

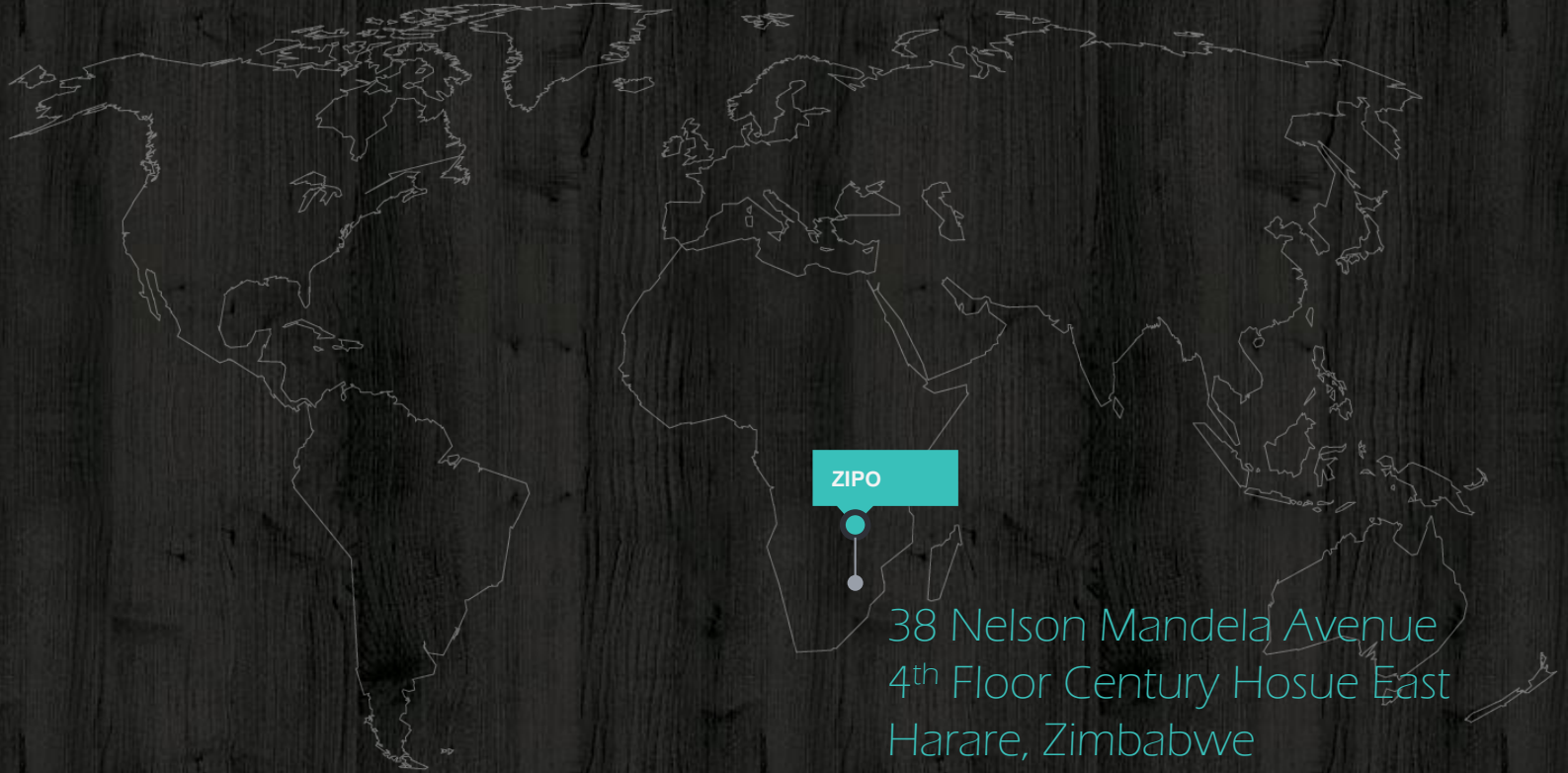
ZIMBABWE INTELLECTUAL PROPERTY OFFICE (ZIPO)'s EXPERIENCE WITH THE ARIPO MEMBER STATES MODULE, AND NEW VERSION OF IPAS (VERSION 3) AND THE ELECTRONIC DOCUMENT MANAGEMENT SYSTEM (EDMS)

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Senior Examiner – Industrial Property

ZIMBABWE INTELLECTUAL PROPERTY
OFFICE – Ministry Of Justice LPA



National IP Office



ZIPO

38 Nelson Mandela Avenue
4th Floor Century Hosue East
Harare, Zimbabwe
Tel: +263-4-775545/6
Web: www.dcip.gov.zw

Brief Background on ZIPO

- Started operations on 7 May 1894, as an extended functionary of the Deeds Office under the Attorney Generals Office.
- Influenced by Roman-Dutch law from the Cape Colony
- Office with the mandate to register/grant and publish Intellectual Property Rights
- Falls under the Ministry of Justice, Legal and Parliamentary Affairs
- Headed by the Controller of Patents, Trade marks and Industrial Designs
- The Office acts as a custodian of all records, books, drawings, specifications, documents, and other papers and items relating to intellectual property rights applications filed with the Office.

Services Offered by ZIPO

- Examine applications for IPRs.
- Monitor and appraise the functioning of collecting societies.
- Promote the use of patent information as a tool for technology development.
- Publish regularly in its own publication the IPR applications received, registered or amended.
- Conduct primary hearings on contested intellectual property rights.
- Coordinate with other government agencies, offices and the private sector efforts to formulate and implement plans and policies to strengthen the protection of intellectual property rights in the country.
- Represent government of Zimbabwe in the regional and international fora.
- Making national intellectual property registers accessible to the public where necessary.

Primary Sources of IP Law

- Statute
- Regulations
- Case Law (e.g. effect of issuing a certificate with a digital signature)
- Hearing decisions by the Controller
- Legislative History – e.g. creation and objectives/
purpose of Office, administrative decisions
- Intellectual Property Tribunal decisions
- Laws affect administration processes of Offices, As we move attention from manual processes to digital processes, it is important to assimilate the laws into the new landscape

Acts Administered

- The Patents Acts Chapter 26:03
- The Trade marks Acts Chapter 26:04
- The Copyright and Neighbouring rights Act Chapter 26:05
- The Industrial Designs Act Chapter
- The Integrated Circuits Layout-Designs Act, Chapter 26:07
- The Armorial Bearings, Names, Uniforms and Badges Act Chapter 10:01
- The Geographical Indications Act Chapter 26:06

International Memberships

- Berne Convention for the Protection of Literary and Artistic Works (April 18, 1980)
- Paris Convention for the Protection of Industrial Property (April 18, 1980)
- Convention Establishing the World Intellectual Property Organization (December 29, 1981)
- Agreement establishing the World Trade Organization (WTO) (March 5, 1995)
- World Trade Organization (WTO) - Agreement on Trade-Related Aspects of Intellectual Property Rights (TRIPS Agreement) (1994) (March 5, 1995)
- Patent Cooperation Treaty (June 11, 1997)

Regional Treaties

- Lusaka Agreement on the Creation of the African Regional Intellectual Property Organization (ARIPO) (November 11, 1980)
- Harare Protocol on Patents and Industrial Designs Within the Framework of the African Regional Industrial Property Organization (ARIPO) (April 25, 1984)
- Banjul Protocol on Marks Within the Framework of the African Regional Industrial Property Organization (ARIPO) (March 6, 1997)
- Swakopmund Protocol on the Protection of Traditional Knowledge and Expressions of Folklore within the Framework of the African Regional Intellectual Property Organization (ARIPO)

Issues affecting digitisation

Law and Policy

National +
International

Standards

Digitisation

Resources

Financial, Human

Organisational / Political Will

Planning

THE MEMBER STATE MODULE



What is M/S Module?

