



IT Modernization Project

Presentation to the Madrid Working Group

Geneva 8 July 2011

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Agenda

- Why
- What
- How
- When
- Major Challenges
- Key Success Factors





Risk
Management



Risk
Management

UNIXPROD - EXTRA! X-treme			_8>
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M2410M11 1.0	Reference data Service Table	4 Feb	ruary 2011 10:55:55
Service Code: EN Effe	ctive Date: 4 2 2011	Ineffective Date: 31	12 2699
Description : Appl:	ication (Common)	English	
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Risk
Management





Risk
Management





What

Technology Refresh

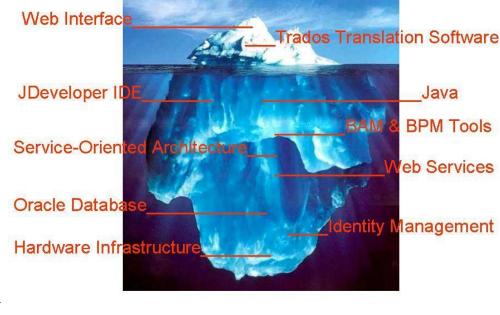
Internal
Processes
Optimization &
Tools Integration



What

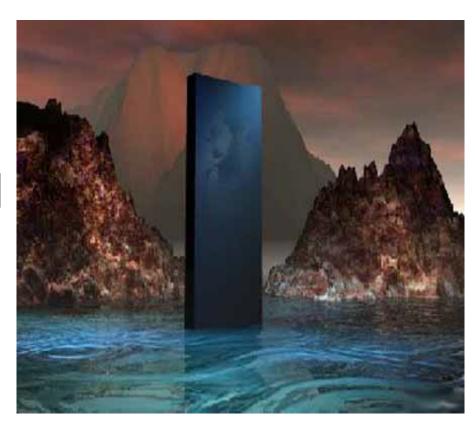
Technology Refresh

Processes
Optimization &
Tools Integration





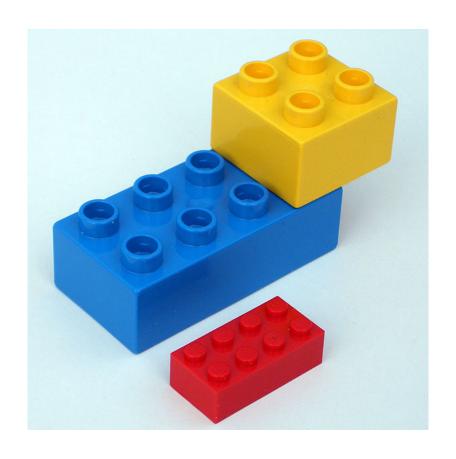
From a
Monolithic
approach to a
Service Oriented
Architecture
(SOA) &
Orchestration of
Services



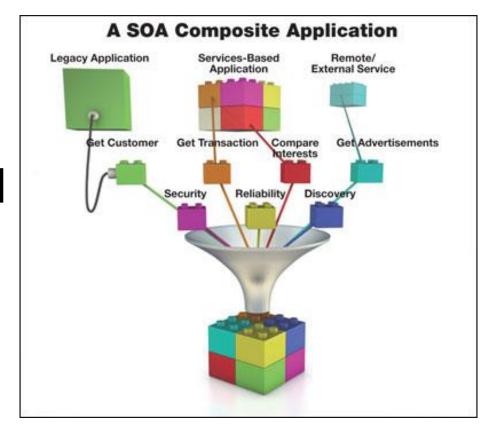
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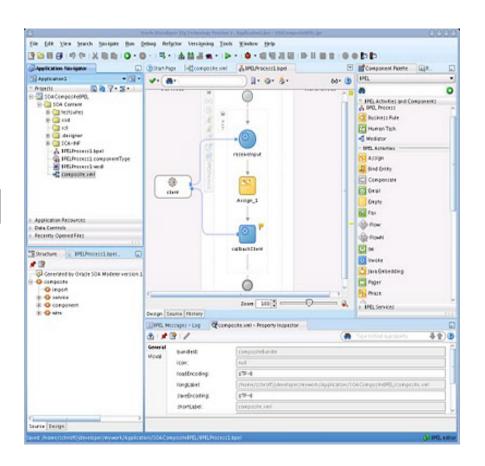


