tuncay EFENDIOGLU, Head Internal Audit Section IAOD

11:45- 12:30 **Workshop in two groups: How Recommendations are Made**
Facilitators: Mr. Tuncay EFENDIOGLU, Head Internal Audit Section and Mr. Claude HILFIKER, Head Evaluation Section
Additional Inputs: Mr. Wend WENDLAND, Director Traditional Knowledge Division and Mr. Andrew CZAJKOWSKI, Head Innovation and Technology Support Section

12:30-14:00 Lunch Break

Part Three

14:00- 14:45 **Managers Report their Experience and Expectations with Evaluation**
Presenters: Mr. James POOLEY, Deputy Director General Innovation and Technology Sector, Mr. Ambi SUNDARAM, Assistant Director General Administration and Management Sector and Mrs. Carlotta GRAFFIGNA, Executive Director WIPO Academy and IP Human Capital Development

14:45- 15:30 **Workshop in two groups: How to Use Evaluations, Respond to and Implement Recommendations to Better Perform**
Facilitators: Mrs. Chitra NARAYANASWAMY, Director Resource Planning, Program Management and Performance Division and Mrs. Lucinda LONGCROFT, Acting Deputy Director Development Agenda Coordination Division
Inputs: Mr. Claude HILFIKER, Head Evaluation Section IAOD and Mrs. Julia ENGELHARDT, Senior Evaluation Officer Evaluation Section IAOD

15:30- 16:00 Coffee Break

Part Four:

16:00- 17:00 **Member States Report on their Experience with and Expectation on Evaluations**
Presenters: Mr. Kjell LARSSON, Independent Advisory Oversight Committee (IAOC), Mr. Heinjörg HERRMANN, German Permanent Mission in Geneva and Mrs. Ahlem CHARIKHI

Followed by a general Discussion

17:00- 17:15 **Final Wrap-up/ Way Forward**
By Mr. Thierry RAJAABELINA, Director IAOD

[End of document]