- Online Module for Member States' IPO linked with the ARIPO POLite+ system.
- A digital shared workspace for IPR registration system between ARIPO and its member states.

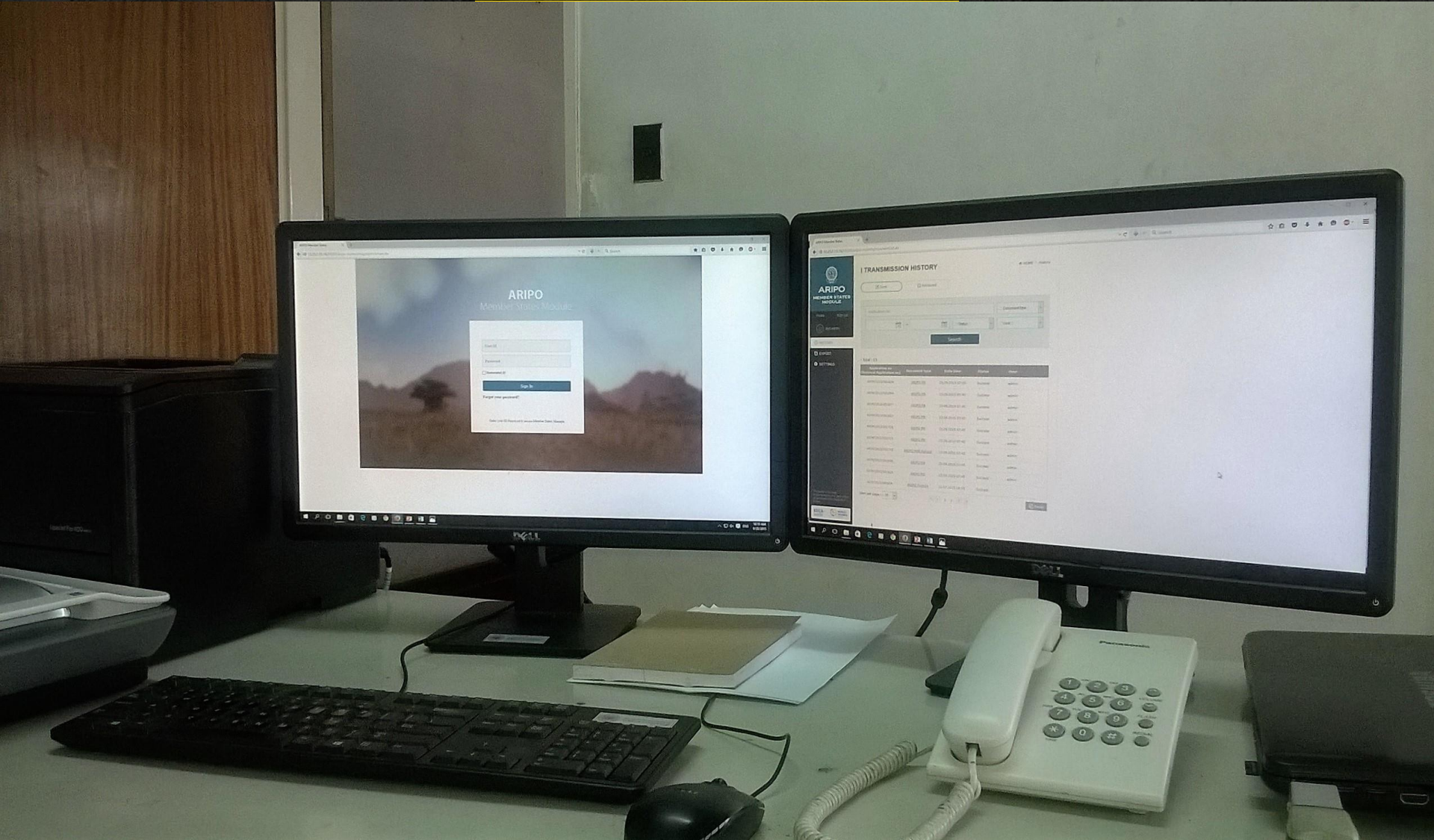
Member State Module

- M/S Module - allows electronic-exchange of Patent, Trademark, Utility Models and Design application notifications and other data (e.g. journal and M/S Account information) between ARIPO and Member states. It handles all functions related to interaction between the ARIPO Secretariat and IPOs throughout the granting/registration procedures.
- Enables secure access to the ARIPO system remotely through a SSL (Secured Socket Layer)
- MS Module has a referral service for checking the status of applications, and automatically manage deadlines for subsequent documents where an IPO is concerned.