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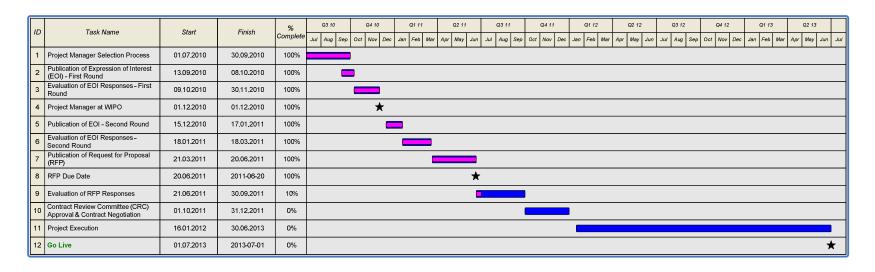


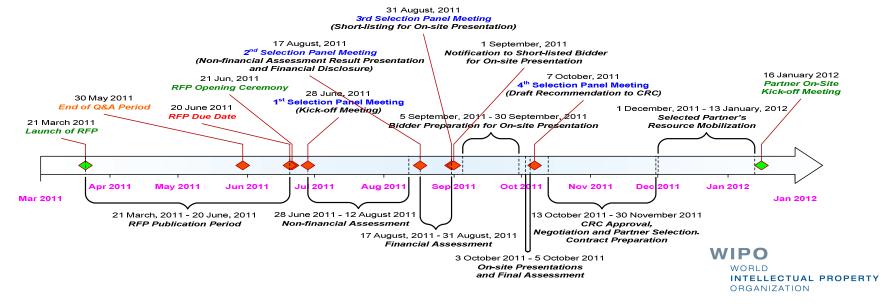
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When





Complex System

Moving Target





Complex System

Moving Target





Complex System

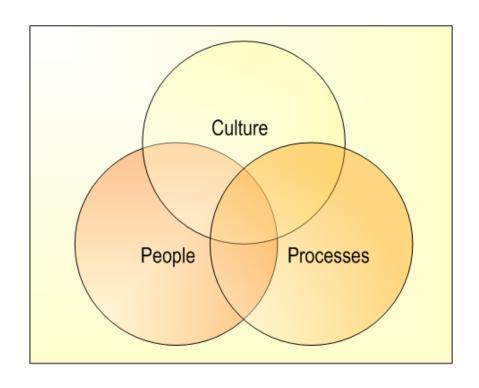
Moving Target





Complex System

Moving Target





Key Success Factors

Strong Project
Management

Governance & Quality
Assurance





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Strong Project
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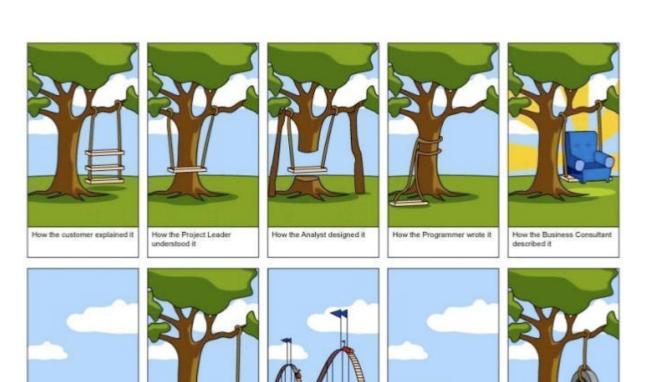


Project Life Cycle...

How the project was

documented

What operations installed



How the customer was billed

How it was supported

What the customer really

needed





Key Success Factors

Working as One





Q & A