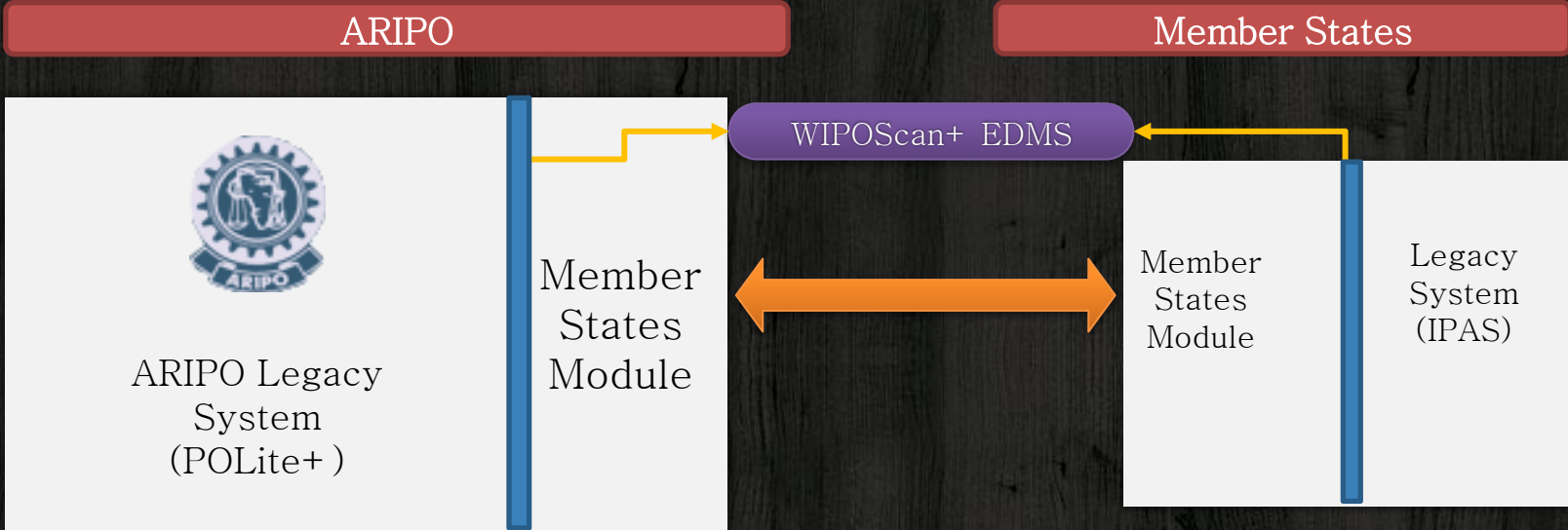
The Problem



The Solution



THE MEMBER STATE MODULE



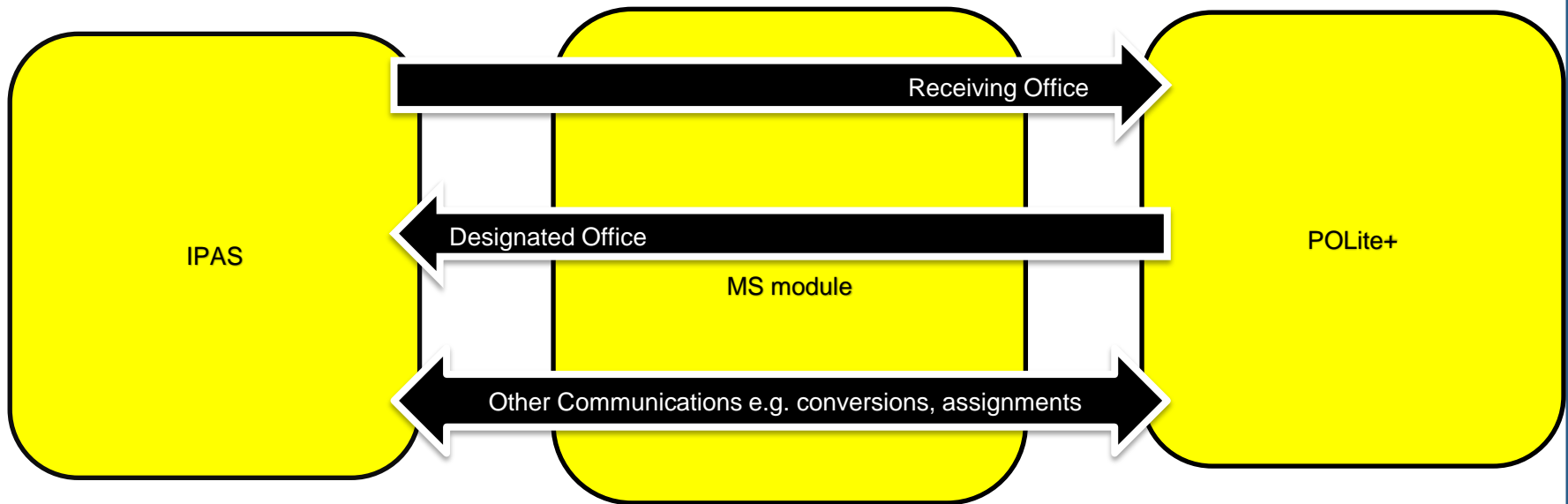
Benefits to Office

- Saves money – postage, fuel, telecommunications, storage and data capturing costs
- Increase efficiency and timeliness – reduces manual work processes / Minimization of manual paper-intensive procedures
- Files are managed digitally, no physical exchange of documents
- Real time retrieval of records / better access to records
- Increase depth and width of database
- Attract new clients
- Enhancing security and durability of records

Benefits to clients

- Documents processed on time
- Less risks of documents getting lost
- Searches are more accurate
- Database is much bigger – reduces risk of infringing on other proprietors rights

MS Module ecosystem

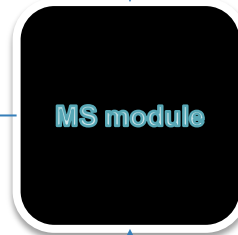


Receiving Office

1. Receiving new application

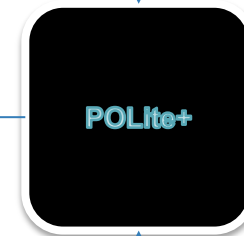


2. Form 9, 30, M5
- Download office document file
 - Get biblio xml file
 - Download attached file



3. Receiving new application

6. Insert application
- Insert Mark or Patent
 - Upload application file
 - Receive user document
 - Upload user document file
 - Upload attached file



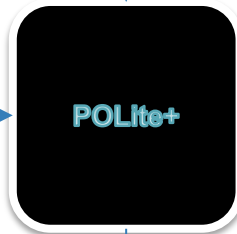
5. Form 12, 33, M8

4. Verification

RO

Designated Office

1. Receiving new application



2. Verification

3. Form 12, 33, M8

- Download notification file
- Get Biblio xml file
- Download attached file



4. Insert application

- Insert Mark or Patent
- Upload application file
- Receive user document
- Upload user document file
- Upload attached file



DO

Other documents: MS Module to ARIPO

1. Create Office Document

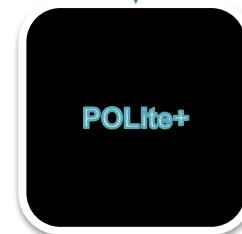


2. Form 22, 37, 40, M9, M9B, M13
- Download office document file
 - Get biblio xml file
 - **Download attached file**

(M/S -> ARIPO)

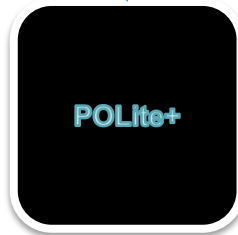


3. Receiving other



Other documents: MS Module to ARIPO

1. Create Notification



2. Form 13, 17, 21, 24, 25, 26, 34, 36, M12 and Letters
- Download notification file
 - Get Biblio xml file
 - Download attached file

(ARIPO -> M/S)



3. Receiving User Document
- Receive user document
 - Upload user document file
 - Upload attached file



The Module System UI

ARIPO Member States Module

 Remember ID

Forgot your password?

Enter your ID Password to access Member States Manager.

Settings Panel

The screenshot shows the 'SETTINGS' page with a breadcrumb 'HOME > Settings'. At the top, there are four tabs: 'Configure' (highlighted in orange), 'Schedule' (blue), 'Ftp' (red), and 'User' (green). Below the tabs is a table with 28 items. The table has columns for 'IPAS Form Name', 'ARIPO Form Name', and 'Description'. Below the table is a pagination control showing 'Item per page: 10' and page numbers '1 2 3'. At the bottom, there is a 'NEW / UPDATE' section with three input fields: 'IPAS Form Name', 'ARIPO Form Name', and 'Description', followed by a 'New' button. Colored boxes and arrows on the right side of the image point to specific elements: an orange box points to the 'Configure' tab; a purple box points to the table; a blue box points to the 'Schedule' tab; a red box points to the 'Ftp' tab; and a green box points to the 'User' tab.

▪ Configure forms

▪ Forms and Descriptions

▪ Schedule Batch --- Automatic or Manual

▪ FTP configuration – Server Port and IP Address, User ID and P/W

▪ New users / modify user details

STATISTICS: MEMBER STATE MODULE

Patent Notifications = 582
Design Notifications = 81
Trade marks - Banjul = 72
Utility Models = 11

Statistics from M/S Module

| Imported Applications | April / May | Jun / Jul | Aug / Sept | Σ (n) |
|-----------------------|-------------------|-------------------|-------------------|-------------------|
| Patents | 121 | 246 | 215 | 582 |
| Designs | 7 | 42 | 32 | 81 |
| Trade Marks | 25 | 20 | 27 | 72 |
| Utility Models | 3 | 5 | 3 | 11 |
| Total | <u>156</u> | <u>313</u> | <u>277</u> | <u>746</u> |

746 Documents
Imported into IPAS!

*Whoa! That's
encouraging!*

Transmission History



ARIPO
MEMBER STATES
MODULE

Profile Sign out

zipo admin

HISTORY

EXPORT

SETTINGS

This system has been implemented by the grant of the government of the Republic of Korea.



TRANSMISSION HISTORY

HOME > History

Sent

Received

Application no

Document type

~

Status

Search

Total : 746

| Application no (National Application no) | Document type | Date time | Status |
|---|-------------------------|------------------|---------|
| AP/P/2015/008756 | Form 12 | 23.09.2015 07:45 | Success |
| AP/D/2015/001044 (KE/AP/ID/15/000017) | Form 33 | 23.09.2015 07:45 | Success |
| AP/D/2015/001043 (KE/AP/ID/15/000016) | Form 33 | 23.09.2015 07:45 | Success |
| AP/P/2015/008757 | Form 12 | 22.09.2015 07:45 | Success |
| AP/P/2015/008758 | Form 12 | 22.09.2015 07:45 | Success |
| AP/P/2015/008702 | Form 13 | 19.09.2015 07:46 | Success |
| AP/P/2015/008320 | Form 13 | 18.09.2015 07:50 | Success |
| AP/P/2015/008747 | Form 12 | 18.09.2015 07:50 | Success |
| AP/P/2015/008742 | Form 12 | 18.09.2015 07:49 | Success |
| AP/P/2015/008748 | Form 12 | 18.09.2015 07:48 | Success |

Item per page : 10

<< < 1 2 3 4 5 > >>

Excel

Received Notification M/S Module



ARIPO
MEMBER STATES
MODULE

Profile Sign out

zipo admin

HISTORY

EXPORT

SETTINGS

TRANSMISSION HISTORY

HOME > History

Sent

Received

Application no

Document type

~

Status

Search

Total : 746

| Application no (National Application no) | Document type | Date time | Status |
|---|-------------------------|------------------|---------|
| AP/P/2015/008756 | Form 12 | 23.09.2015 07:45 | Success |
| AP/D/2015/001044 (KE/AP/ID/15/000017) | Form 33 | 23.09.2015 07:45 | Success |
| AP/D/2015/001043 (KE/AP/ID/15/000016) | Form 33 | 23.09.2015 07:45 | Success |
| AP/P/2015/008757 | Form 12 | 22.09.2015 07:45 | Success |
| AP/P/2015/008758 | Form 12 | 22.09.2015 07:45 | Success |
| AP/P/2015/008702 | Form 13 | 19.09.2015 07:46 | Success |
| AP/P/2015/008320 | Form 13 | 18.09.2015 07:50 | Success |
| AP/P/2015/008747 | Form 12 | 18.09.2015 07:50 | Success |
| AP/P/2015/008742 | Form 12 | 18.09.2015 07:49 | Success |
| AP/P/2015/008748 | Form 12 | 18.09.2015 07:48 | Success |

Item per page : 10

<< < 1 2 3 4 5 > >>

Excel

This system has been implemented by the grant of the government of the Republic of Korea.



Received Notification - Bibliographic Data added to IPAS

View patent

Record 1 / 1

| | |
|-----------------------|---|
| Application type | Harare Protocol Patent |
| (219) Application Nbr | AP/P/2015/008702 |
| (51)IPC | A 61K 39/00, 39/02 |
| Reception date | 06/03/2014 |
| (220) Filing date | 06/03/2014 |
| Novelty date | 08/03/2013 |
| Priorities | EP 13169328.5 27/05/2013 Pending; US 61/774,993 08/03/2013 Pending; |
| Status | AP Substantive Exam |
| (730) Owner(s) | CRUCELL HOLLAND B.V., Archimedesweg 4, NL-2333, CN Leiden, The Netherlands [NL]; |
| (740) Representative | HONEY & BLANCKENBERG, P O Box 85, Harare, ZIMBABWE [ZW]; |
| Title | ACELLULAR PERTUSSIS VACCINE |
| English title | |
| (57)Abstract | The invention relates to an acellular pertussis (aP) vaccine composition comprising |
| English abstract | |

Searching Notifications / Application



ARIPO

MEMBER STATES
MODULE

Profile

Sign out



zipo admin

HISTORY

EXPORT

SETTINGS

TRANSMISSION HISTORY

HOME > History

Sent

Received

AP/U/

Document type

~

Status

Search

Total : 11

| Application no (National Application no) | Document type | Date time | Status |
|---|-------------------------|------------------|---------|
| AP/U/2015/000055 | Form 12 | 02.09.2015 07:58 | Success |
| AP/U/2015/000054 | Form 12 | 01.09.2015 09:35 | Success |
| AP/U/2015/000053 | Form 12 | 01.09.2015 09:34 | Success |
| AP/U/2015/000052 | Form 12 | 27.07.2015 07:45 | Success |
| AP/U/2015/000050 | Form 12 | 17.07.2015 07:45 | Success |
| AP/U/2015/000049 | Form 12 | 15.07.2015 07:45 | Success |
| AP/U/2015/000048 | Form 12 | 02.07.2015 07:47 | Success |

Received Notifications



ARIPO

**MEMBER STATES
MODULE**

Profile

Sign out



zipo admin

HISTORY

EXPORT

SETTINGS

TRANSMISSION HISTORY

HOME > History

Sent

Received

AP/U/

Document type

Calendar icon ~ Calendar icon

Status

Search

Total : 11

| Application no (National Application no) | Document type | Date time | Status |
|---|-------------------------|------------------|---------|
| AP/U/2015/000055 | Form 12 | 02.09.2015 07:58 | Success |
| AP/U/2015/000054 | Form 12 | 01.09.2015 09:35 | Success |
| AP/U/2015/000053 | Form 12 | 01.09.2015 09:34 | Success |
| AP/U/2015/000052 | Form 12 | 27.07.2015 07:45 | Success |
| AP/U/2015/000050 | Form 12 | 17.07.2015 07:45 | Success |
| AP/U/2015/000049 | Form 12 | 15.07.2015 07:45 | Success |
| AP/U/2015/000048 | Form 12 | 02.07.2015 07:47 | Success |



M/S Module
Sample of Errors



EDMS not running



ARIPO MEMBER STATES MODULE

Profile Sign out

zipo admin

HISTORY

EXPORT

SETTINGS

ARIPO Member States - Mozilla Firefox

10.252.10.162:8080/aripo-ms/mhs/mrc/detailScreen.do

MESSAGE

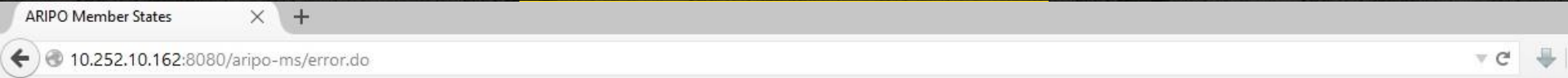
Date time 27.09.2015 07:50:54

Message 27.09.2015 19:50 : Receive fail.
message : Connection refused: connect

Total

| Application no (National Application no) | Document type | Date time | Status | | |
|---|-------------------------|------------------|--------|---|---|
| AP/D/2015/001008 | Form 34 | 27.09.2015 07:52 | Fail | > | 🔄 |
| AP/D/2015/001007 | Form 34 | 27.09.2015 07:51 | Fail | > | 🔄 |
| AP/D/2015/000950 | Form 34 | 27.09.2015 07:51 | Fail | > | 🔄 |
| AP/M/2013/001774 | Form M8 | 27.09.2015 07:51 | Fail | > | 🔄 |
| AP/M/2015/002443 | Form M8 | 27.09.2015 07:51 | Fail | > | 🔄 |
| AP/M/2015/002444 | Form M8 | 27.09.2015 07:51 | Fail | > | 🔄 |

Common HTTP error



HTTP ERROR

Connection refused: connect

[> Move Previous](#)

[> Move Home](#)

Country Code



ARIPO

MEMBER STATES
MODULE

Profile Sign out

zipo_admin

HISTORY

EXPORT

SETTINGS

TRANSMISSION HISTORY

Sent

Received

INFO

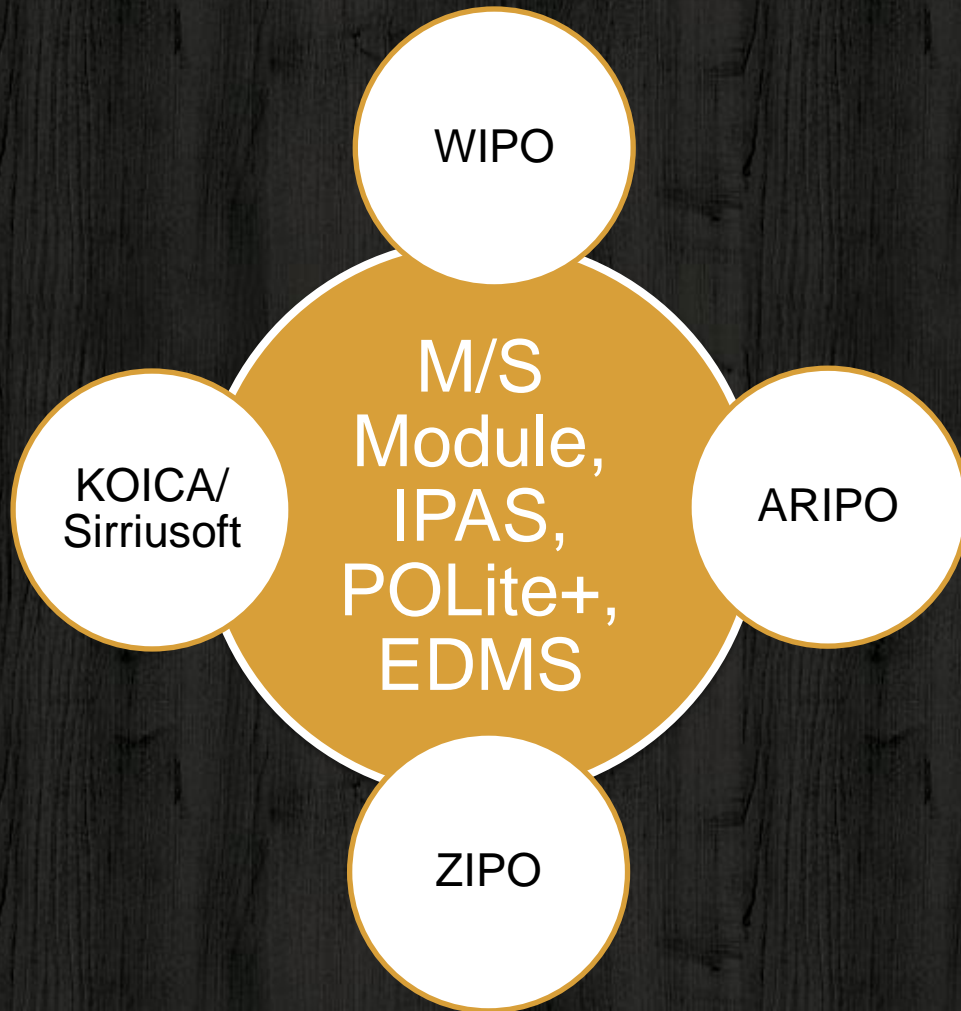
| | |
|----------------|--|
| Application no | AP/P/2015/008754 |
| Document name | Form 12 |
| Date | 23.09.2015 07:45 |
| Status | Fail |
| Contents | 24.09.2015 17:06 : Receive fail. message : Invalid Country:IB 23.09.2015 19:45 : Receive fail. message : Invalid Country:IB |
| Form | 2_2015_23400.pdf x |
| Biblio | AP_P_2015_008754_BIBLIO.xml x |

ATTACHED FILE

| |
|-------|
| Other |
|-------|

```
</person>  
</ownerList>  
<priorityList>  
  <applicationId>PCT/IB2013/000982</applicationId>  
  <countryCode>IB</countryCode>  
  <indAccepted>false</indAccepted>  
  <priorityDate>2013-03-15T00:00:00+02:00</priorityDate>  
</priorityList>
```

Stakeholders



- A challenge with multi-partner projects
- Communication and report structures
- Project governance – duties and responsibilities

Challenges

- Lack of resources to man and sustain the project — human resources — insufficient capacity building — additional training required
- Resistance to change – no change management strategy
- Inadequate supervision, validation, verification and audit/ control
- No IT Section
- IPAS' ARIPO workflow setting not complete – triggering errors in M/S module. Example – Incomplete document mapping
- ZIPO does not strictly adhere to classification standards – e.g., Nice Classification, Vienna, Locarno, and the IPC, which essentially complicates data drawn from ARIPO or any other source which adheres to the classification standards.

NEW VERSION OF IPAS AND THE EDMS

Benefits

- Improved office efficiency...process streamlining and managing staff productivity.
- Easy file tracking.
- Produce productivity statistics.
- More interactive.
- Easy to search and track files.



USER EXPERIENCE



IPAS v3.1 UI

52.10.162:8080/lpasWeb/Login/Login.do



IPAS

World Intellectual Property Organization

User

Password

Login

Work UI



Productivity

[Back](#) | [Generate](#)

Enter data range productivity report parameters

| | | |
|------------------------------------|---|--|
| Action Period From * | <input type="text" value="01/09/2015"/> | |
| Action Period To * | <input type="text" value="30/09/2015"/> | |
| Action Ref Period From | <input type="text"/> | |
| Action Ref Period To | <input type="text"/> | |
| Breakdown By Action Type | <input checked="" type="checkbox"/> | |
| Breakdown By Appl Type And Subtype | <input type="checkbox"/> | |
| Breakdown By User Doc Type | <input type="checkbox"/> | |

[Help](#) [Configuration](#)

Opening Report.xls

You have chosen to open:

Report.xls

which is: Microsoft Excel 97-2003 Worksheet (5.0 KB)

from: http://10.252.10.162:8080

What should Firefox do with this file?

- Open with:** Microsoft Excel (default)
- Save File
- Do this

| | A | B | |
|----|---------------------|-------|----------|
| 1 | Action type | Count | RefCount |
| 2 | Conditional Accepta | | 1 |
| 3 | To Be Printed | | 58 |
| 4 | Grant | | 1 |
| 5 | Harare Protocol For | | 1 |
| 6 | Store in EDMS | | 2 |
| 7 | TV8 Advice | | 32 |
| 8 | Search Results | | 1 |
| 9 | Notify | | 2 |
| 10 | Assign Task | | 1 |
| 11 | Assign Examiner | | 2 |

Pending Work

Select user and status to view details

2 items found, displaying all items.

| Process type | Status | User | Quantity | Avg days old | Min days old | Max days old |
|---------------------|--|----------------|----------|--------------|--------------|--------------|
| National TradeMarks | Awaiting Publication fee | M. MUDZVATANGI | 106 | 56 | 1 | 116 |
| National TradeMarks | Awaiting Search Report | M. MUDZVATANGI | 1 | 1 | 1 | 1 |

Assigning Tasks


Cancel | Next

Select action type

Normal Action Type

Special Action Type

Note Action Type

Action Date * 

Notes

Tasks by Individual or Section

Cancel | Filter responsible user | Next


Select responsible user

Selected action: : Amendments Received Final status: Substantive Examination

Responsible User

M. MUDZVATANGI

- Anne Musharo
- ARIPO
- BLESSING MONAH
- Brayn Takavarasha
- Brian Mudzimu
- Cliford Chimombe
- Debra Mandizha
- ERNEST TAKAIDZA
- Glenda Mutasa
- Grace Musasa
- Lilian Ngundu
- Lovemore Dzikati
- M. MUDZVATANGI**
- MAKANAKA NGOMA
- Mathias Muzawazi
- Me
- MELODY TANGA
- Miriam Tichaona
- Modesta Mupondi
- MORNCLEIFF



Help  Configur

Back | Set filter

Enter filter for responsible user

Section

- ICT
- IP Office

Help  Configuration 

Assignment/Distribution of Work

Select trademark

Search criteria: File Series

1,048 items found, displaying 1,036 to 1,048.

◀◀ 63, 64, 65, 66, 67, 68, 69, 70 ▶▶

| File No. | Novelty date | Reg No. | Mark name | Classes | Owner name | Status |
|---|--------------|---------|----------------------|---------------|---|-----------------------------------|
| <input type="checkbox"/> TM/T/2015/000953 | 09/09/2015 | | PUCK | NCL(9) 29 | Arla Foods amba [DK] | Awaiting Supervisor Assignmemnt |
| <input type="checkbox"/> TM/T/2015/000956 | 09/09/2015 | | PROCLIN | NCL(9) 3 | INDOVEST LIMITED CAPITAL [MY] | Awaiting Supervisor Assignmemnt |
| <input type="checkbox"/> TM/T/2015/000959 | 09/09/2015 | | JINLONG | NCL(9) 34 | WONG HUNG YUEN [HK] | Awaiting Supervisor Assignmemnt |
| <input type="checkbox"/> TM/T/2015/000960 | 09/09/2015 | | PHOENIX | NCL(9) 34 | WONG HUNG YUEN [HK] | Awaiting Supervisor Assignmemnt |
| <input type="checkbox"/> TM/T/2015/000963 | 11/09/2015 | | | NCL(9) 29 | DAVITA TRADING (PROPRIETARY) LIMITED [ZA] | Supervisor Examination Assignment |
| <input type="checkbox"/> TM/T/2015/000962 | 11/09/2015 | | | NCL(9) 30 | DAVITA TRADING (PROPRIETARY) LIMITED [ZA] | Supervisor Examination Assignment |
| <input type="checkbox"/> TM/T/2015/000961 | 11/09/2015 | | JUICE LABEL | NCL(9) 32 | DAVITA TRADING (PROPRIETARY) LIMITED [ZA] | Supervisor Examination Assignment |
| <input type="checkbox"/> TM/T/2015/000964 | 11/09/2015 | | DST | NCL(9) 39 | DSV A/S [DK] | Supervisor Examination Assignment |
| <input type="checkbox"/> TM/T/2015/000965 | 11/09/2015 | | DST | NCL(9) 39 | DSV A/S [DK] | Supervisor Examination Assignment |
| <input type="checkbox"/> TM/T/2015/000966 | 14/09/2015 | | CAVALIER | NCL(9) 12 | GENERAL MOTORS LLC [US] | Supervisor Examination Assignment |
| <input type="checkbox"/> TM/T/2015/000967 | 15/09/2015 | | KAYSER | NCL(9) 25 | INVERSIONES HOLDING KAYSER LIMITADA [CL] | Supervisor Examination Assignment |
| <input type="checkbox"/> AP/M/2015/002481 | 18/09/2015 | | BATTLE GEAR (Device) | NCL(10) 25 32 | PASSAPORTIS David [ZW] | AP Formalities |
| <input type="checkbox"/> TM/T/2015/000991 | 18/09/2015 | | HONEY BEE | NCL(9) 33 | MAMBO BEVERAGES LIMITED [ZW] | Awaiting Publication fee |

[Toggle select flag](#) | [Select/Deselect All](#) | [Add to process group](#)

Files not Captured



Refined Searches

[Back](#) | [Search](#) | [More criteria](#) | [New mark](#) | [Clear criteria](#)

Enter trademark selection criteria

Search criteria: Mark name contains

| | |
|------------------------------|--|
| File series | <input type="text"/> |
| File Number | <input type="text"/> |
| Registration Nbr | <input type="text"/> |
| Mark Name Contains Word1 | <input type="text" value="family"/> |
| Mark Name Contains Word2 | <input type="text" value="planning"/> |
| Mark Name Contains Word3 | <input type="text" value="services"/> |
| Mark Full Name | <input type="text"/> |
| Nice Class Edition | <input type="text"/> |
| List Of Nice Classes | <input type="text"/> |
| List Of National Classes | <input type="text"/> |
| Include Reclassified Classes | <input checked="" type="checkbox"/> |
| Novelty Date To | <input type="text"/>  |

[Help](#)  [Configuration](#) 

[Back](#) | [Show logos](#) | [Report list](#) | [Excel list](#) | [Add all to process group](#) | [Sort](#) | [Set filter](#)

Select trademark

Search criteria: Mark name contains

3 items found, displaying all items.

| | File No. | Novelty date | Reg No. | Mark name |
|--------------------------|----------------------------------|--------------|---------|--|
| <input type="checkbox"/> | TM/T/2014/001199 | 19/09/2014 | | PROFAM PROFESSIONAL FAMILY PLANNING SE |
| <input type="checkbox"/> | TM/T/2014/001198 | 19/09/2014 | | PROFAM PROFESSIONAL FAMILY PLANNING SE |
| <input type="checkbox"/> | TM/T/2014/001197 | 19/09/2014 | | PROFAM PROFESSIONAL FAMILY PLANNING SE |

[Toggle select flag](#) | [Select/Deselect All](#) | [Add to process group](#)

Capturing the NICE Class

Edit trademark

Mark TM/T/2015/000300 - XEPLION TRELAY

Filing | Registration | Sign | Publication | Other | Poa Reference | Owners | Reprs | Priorities | Related | **Nice** | Vienna | National | Payments | Valid states

New | Delete highlighted | Update highlighted | Initialise description

| Status | Ed | Nbr | Description |
|---------|----|-----|--|
| Pending | 9 | 5 | human pharmaceutical preparations; the foregoing included in class 5 |

Details of highlighted Nice class

Nice Class Edition *

Nice Class Nbr *

Nice Class Description

Nice Class Status

Section for Capturing NICE CLASS EDITION

Search – Pending Work

Enter pending work selection criteria

| | |
|------------------------------|--|
| Responsible User | <input type="text"/> |
| Process Type | <input type="text" value="Banjul Trademarks"/> |
| Status | <input type="text"/> |
| Userdoc Type | <input type="text"/> |
| Userdoc Group | <input type="text"/> |
| Summarise Responsible Users | <input type="checkbox"/> |
| Include Non Pending Statuses | <input type="checkbox"/> |

Search Result

Select user and status to view details

5 items found, displaying all items.

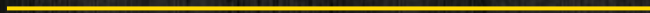
| Process type | Status | User | Quantity | Avg days old | Min days old | Max days old |
|-------------------|--------------------------------------|------|----------|--------------|--------------|--------------|
| Banjul Trademarks | AP Formalities | | 40 | 339 | 17 | 3745 |
| Banjul Trademarks | Awaiting Publication | | 45 | 313 | 12 | 558 |
| Banjul Trademarks | Awaiting Response | | 6 | 354 | 263 | 461 |
| Banjul Trademarks | Migrated | | 558 | 1206 | 630 | 2037 |
| Banjul Trademarks | Refused | | 1 | 12 | 12 | 12 |

EDMS



“The office has to use an Index tool like WIPOScan to package these images as documents, store them in EDMS and map them to the corresponding IPAS application file. Then it is possible to access this digitalized version of the document from IPAS.....”

WIPO



WIPOscan

```
C:\Windows\system32\cmd.exe
C:\wiposcan240>cd C:\wiposcan240+\
C:\wiposcan240>set JAVA_HOME=C:\wiposcan240+\Extra\jdk1.6.0_43
C:\wiposcan240>"C:\wiposcan240+\Extra\jdk1.6.0_43"\bin\java -Xms512m -Xmx1024m
-classpath lib;lib/wiposcan+.jar;lib/antlr-3.4-complete.jar;lib/commons-codec-1.
3.jar;lib/commons-collections-3.1.jar;lib/commons-compress-1.3.jar;lib/commons-h
ttpclient-3.1.jar;lib/commons-logging-1.0.4.jar;lib/dom4j-1.6.1.jar;lib/edms.jar
;lib/Filters.jar;lib/fop_and_libs.jar;lib/hibernate-jpa-2.0-api-1.0.1.Final.jar;
lib/hibernate3.jar;lib/IpasEdmsApi.jar;lib/IpasEdmsWrapper.jar;lib/iText-5.0.2.j
ar;lib/itextpdf-5.1.0.jar;lib/core-1.7.jar;lib/jai-codec-1.1.3.jar;lib/jai-core-
1.1.3.jar;lib/javase-1.7.jar;lib/qrgen-1.0.jar;lib/javassist-3.3.ga.jar;lib/jaxe
.jar;lib/jazzy.jar;lib/jcifs-1.3.15.jar;lib/jdom.jar;lib/jta-1.3.1.jar;lib/log4j
-1.2.14.jar;lib/lucene-analyzers-2.4.0.jar;lib/lucene-core-2.4.0.jar;lib/mseries
.jar;lib/mysql-connector-java-5.0.8-bin.jar;lib/ojdbc14.jar;lib/slf4j-api-1.5.6.
jar;lib/slf4j-simple-1.5.6.jar;lib/swingx-core-1.6.2.jar;lib/xpp3_min.jar;lib/xs
tream.jar;lib/sqljdbc4.jar;lib/QRCodeHandler-1.1.jar;lib/jazzy.jar;lib/json-2.1.
jar;lib/json-2.1.jar;lib/itext-2.1.7.jar;lib/PDFRenderer-0.9.0.jar; org.wipo.sir
ius.client.Console
```

| File Name | Date Modified | Type | Size |
|---------------------------------|-------------------|--------------------|------|
| hibernate.cfg | 1/29/2015 1:26 PM | XML Document | 2 KB |
| hibernate-configuration-3.0.dtd | 1/29/2015 1:26 PM | DTD File | 3 KB |
| Readme | 1/29/2015 1:26 PM | Text Document | 1 KB |
| wiposcan | 3/19/2015 7:09 PM | Windows Batch File | 2 KB |
| wiposcan | 1/29/2015 1:17 PM | Icon | 3 KB |

Login

Username Administrator

Password

OK

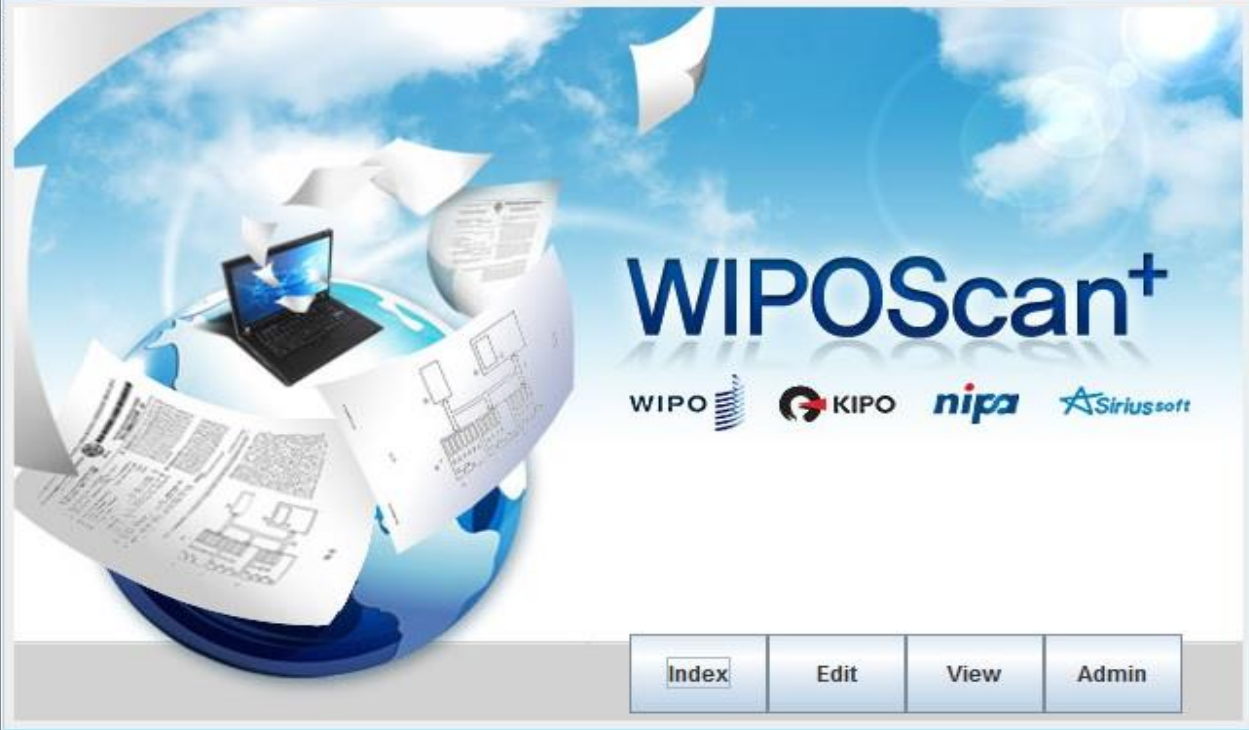
WIPOscan...

```
org.hibernate.type.BasicTypeRegistry - Type regist
@Override overrides previous : org.hibernate.type.Character
FO org.hibernate.type.BasicTypeRegistry - Type regist
@Override overrides previous : org.hibernate.type.MaterializedC
FO org.hibernate.impl.SessionFactoryObjectFactory - N
no JNDI name configured
RN org.hibernate.util.JDBCExceptionReporter - SQL Err
ROR org.hibernate.util.JDBCExceptionReporter - Io exc
could not establish the connection
Administrator:Administrator@10.252.10.162:8888
RN org.hibernate.util.JDBCExceptionReporte
ROR org.hibernate.util.JDBCExceptionReport
could not establish the connection
Administrator:Administrator@10.252.10.162:8888
Administrator:Administrator@10.252.10.162:8888
```

You have been successfully authenticated.

Logout

WIPOScan+ 2.4.0, January 29th 2015



The splash screen features a central graphic of a blue globe with a laptop on top, surrounded by floating white papers and documents. The background is a bright blue sky with white clouds and a sun. The text 'WIPOScan+' is prominently displayed in a large, bold, blue font. Below it, the logos for WIPO, KIPO, nipa, and Siriussoft are shown. At the bottom, there is a navigation bar with four buttons: 'Index', 'Edit', 'View', and 'Admin'.

Index

Edit

View

Admin

Indexing Documents in WIPOscan to Export to EDMS

Index documents for batch BC-001006

Document Import QR Indexing Lookup

Navigation

Page 1

Document Number: 1/1

Dossier

Type

Series - Number

Ref

Document

Type

Series - Number

Date 2015/10/07 (yyyy/MM/dd)

Separator Sheet

Actions

1028/15

FORM T.M.5 ZIMBABWE Section 21 or 25 of the Act Sections 11(1) or 13(1) of the Regulations

TRADE MARKS ACT (CHAPTER 26:04)

APPLICATION FOR REGISTRATION OF TRADE MARK IN PART A OF THE REGISTER

Top Travel Trip

Application is hereby made for registration in Part A of the Register of the accompanying Trade Mark in Class 39 in respect of:

Travel arrangement; arranging of cruises; arranging for all type transport including passenger transport; arranging of tours; chauffeur services; seat booking (travel); road transport; car rental; packaging of goods; reservation; (transport & travel); tourist offices; sightseeing (tourism) and escorting of traveler, all included in class 39

in the name of SATGURU INTERNATIONAL FZE, a limited liability Free Zone Establishment (FZE) in Ras Al Khaimah (RAK)

whose full trade or business address is: Sheikh Mariam Building, 4th Floor, 401, Baniyas Square, Deira, United Arab Emirates

trading as **MANUFACTURERS AND MERCHANTS**

by whom it is being proposed to be used, and who claims to be the proprietor thereof.

DATED this 30th day of SEPTEMBER 2015

Our address for service is: GILL, GODDINGTON & GERRAKS
7th Floor, Beverley Court,
100 Nelson Mandela Avenue
P.O. Box 235, Harare

To: The Registrar of Trade Marks
Trade Marks Office
HARARE





REGISTRATION OF TRADE MARKS AND TRADE NAMES
1028/15-07 SEP 2015 9:00 AM

EDMS – Documents from ARIPO

Close | New action | View patent | Other process | Set filter | Other patent | Tree mode | Refresh | Add manual sub process | Edit | Save changes

Edit process data

File:4 - Hair Tool - WOW Designs (Pty) Ltd - ID ToBe Registered

| Events | Status | Frozen By | Freezing | | | |
|--|------------|----------------|---|-------------------------|----------|---------------------|
| Type | Date | Description | Notes | Action 1 | Action 2 | |
|  e-doc | 19/05/2015 | Aripo Design | No content yet | | | PDF |
|  Action | 22/07/2015 | Formalities OK | EDMS Storage (22/07/2015) . | Details | | PDF |
|  Action | 22/07/2015 | Acceptance | | Details | | |
|  Action | 22/07/2015 | No Opposition | | Details | | |

EDMS – Stored ARIPO Document

10.252.10.162:8888/nuxeo/restAPI/default/edmsAPI/getEDocPdfById?eDocId=662492

Page: 1 of 1

Automatic Zoom



AFRICAN REGIONAL INTELLECTUAL PROPERTY ORGANISATION (ARIPO)

| | |
|--|-------------|
| <p>ARIPO Form No. 34 HARARE PROTOCOL NOTIFICATION THAT APPLICATION FOR REGISTRATION OF INDUSTRIAL DESIGN COMPLIES WITH FORMAL REQUIREMENTS (Instruction 66(2)) To*: Director General ARIPO Office P.O. Box 4228 Harare Zimbabwe</p> | Received on |
| <p>I. IN THE MATTER OF APPLICATION FOR REGISTRATION OF INDUSTRIAL DESIGN Application No. given by receiving Office: AP/I/ 2015/ 000004 Date of receipt by receiving Office: 19/05/2015</p> | |
| <p>II. APPLICANT(S): Name: WOW Designs (Pty) Ltd Address : 2nd Floor, 249 Burger Street, Pietermaritzburg, , KwaZulu-Natal</p> | |
| <p>III. NOTIFICATION We hereby notify you, pursuant to Instruction 66(2), that the above-identified application complies with the formal requirements. <input type="checkbox"/> A copy of the above-identified application is attached hereto.**</p> | |

EDMS – IPAS documents

Close | New action | View mark | Other process | Set filter | Other mark | [Tree mode](#) | Refresh | Add manual sub process | Edit | [Save changes](#)

Edit process data

File:1382 - DAIRY MOO SHAKE N' SIP - TRADE KINGS LIMITED - Registered

| Events | Status | Frozen By | Freezing | | | |
|-----------|----------------------------------|---|---------------------------|-------------------------|---------------------|--|
| Type | Date | Description | Notes | Action 1 | Action 2 | |
| e-doc | 31/10/2014 | Part A | Content not certified yet | | PDF | |
| Action | 03/12/2014 | Formalities OK | Printed (09/12/2014) . | Details | PDF | |
| Action | 21/01/2015 | Search Results | Printed (21/01/2015) . | Details | PDF | |
| Action | 18/02/2015 | Conditional Acceptance | Printed (18/02/2015) . | Details | DOC | |
| Action | 25/02/2015 | Amendments Recieved | Printed (08/06/2015) . | Details | DOC | |
| Action | 08/06/2015 | TV8 Advice | Printed (08/06/2015) . | Details | DOC | |
| Action | 29/06/2015 | Advert Fees Paid | | Details | | |
| Action | 30/06/2015 30/06/2015 Journal | Publish Absolutely | | Details | | |
| Action | 30/06/2015 | Publish | | Details | | |
| User Doc. | 15/09/2015 | Userdoc:TM12 Registration of TM/cert. marks & fees (Doc 2015/4156) (Registration Certificate 2015/2688) File:1382 - DAIRY MOO | Pending (15/09/2015) . | | PDF | |
| Action | 23/09/2015 | End of Opposition | | Details | | |
| Action | 23/09/2015 30/09/2015 Journal | Registration | Printed (23/09/2015) . | Details | DOC | |
| Action | 23/09/2015 | Issue of Ledger | Printed (23/09/2015) . | Details | DOC | |

Storing in EDMS


Cancel | Next

Select action type

Normal Action Type

Special Action Type

Note Action Type

Action Date * 

Notes

Issues to consider

System related

- Issuance / release of manual for IPAS v 3.1.x to offices.
- System development could benefit more from Offices' involvement.

Human Resources related

- Resistance to change in terms of system use.
- Buy in from management.
- Need to capacitate the right personnel.

Ideas

- Use of MOUs / Agreements to tie IPOs on use, management and sustainability of IPAS and related software tools.
- Provide (further) online training / simulated or otherwise, similar to DLs.
- Change management training for IPO heads.
- Attaching IPO IPAS administrators to WIPO / Offices of good practise.
- Provide extended support of new products (time and human resources).

Finally...

Negatives of using manual Paper based processes

- Paper/Manual processes hinder productivity and increase operational costs. Paper feeds into (unproductive) bureaucracy
- Paper/ manual processes negatively impacts security and trust
- Paper takes up space (storage)
- Cost of using paper is high
- Creates more work
- Paper gets lost easily

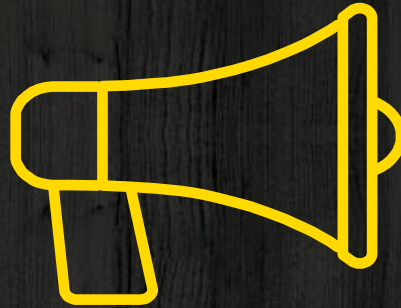
“

“ITS NOT ONLY ABOUT DIGITISATION OF DOCUMENTS BUT ALSO
ABOUT MAKING BEST USE OF
THESE DOCUMENTS”

Newgen Software © Copyright 2011.



Thank You!



Any questions?

Contact

Morncliff Mudzvatangi - Senior Examiner
Zimbabwe Intellectual Property Office
Ministry of Justice, Legal and Parliamentary Affairs

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Fax: +263-4-777372

Email: mmudzvatangi@justice.gov.zw

mornicon83@live.com